

WORKING WITH DIFFICULT PEOPLE

A LIVE WEBINAR PRESENTATION



**Chris Petrik, RN, BS, CDP, Certified Dementia Educator, Training Specialist
Elderwerks Educational Services**

In this presentation Chris will go over the different personality types that can sabotage the workplace environment, and what you can do to keep them from affecting your day. She will also discuss communication techniques that may assist in counteracting colleagues' negative personalities, and how to effectively communicate with difficult people.

THURSDAY, FEBRUARY 25, 2021
10:00 AM to 11:00 AM ~ Live Webinar Presentation

A \$10.00 fee is requested prior to the date of the event. An invoice will be emailed after registration. Please make checks payable to Elderwerks Educational Services, a 501C3 not-for-profit corporation and mail to 251 E. Northwest Hwy, Palatine, IL 60067. To pay by credit card, please follow the link included in the invoice to pay online.

This program awards
1.0 Ethics CE CREDIT
to Illinois nurses, professional counselors,
social workers and nursing home
administrators.
License number required.

Please join us for this important topic!
Reservations are required.

Elderwerks

847-462-0885

Events@Elderwerks.org

Webinar access information will be emailed after registration and prior to the date of the event.

www.Elderwerks.org

