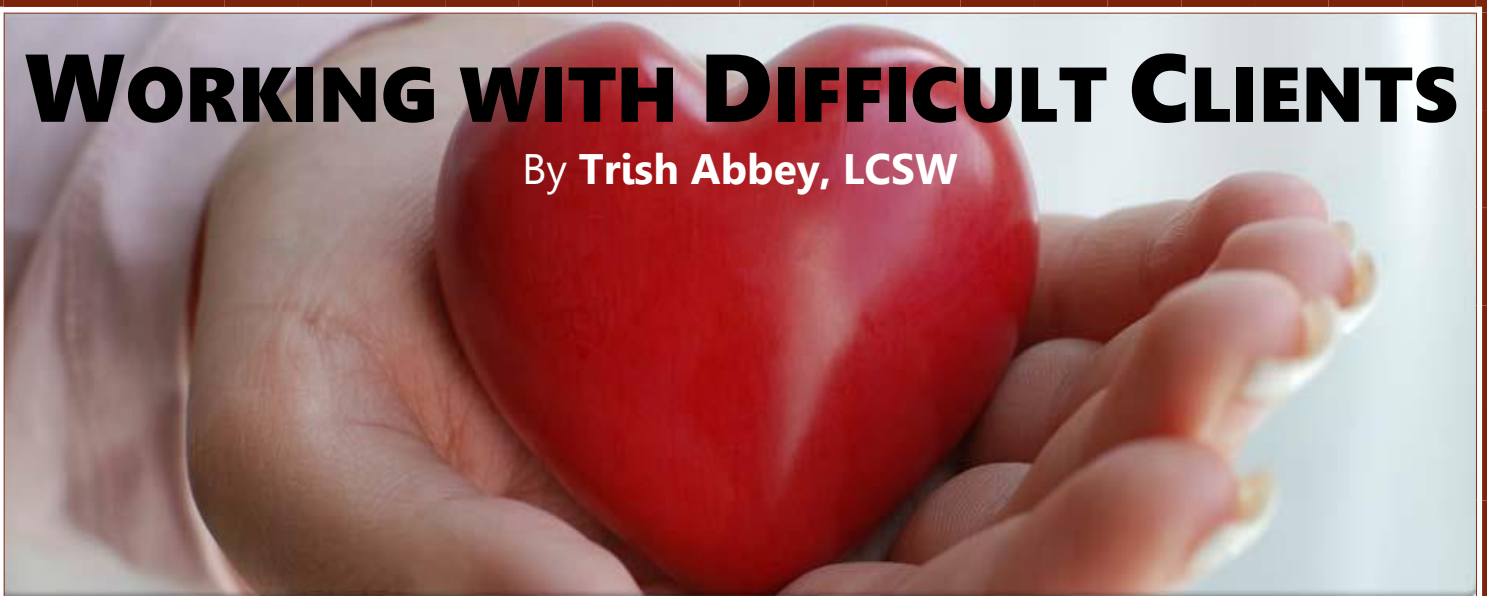


WORKING WITH DIFFICULT CLIENTS

By Trish Abbey, LCSW



Participants will learn techniques and approaches to managing resistance in the therapeutic relationship. In this training, participants will be introduced ideas on how to work with clients who are resistant to change. This will include looking at why clients may be difficult and how the behavior and demeanor of the professional impacts the success of the interaction. We will also work to understand how trauma, family dynamics, and bias can all work against collaboration with the professional.

WEDNESDAY, AUGUST 18, 2021
5:00 PM to 6:00 PM ~ Live Webinar Presentation

All are Welcome!

FREE!

1.0 CE Credit will be awarded to Illinois nurses, social workers, professional counselors, and nursing home administrators.

There is no fee for the CE credit for this event as Artis Lakeview is graciously covering the cost for all.



Please join us for this important topic!
Reservations are required.

To Register: **[Click Here](#)**

Or go to: <https://app.glueup.com/event/working-with-difficult-clients-35967/>

Webinar access information will be emailed after registration and prior to the date of the event.

Questions?

Events@Elderwerks.org | 847-462-0885

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