

**Topic**

Sustainability & Resilience in the age of COVID-19: How do Employers and Employees Navigate Together?

**Webinar**

**Date:** 22 April 2020 (Wed)

**Time:** 8.30pm to 9.30pm

**Platform:** Webinar (Zoom)

**Target Audience**

- Business Events Industry
- Tour and Travel Industry
- Hoteliers
- Hospitality and Tourism Graduates and Undergraduates

**What you could take away from this Webinar**

- Implications on workforce arrangement – from talent redeployment to blended ways of working
- Managing staff cost and risk in the economy slowdown
- The rising need for new competencies and re-skilling
- Keeping employees supported and engaged in this highly stressful time

## **Introduction**

Following our last webinar on 8<sup>th</sup> April on “Mindset Shift on COVID-19”, we received questions and inquiries on what business measures that companies can adopt to ensure continuity of business operations.

The prolonged COVID-19 outbreak situation has direct impact on the ability of all businesses within our industry, regardless of its’ size, to sustain a full workforce for the rest of this year. Employers and employees alike are now facing an uncertain future.

Recently, our Prime Minister announced employment retention program (ERP) and Wage Subsidy Program (WSP) within Malaysia’s economy stimulus plans. However, the financial subsidies provided are rather small. Take WSP for example, it only covers for employees with monthly salary of RM 4,000 and below. Thus, employers and companies in the Business Events industry continue to face difficulties on what they can do to ensure business continuity while they almost having no revenue now.

Our hope is that this forum will provide employers with ideas on what can be done in workforce arrangements as a result of added pressure on revenue and profit.

If you are an employee, we hope you will walk away with better understanding on what you could possibly do proactively to help your company to survive through this unprecedented period.

**Moderator:**

**Ms Dee Dee Quah**

Conference Organiser

MACEOS – Conference Committee

**Forward Words by:**

**Dato' Vincent Lim**

President

MACEOS

Malaysian Association of Convention and Exhibition Organisers and Suppliers

**Panel Speaker:**

**Mr Dharmen Sivalingam**

Industrial Relations Lawyer

Dharmen Sivalingam & Partners

Dharmen is a seasoned employment lawyer with more than 25 years of experience in labour/employment laws and industrial relations. His forte is finding the practical route for IR initiatives that employers wish to execute.

**Mr Andrew Ng**

Regional HR Director, ASEAN

Informa Markets

Andrew possess 26 years of experience in full spectrum of human resources management, with 3 years of working experience in Shanghai China. His professional experience in various PLC and MNC covers diverse industries from B2C to B2B. As the Regional HR Director at Informa Markets, Andrew oversees the entire HR function of SE Asia.