



## Medical Advancement Groups: Event FAQ

### **Q: What is MAGs (?)**

A: MVP Medical Advancement Groups (MAGs) aims to create a nurturing and growth-oriented space for our veterinary community. At its heart, the MAG Program is committed to fostering mentorship-driven relationships that empower veterinary professionals to thrive and flourish in their careers. We envision a supportive environment where the collective wisdom, experiences, and compassion of mentors and mentees come together to drive personal and professional growth within the veterinary field. We will focus on personal growth and growth of medical knowledge. MAG combines mentorship with small group learning.

### **Q: When is MAGs, where is it, and who is invited?**

A: MAGs is held at the home office in Southfield, Michigan on the following dates:

#### **2024 Dates:**

February 5-6

March 4-5

April 8-9

June 3-4

August 5-6

September 9-10

October 7-8

November 11-12

Currently the program is for Veterinarians, Licensed Technicians and Unlicensed Technicians. We hope to add more members of the team as we move into the future.

### **Q: How do I know if I'm invited and how do I register if I'm invited?**

A: Once an invitation is received, attendees must register via **GLUE UP** to **guarantee** and lock in their attendance for the correlated event. A link will be sent to the email provided.

### **Q: How do I book my travel?**

A: It is difficult to know each participant's personal schedule. For this reason, travel will be booked by each participant on their own. Please work with your hospital leadership on the best method of payment (credit card or reimbursement). Travel to and from the event are the only expenses that will hit the hospital profit and loss statement for 2024.

### **Q: Do we have a travel booking code? Am I able to use my personal travel number?**

A: You are welcome to use your personal travel number when booking your flight.

If booking with Delta, please utilize our MVP **SkyBonus** ID: US0117948. This allows MVP to earn points and employees can continue to earn their personal miles in the **SkyMiles** program.

### **Q: Who is covering the expenses of this trip?**

A: Participants: Transportation and travel costs to and from the event will be allocated back to your hospital. All onsite expenses (hotel, meals, supplies, event costs) will be covered under the mentorship department budget.

**Q: How do I submit my travel expenses for reimbursement?**

A: Attendees will need to upload all their travel receipts into Concur for reimbursement following their event. When reporting an available expense, you will see a new field above the comment section labeled, "Event Attending". Please allocate all expenses to the **Medical Advancement group**

**Q: When should I expect to arrive and depart?**

A: MVP will cover flights to and from the airports below. You can arrive before or leave after these suggested dates and the flight will still be covered; however, the hotel will only be covered for the event dates. Encouraged arrival and departure times are as follows:

- Airport: **Detroit Metro Airport (DTW)**
- Arrival: Sunday night before your event starts
- Departure: End of Day two of your event, Tuesday Night. After 4:30pm.

**Q: Will I be reimbursed for mileage to and from the event if I choose to drive?**

A: Mileage can be reimbursed via Concur for Associates traveling via personal vehicles.

- MVP Travel Policy Verbiage - Any team member engaging in business using their personal vehicle will be eligible for business mileage reimbursement pursuant to the current IRS mileage rate, which updates frequently. Business mileage is the travel a team member incurs beyond normal commute mileage (from home to the office and home again) on a normal workday.
- Please utilize this link to view the full policy – [MVP Travel Expense Policy](#).

**Q: Will I have my own room?**

A: All attendees will have their own room at The Westin Southfield.

**Q: Will I be paid to attend? How will payroll work?**

A: Hourly team members will be compensated for their attendance at mandatory sessions. The Event Team will provide a Payroll Team spreadsheet for hourly team members to record and submit event attendance time closer to the event. Processed hours will be provided directly to team members' timesheets within Dayforce. (16 hours plus Travel) VS Salary

**Q: Why do I need to provide my Employee ID number?**

A: Your employee ID number helps both the payroll team and the events team to ensure you are being appropriately tracked and noted with attendance. With differing full and shortened names, maiden names, etc. – we like to triple confirm you are in the system correctly. Your Employee ID number can be found in your 'Profile' within Dayforce.

**Q: When will I receive more information such as the agenda and what I need to pack?**

A: Additional event information including event agendas, dress code details, auto transportation recommendations, etc. will be circulated the week prior to each scheduled event. If you have a specific question in the interim, please reach out to the [MVP Events Team](#). Note: The agenda will be fluid based on the discussions in each unique group. We will spend time in the areas that add value to the lessons.

**Q: Do I have to attend the evening event?**

A: The short answer is yes. This is part of the overall event and is designed for participants to get to know their teams and coaches. A break before the evening event will be scheduled to recharge.

**Q: As a leader of my hospital, why should I send my team members?**

A: As leaders, we want to invest in our employees. MAG's are designed to help our employees grow, network and become engaged with MVP.

**Q: How are MAG's (Medical Advancement Groups) and MLG's (Mission Leadership Groups) the same or different?**

A: MLG's are designed for team members that are in a leadership position or are going to be in a leadership position in the future. Topics will focus on growth as a leader.

MAG's are designed for the practicing professional. MAG's will focus on personal growth and advancement of medical knowledge. Topics will include: Building trust, learning about self and how we affect those around us, team dynamics, having a purpose and goal setting, defining what good looks like, defining what work/life balance really means, medical topic discussions (basics, practical knowledge and case studies), building community and support networks.

**Q: Should I participate in MAG or MLG?**

A: Honestly, both. They are similar in some ways but way different in others.

**Q: Where do I go for help if my questions aren't answered here?**

A: If you have any questions regarding **MAGs** please reach out to the [MVP Events Team](#).