

Data-Driven Strategies for NPL Management Workshop

30 & 31 May 2024 | 08:00 AM - 04:00 PM

Venue: Mövenpick Hotel, Nairobi

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Workshop overview

The Kenyan credit market faces a pressing issue concerning Non-Performing Loans (NPLs), with recent data from the Monetary Policy Committee (MPC) (dated 3 April 2024) indicating an NPL rate of 15.5% as of February 2024. This marks an increase of 70 basis points from December 2023 NPL rate of 14.8%. This trend can be attributed to various factors, including a slow economic growth rate and inflationary pressures. These challenges have created a significant burden on the assets of financial institutions, exacerbated by a decline in consumer purchasing power. In response to this, CIS Kenya has organized the workshop Data-Driven Strategies for NPL Management, scheduled for 30 & 31 May 2024, in Nairobi.

Workshop objectives

1. Review the NPL status in Kenya;
2. Review trends and best practices in NPL management

The workshop, will cover the following topics:

1. State of the credit market
2. Customer Level Segmentation for Collections
3. Loan portfolio monitoring tools
4. Technology & data analytics
5. Consumer protection
6. Data protection and privacy
7. Service provider management

8. Debt negotiation & mediation
9. Alternative dispute resolution through Tatua Center

Who should attend?

Heads of Credit, Credit Managers, Credit Analysts, Finance Managers, Business Analysts, Relationship Managers, Credit Risk Practitioners, Collection Managers and Audit Managers in Commercial Banks. System/technology vendors and service providers are encouraged to attend

Instructional Approach

Presentations, Case studies & Group discussions

About CIS Kenya

CIS Kenya's broad mandate is to promote best practices in credit provision. The Association plays a leading role in fostering the growth of the credit market by working towards the implementation of an effective CIS mechanism.

<https://ciskenya.co.ke/>

Registration link

<https://app.glueup.com/event/data-driven-strategies-for-npl-management-workshop-101131/>

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