

THE RESHAPING TEAM



**Alexandra Southworth-Molchan, SPHR,
SHRM-CP, ACC**

Andrea Concordia is the County Programs Service Line Director with Service, Access, & Management, Inc. (SAM, Inc.) in Pennsylvania, a NACM Charter Member organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the state of Pennsylvania and New Jersey. She is a graduate of Penn State University with a Bachelor's Degree in Applied Psychology. She earned her Master of Science Degree in Criminal Justice with a concentration in Behavior Analysis from St. Joseph's University. She has been employed by SAM, Inc. for more than 13 years in a variety of positions. Currently, she is responsible for overseeing the behavioral health services that specifically relate to county contracted services across the state. Her passions include the fostering of relationships with external stakeholders to develop opportunities in areas of need, and the development of forensic programming that is specifically tailored to divert individuals with behavioral health diagnoses from incarceration. She prides herself on honesty, loyalty, and kindness, which are essential for successful collaboration in all organizations.



Andrea Concordia, MS



Jill Beveridge, M.Ed

Jill Beveridge is the Director of Mental Health Services at Service Access & Management, Inc. Director with Service, Access, & Management, Inc. (SAM, Inc.) in Pennsylvania, a NACM Charter Member organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the state of Pennsylvania and New Jersey. She holds a Bachelor's degree in Applied Behavioral Sciences from Penn State University and a Master's Degree in Educational Psychology from Temple University. She has over 17 years of experience in the Mental Health field, including experience overseeing programs such as; Adult Partial Hospitalization, Outpatient Services, Peer Support Services, Psychiatric Rehabilitation, Crisis Residential, and Blended Case Management.

Jill Schaeffer is the Director of Community Wellness and Service Supports Program at Service Access & Management, Inc., a NACM Charter Member Organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the state of Pennsylvania and New Jersey. She has a Bachelor's Degree in Nursing from Penn State University, and is also a St. Xavier's University graduate earning a Master's Degree in Nursing. She is also a Registered Nurse. Jill has over 26 years in varying health care settings, including acute care, hospice, long-term care and home and community based services.



Jill Schaeffer, RN, BSN, MSN



Jim Schu, MSL

Jim is the Director of Supports Coordination at Service Access & Management, Inc., a NACM Charter Member organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the Pennsylvania and New Jersey. He is a graduate of The Pennsylvania State University where he earned a Bachelor's Degree in Administration of Justice. He also holds a Master's of Science Degree in Leadership. Jim has over 30 years of experience in the Human Service field. His area of expertise is in case management services for individuals with developmental disabilities.

Mary Ann is the Vice-President and Chief Financial Officer at Service Access & Management, Inc., a NACM Charter Member organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the state of Pennsylvania and New Jersey. She is a Pennsylvania State University graduate, where she earned a Bachelor's Degree in Accounting, and she is currently a Certified Public Accountant and Chartered Global Management Accountant. Additionally, she earned her Masters of Science Degree in Leadership. Mary Ann has over 35 years of progressive management experience in not-for-profit, financial services, administration, and public accounting sectors. Her areas of expertise include organizational leadership strategies, strategic planning, financial analysis, and financial reporting. Mary Ann joined the NACM board in 2012 and currently serves as the Association's Treasurer.



**Mary Ann Kowalonek, MSL,
CPA, CGMA,**



Stan Miller, MSA

Stan is the Director of Budgets and Grant Management at Service Access & Management, Inc., a NACM Charter Member organization. SAM, Inc. is a human service organization serving over 25,000 individuals in 65 counties in the Pennsylvania and New Jersey. He is a graduate of Bryan College where he earned a Bachelor's Degree in Accounting. He also holds a Master's of Science Degree in Accounting. Stan has over 35 years of progressive management experience in not-for-profit and for-profit sectors. His areas of expertise include budget and grant management, provider relations, accounting systems, financial analysis and reporting.