

Tuesday 8/31/2021			
Time	Workshop	Track	Presenter (s)
7:00am-8:00am	Yoga / Meditation	Self-Care	
11:15am - 12:15pm	The Way we Work is Changing - Building Culture with Remote Teams	Administration/ Management	Veronica Pilon and Stephanie Lawson
	Exploring Professional Boundaries through Asynchronous Learning	Administration/ Management	Marc Maddy and Shawn Wunder
	Collaboration to Continuity in a Mental Health Forensic Diversion Program	Clinical Skills; Case Management Skills	Brandon Sands
	Navigating the Privatization of Children & Youth Services	Early Childhood & Youth	Nancy Clemens
	Creating a Movement to Support Forensic Case Management Initiatives	Hot Topics / Forensic	Jillian Gosselin and Melissa Shingle
	Engagement Skills in Case Management	Case Management Skills	Angela Womack and Traynesha Allen
	Self-Care for Case Managers During Changing and Challenging Times	Self-Care	Catherine Breneman
1:15pm - 2:45pm	Team Building Techniques in Virtual Environments	Administration/ Management	Rebekka Matthews, Dylan Black, and Nicole Lorenzetti
	Review of Ethical Standards	Administration/ Management	Local Projects Committee
	Developing Positive and Healthy Relationships	Case Management Skills	Maria Gonzalez
	Learn Spanish Names and a Few Related Things	Hot Topics / Spanish	Ervin Munro
	Adverse Childhood Experiences and the Impact on Adult Physical and Social Health Outcomes	Early Childhood & Youth	Robin Teitelbaum
	Trauma Informed Supervision	Trauma Informed Care	Lydia DeBiase
1:15pm - 4:15pm	Fieldworker Safety and Awareness (Scenario Training)	Case Management Skills / Safety in the Field	Ron Frederick and Sandi Bellis

3:00pm-5:00pm	Racially Oriented Relational Supervision	Administration/ Management	Courtney Dandy
	A Model of Whole Person Care for Supporting People with Complex Needs	Case Management Skills	Melissa Richards and Jacque Pulling
	Making Virtual Contact Meaningful	Clinical Skills	Jeff Marks
	Research on Case Management & Covid	Hot Topics / Covid Research	John Vafeas
4:15pm - 5:15pm	Yoga / Meditation	Self-Care	

Wednesday 9/1/2021			
Time	Workshop	Track	Presenter (s)
7:00am-8:00am	Yoga / Meditation	Self-Care	
10:15am - 11:45am	Personality Preference and Emotional Intelligence: Team Building	Administration/ Management	Lakiesha K. Oliver
	Reshaping our Future	Administration/ Management	SAM Panel
	QPR- Question, Persuade, Refer	Case Management Skills	Amy Groh
	Creative and Effective Engagement Strategies	Case Management Skills	Victoria Urban and Tahira Washington
	Parents' Perceptions of Youth Substance Use	Early Childhood and Youth Services	FangHsun Wei and Marcia Goodman-Hinnershitz
	Housing Smart: Housing First for Frequent Emergency Room Utilization	Hot Topics / Housing	Nick Hutchinson
	Erskine Green Training Institute - Increasing Employment Outcomes	Hot Topics / Vocational	Megan Stevenson
12:45pm - 2:15pm	How to Win Even When Your Chips Run Out	Administration/ Management	Anthony Hake
	Case Management Problem-Solving and Decision-Making Process	Case Management Skills	Ervin Munro
	Diversion, Early Intervention and Prevention: Strategic Programs to Keep Youth and Families Out of Formal Systems	Early Childhood and Youth Services	Cheryl Wright and Yolanda Bennet
	Supporting Professionals' Comfort with Uncomfortable Topics	Hot Topics / Sexuality	Mary Rita Weller
	The Case Manager's Role Alongside Those With a Substance Use Disorder	Hot Topics / Substance	Samantha Armitage
	Maintaining Wellness in the Midst of Ongoing Stressors	Self-Care	Jeff Marks and Amy Groh
4:15pm - 5:15pm	Yoga / Meditation	Self-Care	

Thursday 9/2/2021			
Time	Workshop	Track	Presenter (s)
7:00am-8:00am	Yoga / Meditation	Self-Care	
10:15am - 10:45am	Increasing Awareness & Response to Problematic Use of Substances	Hot Topics / Substance	Ronald Frederick and Jeff Marks
10:45am - 11:45am	Open Your Eyes, Listen Carefully and Act Accordingly: Moral Distress During Covid-19	Administration/ Management	Megan Tritt
	How to Feel Like You're Playing with House Money	Administration/ Management	Anthony Hake
	Examining Your Mindset: Are There Downsides To Being Empathetic	Case Management Skills	Leo Porth
	Microaggressions and Microinterventions: What Case Managers Need to Know for Cultural Responsiveness	Clinical Skills	Janice Gasker
	Dialysis Patients' Self-Medication Management	Hot Topics / Integrated Care	Tonya Ravnell-Kinnard and FangHsun Wei
	Leveraging Technology to Coordinate Care in the Veteran Community	Case Management Skills	Marjorie Pennington
10:45am - 12:00pm	De-Escalation and Safety	Hot Topics / Safety	Ron Frederick and Hyung Kim
12:45pm - 3:45pm	Fieldworker Safety and Awareness (Scenario Training)	Case Management Skills and Hot Topics / Safety	Ron Frederick and Sandi Bellis
1:00pm - 2:00pm	Securely Protecting Sensitive Information	Administration/ Management	Ginny Ysa and Connie G. Mastovich
	Designing and Implementing an Internal Credentialing Program to Emphasize Service Quality and Prevent Drift	Administration/ Management	Marc Maddy and Robin Teitelbaum
	Nightmare on "CM" Street: Women and Substance Use Disorders	Case Management Skills; Clinical Skills	Tammy Ann Shay

	Care Management: Integrating Physical Health and Behavioral Health	Hot Topics / Integrated Care	Amie Hoffman and Stacey Staudenmeier
1:00 pm - 2:30pm	Crisis Prevention and Intervention in Case Management During a Pandemic	Case Management Skills	Dave Wilkinson
	Building Collaborations and Supports for Peer Organizations and Services	Hot Topics / Peer Programs	Kasey Moyer and Mike Woolman
	Mental Fitness & the 11 Triumphs	Trauma Informed Care	Bianca McCall
1:00pm-3:00pm	World Building for Scenarios: A Pen & Paper Approach to Engaging Learning	Administration/ Management	Shawn Wunder
	Strength Based Language in Person Centered Planning	Case Management Skills	Carolyn Underwood and Lana Hunt
	Hearing Voices - A Pat Deegan Simulation	Hot Topics / Hearing Voices	Shelby Rush and Michael Rodriguez