# DELIVERING CLIENT VALUE & DRIVING REVENUE WITH THE BUSINESS COACHING MODEL

# Look Back, Look Out, Look Ahead







Tommy Battle, MBA, CEPA, CFP® President, Financial Designs February 27, 2023 Legacy Advisors Network Phoenix Fly-In

# **About Us**



We would welcome the opportunity to share how the Abundance Business Coaching Program is helping leaders and their teams go further faster than they ever thought they could.



Rick Scruggs, CLU, ChCF, C(k)P® Founder, CEO & Advisor
Rick provides advanced planning for businesses and individuals on matters of continuity, succession, transition, tax and estate planning.



Tommy Battle, MBA, CEPA, CFP®
President, Abundance Business Coach
Tommy services as our lead business
planning coach guiding owners and teams
to develop vision, accountability and
superior results.



David Loy, CPA CFO, Abundance Business Analyst David guides companies to design their financial management playbook, to understand their Cash Flow Story and to develop strategic financial scorecards.

Sarah Scruggs Reddell, RICP, AIF® COO, Qualified Plans Manager & Advisor Sarah leads the Financial Solutions Division focusing on retirement success, risk and wealth management for businesses and individuals.

# Mission, Vision, Values

Serving the Needs of
Private & Family-Owned Businesses
Since 1983

Positively Impact the Quality of Life in the
Communities We Serve
Through Private and Family-Owned Businesses

# **Our Business Solutions**

### **EXECUTIVE BENEFIT PLANNING**

Executive Compensation Benchmarking Short-Term & Long-Term Incentive Plans\* Qualified & Non-Qualified Deferred Compensation

Private & Family-Owned

**Business** 

### FINANCIAL & WEALTH MANAGEMENT

Cash Management Investment Management Retirement Plan Administration Group Benefits Administration

Ensemble Team

### SUCCESSION & TRANSITION PLANNING

Strategic Transition Planning

- Transfer to Insiders/Family
- Sell to 3rd party
- · Become an Investor/Owner

Owner/Executive Financial Planning Corporate & Personal Risk Protection Planning Protégé Development

### **GOVERNANCE & LEADERSHIP**

Business Ownership Structure
Board Development and Coaching
Management Structure Planning
Executive & Leadership Coaching
Strategic Human Resource Consulting\*

### STRATEGIC GROWTH PLANNING

Company Valuation & Benchmarking\* Growth Value Driver Consulting Family & Business Strategic Planning Establish Multi-Disciplinary Advisory Team

# When Do You Ever See Forecasters Look Back?

"The Journey to a \$1M Business Coaching Practice"

	2021*	<b>2022</b> Goals	(Mar. '22)	2022 Actual				
OBA Gross Fees	\$275,000	Annual Billable:	\$300,000	Annual Rev:	\$445,000 +62% (21 Co's)			
		New Biz Goal:	\$350,000	New Biz Booked (annualized)**:	\$353,000			
		Jan. '23 Run Rate Goal:	\$650,000	Jan. '23 Actual Run Rate:	\$633,500 (18 Co's)			
Avg. Fee	\$15,300	\$30,	000		\$34,550			

<sup>\*2021</sup> includes \$100,000 non-renewable fee...2022 +154% coaching fees

<sup>\*\*2022</sup> suffered \$108,000 recurring fee attrition!

# **Now Let's Look Ahead**

# **Assumptions**

- \$633,500 2023 contracted fees remain sticky
- 8-10 new engagements ranging from \$36k to \$100k
- We add planning capacity to handle6-8 engagements

	<b>2023 Goals</b>					
OBA Gross Fees	Annual Revenue:	\$800,000 +80%				
	New Biz Goal:	\$370,000				
	Jan. Run Rate:	\$1,000,000				
Avg. Fee	\$40,000					

# 2022-2023 Business Engagements Breakdown

Type of Engagement	No. of Companies	Project/Annual Fee Range
Projects – Fixed fee and time-frame		
Special Projects (Strat. Plan, Exec. Financial Plan, Compensation planning)	4	\$5,000 - \$15,000
Succession/Exit Planning Projects	3	\$15,000
Fractional CFO Projects	2	\$5,000 - \$46,500
Programs – Monthly Retainer Fee		
Pinnacle Program	3	\$30,000 - \$48,000
Pinnacle + Exit/Succession Planning Program	8	\$30,000 - \$72,000
Chairman's Program	3	\$15,000 - \$18,000
Total	24	

**Current Financial Solutions Clients: 9** 



# What's Your Flywheel?

Engage with
Visionary
Entrepreneurs
and Their
Leadership Teams

Keep Clients and the Referrals Coming So You Never Have to Prospect Again

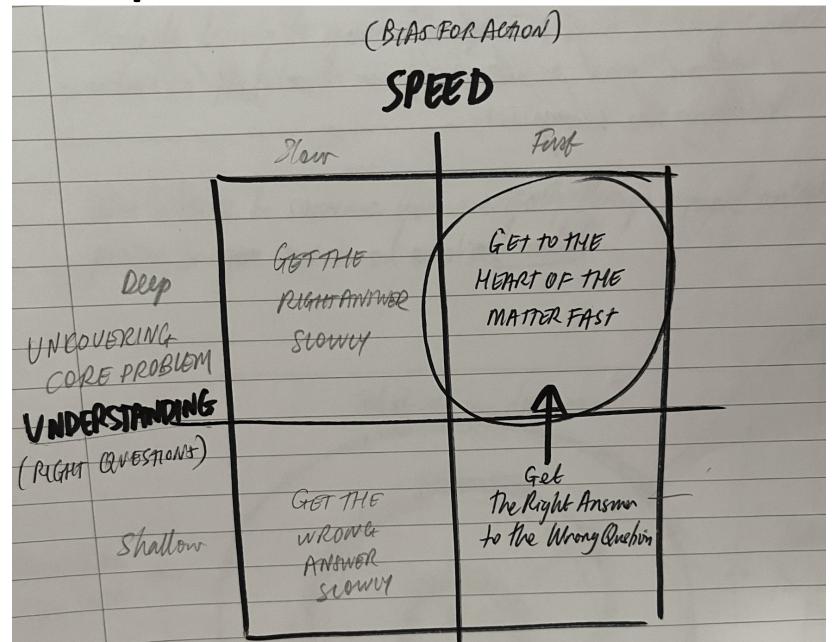


Deliver an Amazing Session That Moves Them Up Their Mountain Every Time!

Constantly
Work on Your
Coaching Skills and
Add to Your Toolbox
to Be Better
Next Time

Create Clients for Life and Raving Fans

Quick vs. Deep: Quick gets us in the door...Deep keeps us in the house





# Our "Quick" Tools

differentiate + pinpoint/calculate + create urgency

## For Business Owners:

The Owner's Advantage Scorecard™



## STORIES Interviews

**Situation** 

Target/Timetable

**Obstacles** 

Responses

**Impact** 

**Emotion** 

**Summarize** 









Potential Value: \$5.23M

\$1.57M

Value Gap

Enterprise Value

\$3.67M

**At Pre-Exit** 

# The RED Report

Rapid Essential Diligence

# Our "Quick" Tools

differentiate + pinpoint/calculate + create urgency



\$3.67M



**Situation** 

Target/Timetable

**Obstacles** 

Responses

**Impact** 

Value Gap

**Emotion** 

**Summarize** 





At Pre-Exit

# The RED Report

Rapid Essential Diligence

# Our "Deep" Tools







CASHFLOWSTORY







**At Pre-Exit** 





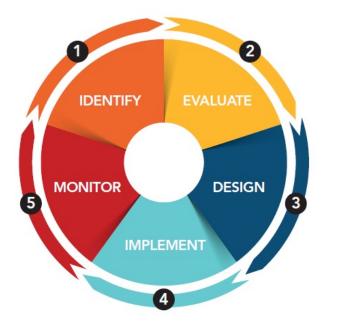
# Capitalization BY SUCCESSION +





CASHFLOWSTORY

# Our "Deep" Tools







**At Pre-Exit** 





# The Coaching Investment

# **Abundance Business Coaching Program Investment**

	Base	Mid-Level	Premium
Abundance Business Network Membership	<b>~</b>	<b>~</b>	$\checkmark$
ValuCompass Growth Drivers			
Discover Assessment			
Perspectives Report with Leadership Team			<b>~</b>
Business Insights Report	Separate Fee	Separate Fee	
Continuity, Succession, Transition Planning			
Continuity Risk Audit and Plan			<b>✓</b>
Succession Plan Road Map			
Transition/Exit Plan Road Map			
Executive Finanical Planning	Separate Fee	Separate Fee	
Pinnacle Business Operating System Program			
Base Camp 1,2 & 3	3 Days	3 Days	<b>✓</b> 3 Days
Quarterly Sessions 3	<b>✓</b> 3 Days	3 Days	<b>✓</b> 3 Days
Annual Session	2 Days	2 Days	2 Days
CEO/COO check-in Calls			
1:1 CEO/COO Coaching Monthly			$\checkmark$
Once a month Weekly Tactical Monitoring			
Mid-Manager Session: Half-Day			
Assessment Tools for Team Health	Separate Fee		
VisionLink - Performance-Driving Pay Plans		Separate Fee	Separate Fee
Monthly Fee	\$4,000	\$5,000	\$7,000

The
Coaching
COST...
Always
Know Your
Place...

6260 · Professional Fees				
6260.01 · Legal	3,912.63	33,262.68	-29,350.05	-88.24%
6260.02 · Accounting	44,660.66	39,280.60	5,380.06	13.7%
6260.03 · Consulting	15,446.00	70,385.00	-54,939.00	-78.06%
Total 6260 · Professional Fees	64,019.29	142,928.28	-78,908.99	-55.21%
			-	

# ...Always Show Value...

# Business Planning Progress Report

Date: 12/20/2022

**ABC Company** 

2022 Accomplishments (backward looking)				
Action Items	Who	To Begin	In Process	Completed
Bonus Compensation Planning	Chris/Debbie/ Tommy		0	
Integrate Cash Flow Story Tool (2019, 2020, 2021, YTD 2022)	David/Debbie		0	
Strategic Vision & Execution Plan Rollout (Deferred to 2023)	ALL			
Basecamp Three, October (Strategy Square, Win the Week, Rocks)	ALL			•
Strategic Vision & Execution Plan Completed	Tommy			
Basecamp Two, August (2023 Growth Plan; Trends, Strengths, Weaknesses; Flywheel)	ALL			•
Core Values Rollout - PATCAD!	ALL			
Introduced Tools: Talent Assessment, Core Values, Accountability Chart, FAST ROCKs, Meeting Structures, Purpose	ALL			
Basecamp One, June (3-Year Milestones, Goals for 2022, Quarterly Rocks)	ALL			
Monthly Meeting Participation & Support (Jan-March)	Tommy			
Outline and Review Agenda for Weekly Meetings	Tommy/Chris			
On-call for Leadership Check-ins (Jared, Murrell, Debbie, Chris)	Tommy			
Develop Capital Investment Forecasting Model	Tommy/ Debbie		0	
Review, Approve and Fund Reserve Policy	Tommy/ Debbie		0	

# ...Become Indispensable...

Outstanding Rocks for Leadership Team/Financial	Designs			
Action Items	Who	To Begin	In Process	Completed
Accountability Chart Rollout with KPIs for each seat	Chris		0	
PATCAD Coaching Process Refined and Rolled Out	Chris		0	
ROA – Clarify and Communicate Russ's Role and Metrics	Jared		0	
Define List of Priority Playbooks – 5 to 7	Debbie		0	
Deliver Director Monthly Sales Reports	Debbie		0	
Define, Educate and Implement Procedures for Price changes	Sam		0	
Concur Credit Card rollout	Debbie		0	
Build and Utilize the Win The Week Scorecard V1.0	Debbie		0	
Roanoke Game-Plan (Location, financial model, FD Recruiting pla	Chris		0	

Timeline & Projects for 2023				
rion Items	Who	To Begin	In Process	Completed
Update Executive Summary of ValuCompass Operational Report	Tommy		0	
January 12 - Quarterly Summit (Rock Accountability, Celebrate 2022, Confirm 2023 Goals, New Rocks, SVEP Rollout Plan)	Tommy	•		
Strategic Vision & Execution Plan Rollout (Deferred to 2023)	Chris/ LT			
Operationalize KPI, Financial & Rock Accountability	LT/Tommy			
Improve Financial & Operational Scorecards	Tommy/ Debbie	•		
Develop, Train and Implement on Core Playbooks (Employee				



# **A Few Case Studies**













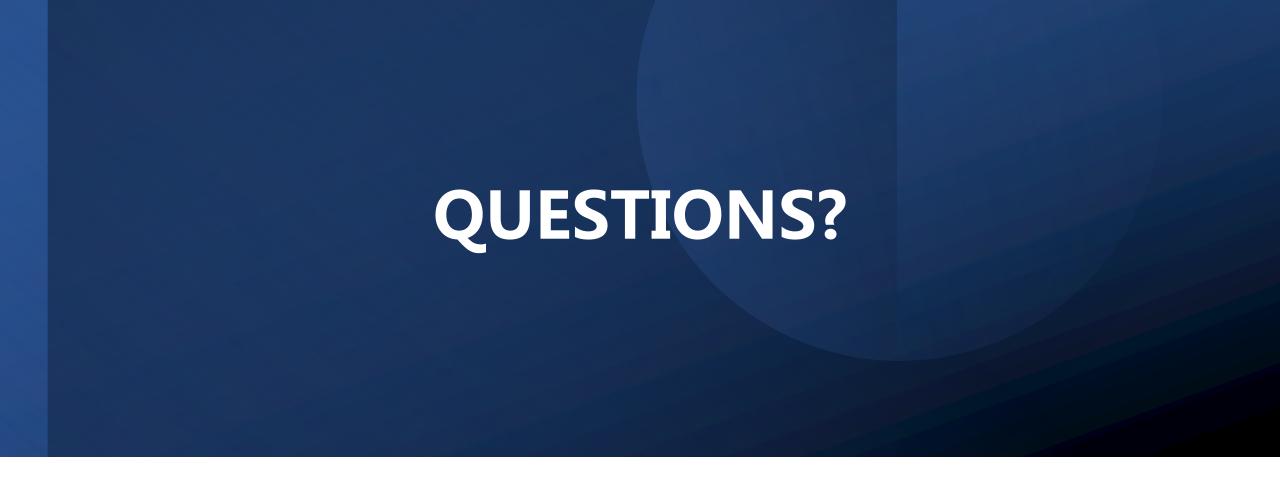








Family Owned & Affordable For All Families



# Look Back, Look Out, Look Ahead





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# For Business Owners:

# The Owner's Advantage Scorecard™

The Owner's Advantage Scorecard™ helps you clearly understand your current situation. Rate your reaction to each pair of phrases on a scale from 1 to 10. A 1 means the phrase on the left is a better description of your situation; 10 indicates that the right hand phrase is better. Add up the total in each column and discuss with your advisor.

		1	2	3	4	5	6	7	8	9	10		
1	We do not have a written strategic business continuity and succession plan											We have a written strategic business continuity and succession plan	
2	We do not have all our business agreements executed											We have executed documents and agreements that are relevant and sustainable to our future	
3	We have not identified key employees and provided a compensation package for retention, attraction and growth of future company value											We have identified key employees and implemented a compensation package for retention, attraction and growth of future company value	
4	We have not established an active board of advisors/directors that includes outside advisors/directors											We have established an active board of advisors/directors that includes outside advisor/directors	
5	I do not know the Enterprise Value of my company											I do know the Enterprise Value of my company	
6	We do not review financials monthly at the leadership team level with our CPA and key employees											We review financials monthly at the leadership level with our CPA and key employees	
7	Our financial and business advisors do not meet regularly and work together to leverage our growth											Our financial and business advisors meet regularly and work together to leverage our growth	
8	We do not review our performance standards and written goals regularly and lack accountability											We review our performance standards and goals regularly with accountability	
9	I do not understand how to extract the value in my company to benefit my retirement income and my family's net worth											I do understand how to extract the value in my company to benefit my retirement income and my family's net worth	
10	We do not feel as confident in our future vision, mission and goals as we would like											We feel confident about our future, have the clarity to make wise choices each day, and have reviewed the tools which may help us achieve our vision	
	ADD COLUMN TOTALS	0	0	0	0	0	0	0	0	0	0	0 YOUR SCORE	



Subject: Next Steps

Jack,

Thanks for your candor about XYZ. My understanding is that XXXXXX is on your radar because XXXX.

### Situation:

- XXXXX
- XXXXX

### Target:

- XXXXX
- XXXXX

### Obstacles:

- XXXXX
- XXXXX

### Responses:

- XXXXXX
- XXXXX

### Impact:

- Financial:
- Personal:

If nothing changes, XXXXX

### Next Steps:

Item	Timeline	Action	Owner
1	15-Nov	XXXXX	John
2	18-Nov	XXXXX	Paul
3	23-Nov	XXXXX	George
4	30-Nov	XXXXXX	Ringo
5	5-Dec	XXXXX	John, Paul
			George,
6	10-Dec	XXXXX	Ringo

<NAME>, please confirm we're on same page and course correct me where necessary.

Looking forward to our next milestone

<Your Name>

# Test Business XYZ Discover Report

Name: Elias Donovan

Industry: Wholesale Trade

Objective: Sustainable Growth

Completed: Mar 5, 2021 04:25 PM

Enterprise Value:	\$7.7M
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Potential Business Value: \$11.3M

Value Gap: \$2.53M - \$4.69M

# **Growth and Value Opportunity**

### Test Business XYZ





### INDIVIDUAL SUMMARY:



### **RELATIONSHIP SUMMARY:**

Despite some differences in style, Tommy Battle and Rick Scruggs are well-matched and will generally find it easy to effectively communicate with one another. Tommy Battle is detail-oriented and organized, preferring to gather and analyze information before acting, and Rick Scruggs is determined and strong-willed, preferring to make quick decisions. Both will tend to appreciate the other's focus in achieving shared goals.

Rick Scruggs's need to get things done immediately will sometimes conflict with Tommy Battle's thorough and methodical pacing.

Tommy Battle and Rick Scruggs are both slightly direct in their approach. While both can be subtle when necessary and are unlikely to make the others uncomfortable when doing so, their natural tendencies will be toward straightforward conversation.

Tommy Battle and Rick Scruggs are both slightly task-focused in their approach. With a minimal effort, both can be personable when necessary, though they will tend to favor a structured and deliberate plan.



### Reduce Transaction Risk & Cost

The RED Report combines research from MIT, generally accepted business standards and in-field learnings gained from 50,000 business engagements to create a fast, comprehensive and cost-effective tool for understanding the essence of a business.

For Buyers and Sellers the RED Report:

- Reduces risk of late-process surprises
- Reduces overall transaction cost
- Increases speed of execution
- Improves certainty of deal close
- Adds objectivity

### **RED Helps These Critical Steps**

Awareness Discovery Analysis LOI Final Diligence

## Understand Businesses at Their Core

The RED Report efficiently examines in a standardized way the four core components that constitute any business. These include:

- · The General Profile
- The Market Profile
- · The Financial Profile
- · The Operational Profile

The RED Report is used by PE firms, VCs, brokers and owners because it is:

- · Completed in 72 Hours
- Based on Accepted Industry Standards
- · 3rd Party Executed
- · Composed of Actionable Elements

Interested in the RED Report, contact our founder:



Created Through Collaborations With





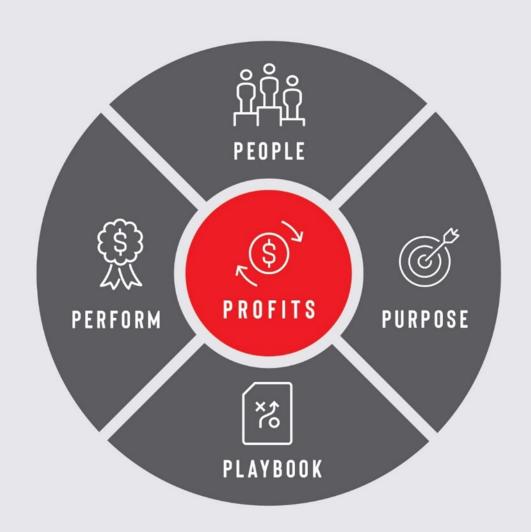


# The RED Report

Rapid Essential Diligence

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APPENDIX
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# THE PINNACLE PRINCIPLE

**PEOPLE** 

+

**PURPOSE** 

+

**PLAYBOOK** 

+

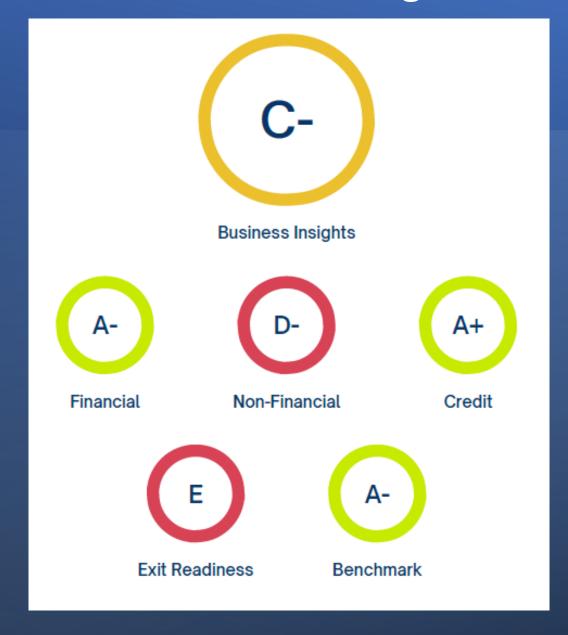
**PERFORMANCE** 

**PROFITS** 

# **The Power of One**

Your Power of One					Net Cash Flow \$	EBIT \$
Your Current Position					-3,260,073	4,618,850
Your Power of One	-	1.0	+	Reset	Impact on Cash Flow \$	Impact on EBIT \$
Price Increase %	-	1.0	+	%	333,699	420,000
Volume Increase %	-	1.0	+	%	-43,438	130,200
COGS Reduction %	-	1.0	+	%	377,137	289,800
Overheads Reduction %	-	1.0	+	%	84,012	84,012
Reduction in Debtors Days	-	1.0	+	days	115,068	
Reduction in Stock Days	-	1.0	+	days	79,397	
Increase in Creditors Days	-	1.0	+	days	79,397	
Your Power of One Impact					1,025,272	924,012
Your Power of One					Net Cash Flow \$	EBIT \$
Your Adjusted Position					-2,234,801	5,542,862

# It Starts with Insights



# **Achieving Your Value Potential**

