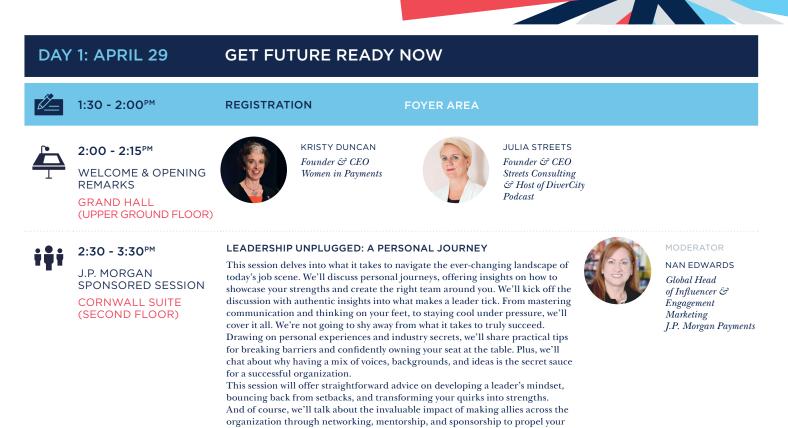


EMEA 2024 APRIL 29-30, 2024



some fun and help get you going on your own adventure. FOLLOW US ON LINKEDIN & INSTAGRAM @WomeninPayments #WomeninPayments #WIPEMEA2024

WIFI Network: Women in Payments | Password: April2024!

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career. If you're ready for an interactive discussion about leadership in today's workplaces with a shifting mindset on diversity, this session is for you. Let's have

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Subarclaycard payments

TRADE FINANCE



PROGRAM SUBJECT TO CHANGE • VERSION UPDATED ON APRIL 25TH



2:30 - 3:30^{₽м}

MASTERCARD SPONSORED SESSION

CROWN SUITE (SECOND FLOOR)

SPOTLIGHT ON WOMEN'S HEALTH IN THE WORKPLACE

Our wellbeing drives our decision-making and thinking, yet too often takes a back seat. Menopause is one example of women's health that we tend not to talk about, yet it affects most women in their lifetime, and with a growing number of mid-life women in the workforce, it's imperative employers are equipped with the knowledge and tools to support employees through the transition. Join us to discuss how employers can raise awareness of women's health and lift the stigma associated with it, and the benefits to employees, employers and the economy as whole.



SHARON BALL SVP People & Capability Mastercard



JENNIFER RADEMAKER Chief Future of Work Officer Mastercard



ALMUDENA SEVILLA Professor of Economic & Social Policy LSE

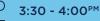


SOPHIE CREESE Co-Founder MotherBoard & HeyFlow



OVERCOMING THE HIDDEN BARRIERS HOLDING WOMEN'S CAREERS BACK

Gender-diverse companies are 25% more likely to achieve higher profitability yet businesses struggle to retain women. Reproductive health is often overlooked in the workplace, and it has a profound impact on many women's careers. From periods, to babies, to menopause, women face unspoken barriers that have left even the most successful women struggling at work. This workshop is a frank and honest look at why reproductive health should be a key part of a DEI strategy and how we can dismantle these barriers to create tangible change for women.



2:30 - 3:30^{PM}

BREAK-OUT SESSION

EDINBURGH SUITE

(FIRST FLOOR)

NETWORKING BREAK

FOYER AREA

4:00 - 5:00^{PM} BARCLAYCARD PAYMENTS SPONSORED SESSION

CORNWALL SUITE (SECOND FLOOR)



The world of retail is changing: bricks and mortar versus e-commerce, and ways to pay versus the cost of payments. Technological advances mean that consumers expect a seamless experience, and retailers need to be ready. In this session, we'll be sharing some insights and thought stimulus, then asking you to leverage your industry expertise to bring to life a high street retailer of the future. What will these stores and experiences look and feel like? What will the expectations be for the payment journey, and what will be the opportunity cost of not being future-ready now?



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CHRISTINA CHOUDHURY Director Business Management Barclaycard Payments



NAOMI DURODOLA Head of Payments Commercial Product ASOS



LEADERSHIP MASTER CLASS

An eight-part Leadership master class and group coaching series designed for professionals who aspire to lead with impact. Each session will focus on shifting participants' mindsets and skill-sets with practical learnings that can be applied right away.



SCAN TO LEARN MORE



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DAY 2: APRIL 30

GET FUTURE READY NOW



7:45 - 8:15^{AM}

REGISTRATION & NETWORKING BREAKFAST FOYER AREA



8:15 - 8:30^{AM}

OPENING REMARKS GRAND HALL

(UPPER GROUND FLOOR)



8:30 - 9:00^{AM} **OPENING KEYNOTE**

GRAND HALL (UPPER GROUND FLOOR)



9:00 - 9:45^{AM} EXECUTIVE PANEL

GRAND HALL (UPPER GROUND FLOOR)



Founder & CEO Women in Payments

MARION KING

Chair & Trustee **Open Banking Limited**



JULIA STREETS Founder & CEO Streets Consulting & Host of DiverCity Podcast



In this new hybrid, multigenerational working world, have leaders changed their approach to how they are supporting their teams? Are leaders finding common ground across the generations and individual work styles to provide support and career advice? Are workers able to find what they are seeking from their leaders, allies, and mentors, and are they able to find common ground? Learn from our expert panel what challenges exist when seeking allyship and how to find the ideal match so that your professional career will thrive.



MIYESA HUSSAIN Principal Product Partnership Manager ACI Worldwide



BETSY SAMUEL Chief Marketing Officer Thredd



MODERATOR STEW COFER EMEA Head of Payment Specialists & Embedded **Banking Solutions** J.P. Morgan

SARA SAVIDGE
CEO
Fexco
International
Payments

9:45 - 10:15^{PM}



10:15 - 10:55^{AM} BREAK-OUT SESSION

DIGITAL PAYMENTS

CORNWALL SUITE (SECOND FLOOR)



NETWORKING BREAK

FOYER AREA





MODERATOR DOMINIQUE SIMONS Head of Impact Team Adven

ЕММА CEO





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IMPACT BEYOND PAYMENTS - CONNECTING CONSUMERS TO CAUSES

Payment providers hold a unique position in the financial ecosystem, connecting

merchants, consumers, tech partners, and more. Organizations are leveraging

this ecosystem and enabling merchants to accept donations at checkout. Hear

how organizations are combining a social mission with a commercial ambition. This leads to a stronger corporate culture, more satisfied employee base, and

this position to enable change by connecting non-profit organizations with

improved business results while creating value for the community.

FUNMI DELE-GIWA General Council & Head of GRC & Group Company Secretary Onafriq



MARIA SAMOTO LE DOUS Head of Sustainability Uniqlo

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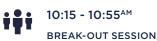
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PAYMENTS INNOVATION

CROWN SUITE (SECOND FLOOR)

THE EVOLVING DIGITAL LANDSCAPE - NEW TECHNOLOGIES, NEW CHALLENGES

The digital landscape is evolving as customers search for simplification. New technologies on the digital landscape, such as open banking, big data, and the rapid rise of account-to-account (A2A) payments in real-time for merchants, are emerging. Settlement is instant, helping companies simplify back-office reconciliation. What does the perfect payment rail look like? What operational changes are necessary to adopt these new capabilities into an organization? This panel will share their expert knowledge on these topics.



MODERATOR KATE POWELL Head of Digital Servicing Platforms Transaction Banking Barclays



FATEMEH NIKAYIN Co-Founder Rivero



SIMONE SATAN Head of Digital Market Management for Treasury Services BNY Mellon



LISA SCOTT Fintech Leader & Advisor

MODERATOR

ANGELICA DZEDULIONIS

International

Payments

Product Manager

Miles & More GmbH

(Lufthansa Group)

10:15 - 10:55^{AM} TOO YO

BREAK-OUT SESSION

CAREER & TALENT DEVELOPMENT

EDINBURGH SUITE (FIRST FLOOR)

TOO YOUNG TO LEAD - YOU ARE KIDDING, RIGHT?

Never too Young to Lead – Empowering women in payments to embrace early leadership. Learn strategies for defying age biases, making impactful decisions, and fostering growth. The future of work is ambiguous and unpredictable. Being prepared for only one future is no longer enough. As Darwin said: 'The one who survives is not the most intelligent, but the most agile.' The younger generations can teach us how to step out of our comfort zones and thrive. What skills do we need to develop to be 'Future Ready Now', and how can these young leaders help us get there.



SHIVANI MCCORMACK Director EMEA Global Transactions Services Product Bank of America



Services Product Bank of America CLARE PEARSON Head of Technical

Operations

International

Fnality



COLEEN MYERS European Website Manager Elavon

FATM. Director Global Bank

FATMA TATLI Director Global Trade Sales Bank of America

MY CAREER IN SIX & POM CAFÉ

Listen in to our podcast series, released weekly on your favourite streaming app.

Join us twice weekly for a POM Café, an exclusive virtual networking event with other women from the global payments industry.





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CORNWALL SUITE (SECOND FLOOR)

THE NEW FRONTIER - ISO 20022 & AI

Data is key and at the center of payments innovation. ISO 20022, a new global standard adopted by the payments industry, provides a vehicle for rich and structured data to be used for payments. Instant payment systems, ISO 20022 and the introduction of CBDC's and AI cause operational friction in many organizations. This session will explore some of the key payment innovation opportunities that are enabled by 'the New Frontier' of ISO 20022 and the challenges of operationalizing them. Learn from this panel of experts how they are navigating these business challenges.



MODERATOR SUPRIYA DAHIWELKAR Principal Consultant Payments Delta Capita



ISABELLE BOUILLE Director & Principal Product Manager BNY Mellon



AMANDA MICKLEBURGH Director of Product Merchant Fraud ACI Worldwide



EGLE SKOMSKYTE Senior Payments Expert Swift



MODERATOR MERUSHA NAIDU Global Head of Partnership



Paymentology

11:00 - 11:45^{AM} **BREAK-OUT SESSION**

> PAYMENTS INNOVATION

CROWN SUITE (SECOND FLOOR)

THE RISE OF THE SMART CUSTOMER

Consumers are demanding more, spending differently, moving on from ideas quickly, and expecting changes to happen overnight. What does the future of shopping look like? Can retailers keep pace with marketplace innovation? Faster payments, mobile wallets, and customer-centric ecosystems are emerging. How will the financial world delight their customers with new ways to facilitate payments? This panel will look at how consumers are playing a part in shaping banks and fintech's and guiding them to create customer-centric products and services.



PETRA GILLIS Executive Director SE, Regional Payments Manager for Consumer & Retail J.P. Morgan



KATIE HOSKINS Global Cross Border Payments Product Commercialization

Citi



AMBER HENDERSON-SMART Global Head of Client Implementation & Integration HSBC

JENNIFER MACRAE VPGlobal Online Acceptance Er Channel Enablement Mastercard

CORPORATE CHAPTER PROGRAM

Whether you're a manager of diversity and employee engagement or looking for tools to help you and your colleagues get to the top in your organization, the Corporate Chapter Program is for you. Women in Payments has the tools to help you and your colleagues build a robust and engaging career development program within your organization. It is designed as a self-managed program that is curated for your needs.



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11:00 - 11:45^{AM}

BREAK-OUT SESSION

CAREER & TALENT DEVELOPMENT

EDINBURGH SUITE (FIRST FLOOR)

NEURODIVERSITY/DIVERSITY - POWERING INNOVATIVE ORGANIZATIONS

Neurodiversity is a concept that all humans vary in terms of our neurocognitive ability. Diversity is normal and natural, and it can be a source of great strength for individuals and organizations as a whole. Diverse workforces may include individuals with ADHD, autism, and dyslexia. Ethnic backgrounds, and multigenerational workforces add to the diversity matrix and create a delightful mix of creativity and innovation. Hear how organizations with diverse workforces are creating equitable opportunities for their teams and setting themselves up to better serve their diverse customers.



MODERATOR TREASA FITZGIBBON Career Coach & Strategist The Career Activist





HARSHNA



CAYLEY Managing Director Head of Acquiring & Gateway Barclays





LORRAINE DESCHAMPS VP & EMEA Head of Corporate Social Responsibility Fiserv

GRACE HAYES EVP Head of Markets & Localization Mastercard



11:45 - 1:00^{PM}

NETWORKING LUNCH

BALMORAL SUITE (UPPER GROUND FLOOR)



1:00 - 1:45^{PM}

GRAND HALL (UPPER GROUND FLOOR) Banks and businesses are trying to reimagine the new world. Innovation is moving at a pace faster than ever before and all financial institutions are seeking a common path forward. How will the introduction of instant payments, BNPL, Open Banking, CBDC's and the entry of Digital Banks change how the financial system operates today? Will regulatory control, oversight, and privacy standards be able to keep pace with the speed of change, and will the customer satisfaction index improve? Come and hear from our panel of experts how they view the evolution and the path forward.

THE FUTURE OF THE PAYMENTS INDUSTRY, DIGITAL EVERYTHING



KATIE DILAJ Global Head of Product Marketing Treasury & Trade Solutions Citi



SARA SAVIDGE CEO Fexco International



SRISHTI JAIN ANDREASEN Executive Head of Global Business *Development* RS Software





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BECOME A MEMBER

Women in Payments can help you take your career further, faster through education, community, and mentorship. By becoming a member you are connected to over 200+ career opportunities!



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CORNWALL SUITE (SECOND FLOOR)

INDUSTRY & POLICY MAKERS DRIVING POSITIVE OUTCOMES

This panel will bring together industry leaders and policymakers to debate the impact, both positive and negative, of regulation in payments. From the revision of the Second Payment Services Directive to the move from Open Banking to Open Finance, how are companies and governments shaping the future direction of payments? The UK is also pursuing several initiatives, such as commercial APIs, variable recurring payments, authorized push payment fraud reimbursement, and Open Finance. Are the proposed measures an evolution or a revolution? Will they support Europe in continuing to lead the way in payments innovation?



MODERATOR SAM KILKELLY VPGeneral Manager **Consultant Sales** EMEA FISERV



CAROLINE GAYE Country Manager France American Express



FERDISHA SNAGG Counsel Head of UK Financial Services **Regulation Practice** Cleary Gottlieb Steen & Hamilton LLP



SOPHIE WADSWORTH VPCommercial Bank J.P. Morgan

IS GENERATIVE AI CHANGING THE WORLD

Generative AI is more than a buzz phrase; it will unlock the next chapter in payments. Getting consumers and merchants to trust the technology will be a test for PSP's. One-click transactions are not new; think Apple Pay, Uber, or Deliveroo. The payments evolution will see zero-click transactions to AI. Preset preferences with agreed parameters to make automatic purchases without hitting a button. This panel of experts will explore the latest in payments innovation.



MERYEM CELIK Postgraduate Student University of Oxford



ZOYA LIEBERMAN Principal Consultant Endava



MODERATOR ROHAN BLOICE Large Corporate Payment Solutions Manager Elavon



Consulting Limited

JOIN US FOR THESE UPCOMING WOMEN IN PAYMENTS SYMPOSIA:

LATAM 2024

1:50 - 2:30PM

PAYMENTS

INNOVATION

CROWN SUITE

(SECOND FLOOR)

BREAK-OUT SESSION

June <u>3-4, 2024</u> Miami, FL

CANADA 2024 September 24-25, 2024 Toronto, Canada

ASEAN 2024 October 23-24, 2024 Singapore

AUSTRALIA 2024 November 21-22, 2024

Sydney, Australia

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CAREER & TALENT DEVELOPMENT

EDINBURGH SUITE (FIRST FLOOR)

TAKE THE LEAP, FEEL THE STRETCH, FIND THE SUPERPOWER

Too often, we sit comfortably, waiting for the perfect time or the perfect boss. In order to be future-fit, we must aspire to be uneasy. Making 'adaptability' your superpower will pave the way for personal growth. Taking stock of what you've achieved and what others around you have achieved promotes a 'healthy vulnerability'. Once we get comfortable with vulnerability, we can push ourselves to stretch, adapt, and naturally lean in with confidence. It's also ok to not know it all when we reach for the stars. Regardless of seniority, if we empower each other to talk about the career knocks along the way, we will fundamentally change our culture by making the reality of not getting that promotion or job at that specific time 'okay'. A knock is just an opportunity to reset that slingshot. Thinking smarter about how we grow will have illuminating effects, we just need the confidence to push ourselves in directions we had not planned for.



VICTORIA BERNARD HAYKLAN Director Global Payment Solutions Lead for Payments & FX Solutions HSBC Bank Plc

ALLA GANCZ

UK Payments

Partner

PayUK

EY

MODERATOR



FOYER AREA

JEN DIRICO SVP Operations & General Manager of International Toast

(Human Resources) American Express

BEN LANE VP

Colleague Strategic Partner



SHERREE SCHAEFER

Chief People Officer

Consulting Leader



3:00 - 4:00[™] MAIN STAGE -MAYFAIR BALLROOM

NETWORKING BREAK

WHAT THE HECK IS THAT?

Step into a captivating cross-generational journey of discovery in our "Do You Know What This Is?" session, where the past meets the present in a delight-ful game show of recognition, reminiscence, and discovery of tools that have transformed, and are currently transforming, the payments industry. This session promises to be a fascinating blend of nostalgia, innovation, and collaborative learning, offering participants a fresh perspective on the rich tapestry of payment technology. Join us for an interactive experience that transcends generations, fostering connection through the simple joy of exploring the past and present together.



MAEVE DORMAN SVP Global Merchant Services PayPal



MODERATOR NICOLE OLBE Managing Director Adyen UK

DOS SANTOS SVP Credit, Fraud & Collections Elavon

SONIA



VIVIENNE KAY Senior Business Manager Europe Global Payment Solutions HSBC

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4:00 - 4:45^{PM} CLOSING KEYNOTE MAIN STAGE -MAYFAIR BALLROOM



KATE FITZGERALD Head of Policy PSR



4:45 - 5:00^{PM}

CLOSING REMARKS FIRESIDE MAIN STAGE -MAYFAIR BALLROOM



KRISTY DUNCAN Founder & CEO Women in Payments



ELISE FAIRBAIRN Managing Director Global Head of Payments & Cash Management Barclays

.....

FEEDBACK FORM

5:00 - 7:00^{PM}

We request that you share your feedback with us so that we can continue to improve and bring the community of women in payments together for even better events in the future!

CLOSING COCKTAIL



MEMBERSHIP BENEFITS

ONE MEMBERSHIP. A WORLD OF VALUE

We offer unique mentorship, networking and educational opportunities to women from the payments and fintech industry who want to excel professionally and personally. Our goal is to connect, inspire and champion women in our community.

PREMIUM VIDEO CONTENT







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MEMBERS-ONLY POM CAFÉS



For details & to register visit womeninpayments.org

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