

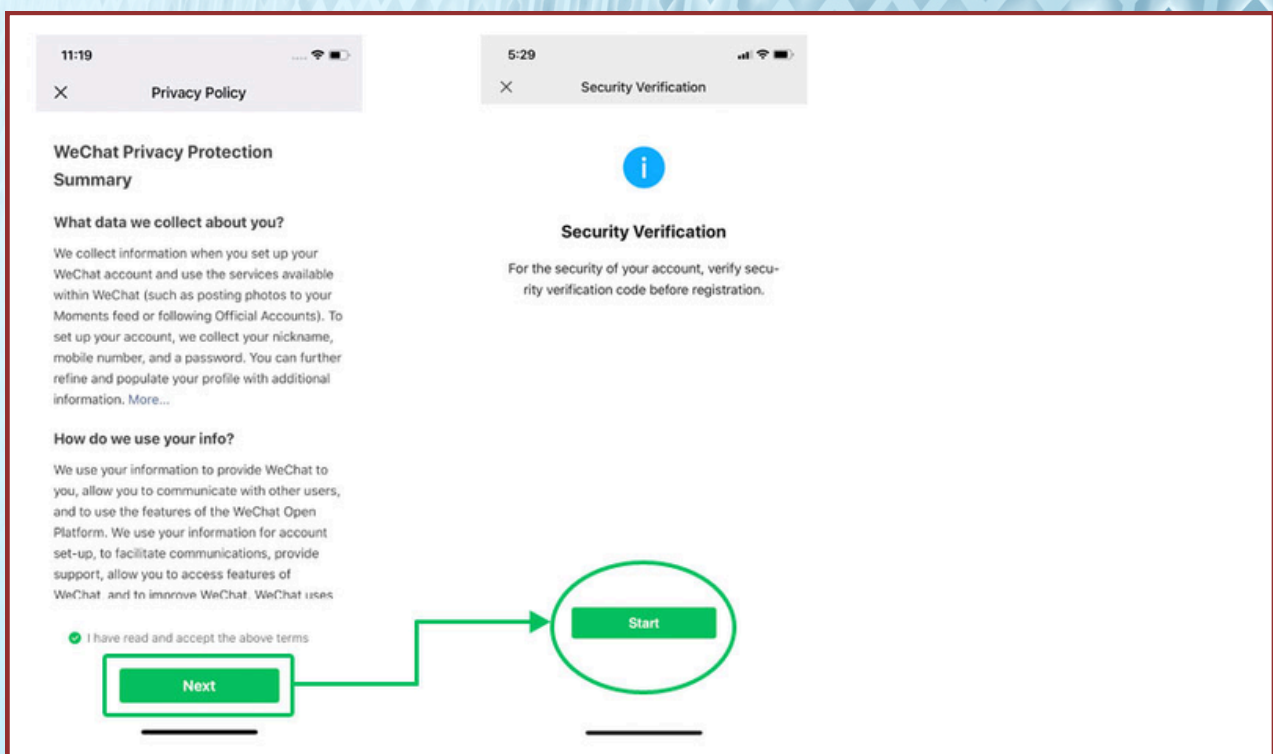
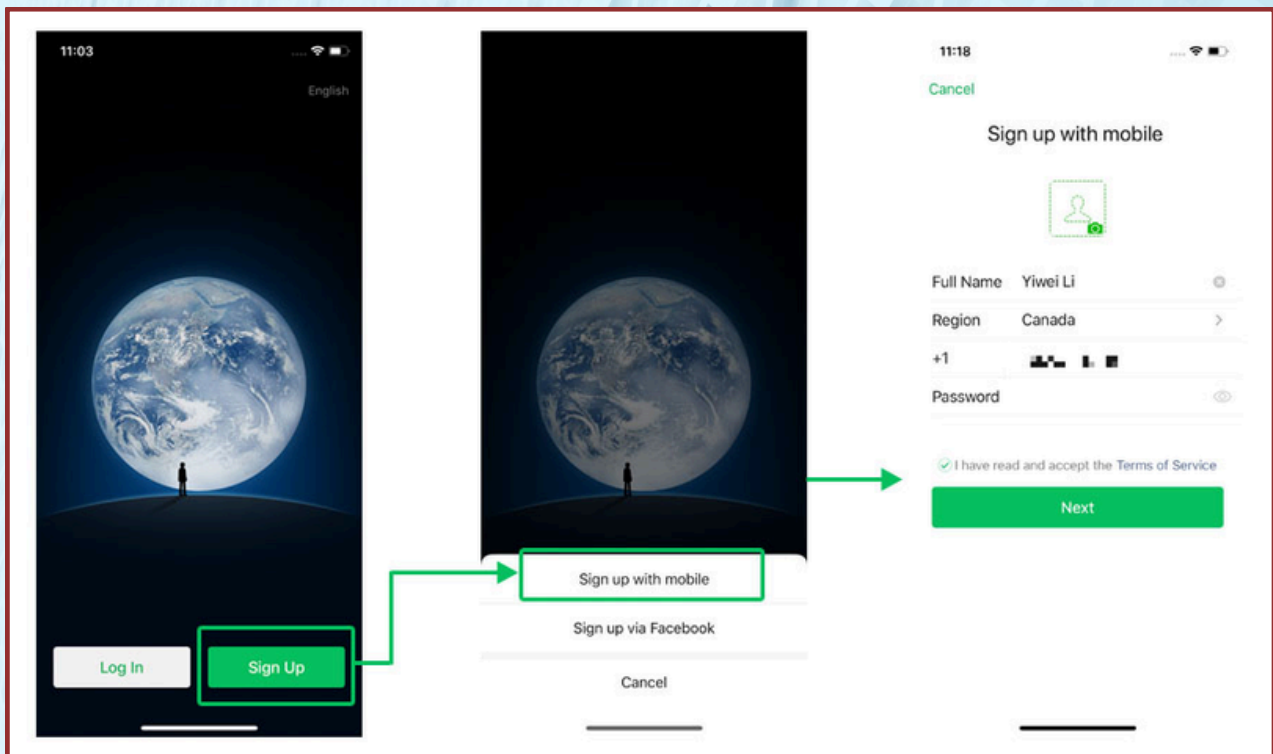
WECHAT & HOW TO INSTALL

HOW DO I SIGN UP FOR WECHAT?

After downloading and installing WeChat on your mobile phone, you can sign up for WeChat with the following ways:

1. Sign up with mobile

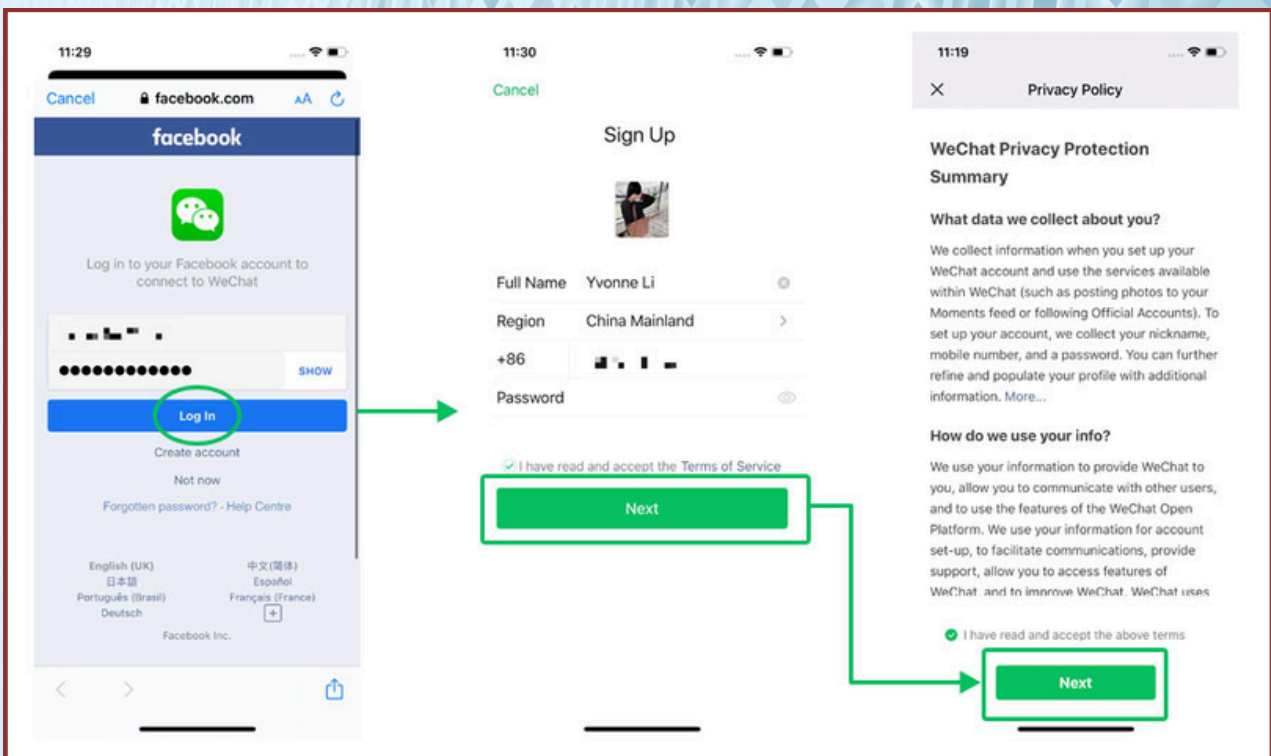
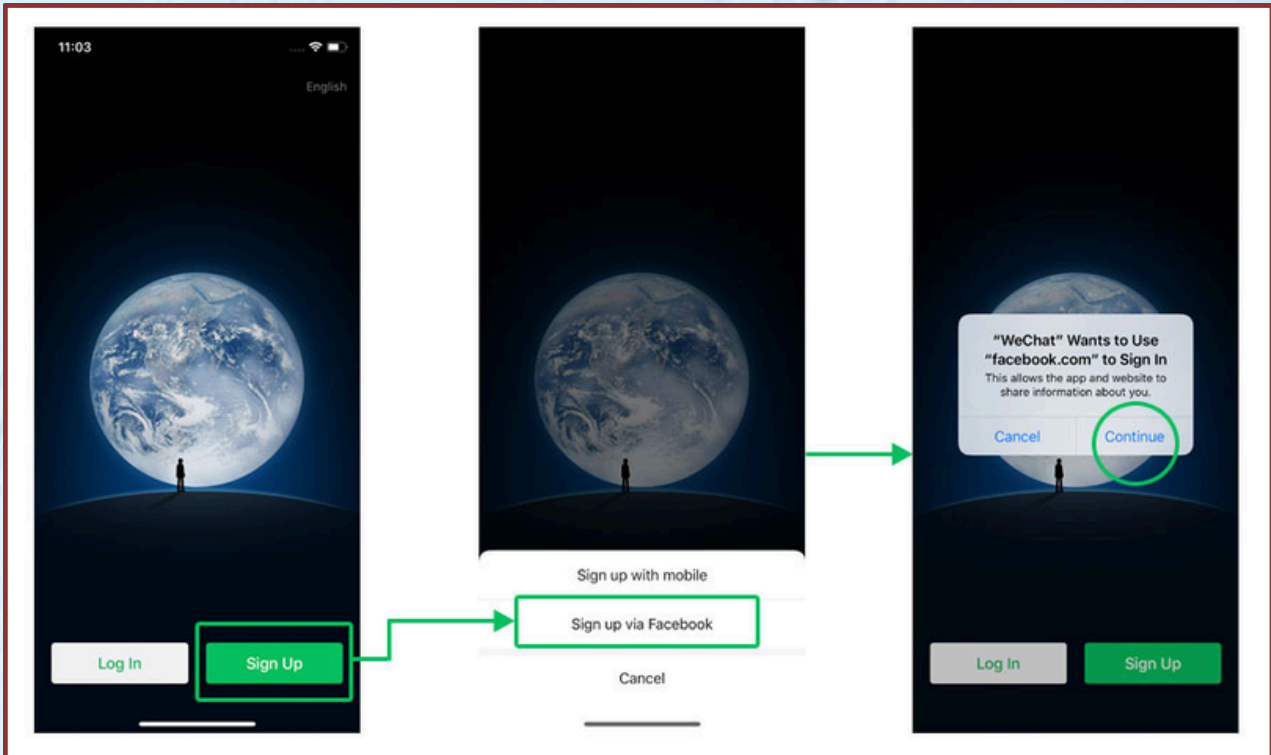
Open the WeChat app and tap **Sign Up** > **Sign up with mobile** > choose your region code, enter your mobile, and set a password.



HOW DO I SIGN UP FOR WECHAT?

2. Sign up via Facebook

Open the WeChat app and tap **Sign Up** > **Sign up via Facebook**, and then WeChat will redirect to Facebook to request permission to log in to WeChat. Then, choose your region code, enter your mobile, and set a password.



Notes:

One mobile phone number can only be used for creating one WeChat account.

FAQ

How do I view or set my WeChat ID?

Login WeChat > Me > tap your profile photo > tap WeChat ID to view or set a WeChat ID.

Notes:

1. WeChat ID must be between 6 to 20 characters and shouldn't include your name, birthday, or other personal information.
2. WeChat ID only can be changed once per year.

How do I add WeChat friends?

Enter WeChat > tap [+] in the top right corner > Add Contacts, then you can add friends to WeChat via the following ways:

1. **Search by your friend's WeChat ID or phone number**
2. **Add via Friend Radar.** Easily add friends who are in your immediate vicinity so that you don't have to waste time getting people's numbers.
3. **Add from mobile contacts.** You can see which friends are already using WeChat from your mobile address book then add them.
4. **Add by scanning QR Code.** You can scan another user's QR code and add them instantly!
5. **View People Nearby:** You can find and add new WeChat friends by using the People Nearby feature in your Discover tab. This will enable you to add people who are close to your location.
6. **Shake.** You can discover and add new WeChat friends from anywhere in the world when they're shaking their phone the same time you are! This is also located in the Discover tab.

Why can't I use WeChat in India?

Pursuant to Indian law WeChat are unable to offer WeChat in India at this time.

WECHAT & HOW TO INSTALL

MY WECHAT ACCOUNT BEING BLOCKED/SUSPEND

here are several methods you can follow when your account being blocked/suspend:

(A) Self-service Unblocking Procedure on Mobile End for Suspended Accounts

When your WeChat account is suspended, WeChat will prompt you with the reason for the suspension and provide an option to apply for unblocking. Below are the specific steps:

1. View the Suspension Reason and Apply for Unblocking

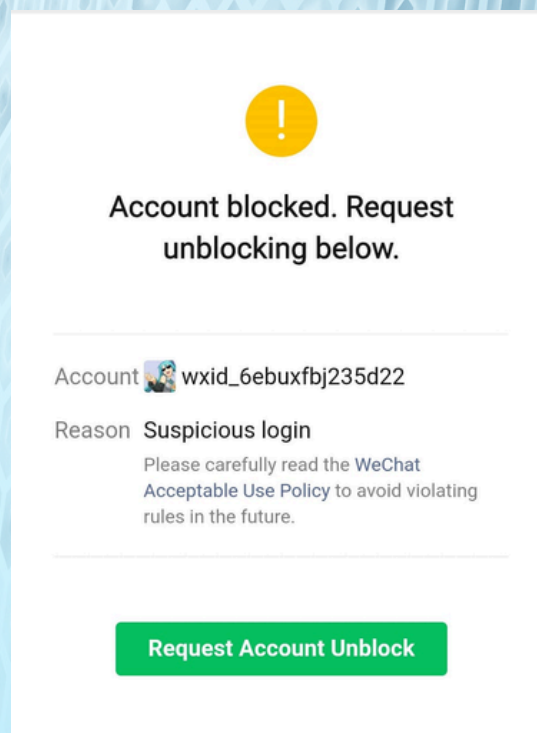
When you attempt to log in to your suspended WeChat account, the system will prompt you with the reason for the suspension. At this point, you can see the option "**Apply for Unblocking**" and click to enter the unblocking page.

2. Enter Phone Number and Send Unblocking Information

On the unblocking page, enter a phone number capable of receiving text messages. This number will be used to receive the unblocking verification code sent by WeChat. After entering the number, click "**Next**," and the system will send a text message verification code to your phone.

3. Wait for WeChat Friend's Assistance Verification

After entering the verification code, WeChat will prompt you to require your friend's assistance verification to complete the unblocking process. At this point, you need to contact your WeChat friends and request their assistance with verification.



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(B) Assisted Verification Operation on Friend's WeChat account

Friend's assisted verification operation is very important as it determines whether the banned account can be successfully unblocked. Below are the detailed steps:

1. Search for "WeChat Team"

The friend opens the chat interface in WeChat, clicks on the "magnifying glass" icon in the top right corner to enter the search page. In the search box, type "WeChat Team" and select the "WeChat Team" official account.

2. Select "Unblocking/Appeal Assisted Verification"

After entering the WeChat Team official account, click on the "More" button in the bottom right corner, and then select the "Unblocking/Appeal Assisted Verification" option. On the verification page, click "Start Verification".

3. Confirm Friend's Identity and Enter Information

On the verification page, the system will prompt the friend to enter personal information to help unblock the account. This information includes the friend's WeChat ID or phone number, verification code, etc. After entering the information as prompted, click "Confirm" to complete the verification.

4. Notify Friend of Successful Assistance Verification

If the verification is successful, the system will prompt "Assisted Verification Successful". At this point, the blocked WeChat account can be logged in again. The friend should promptly notify the user of the blocked account, informing them that the assisted verification has been completed, and they can try logging in to WeChat again.

