



BACK TO THE FUTURE

Keeping the Community Action Promise

44TH ANNUAL TRAINING CONFERENCE

**May 13-17, 2024
Wyndham Grand Orlando Resort Bonnet Creek
Orlando, FL**

FACA Annual Conference COVID-19

COVID-19 Waiver and Release of Liability

**Attendance implies commitment to adhere to this COVID-19 Code of Conduct*

Warning, Acknowledgement, and Assumption of Risk

FACA is taking enhanced health and safety measures-for you, other attendees, exhibitors, and staff. However, an inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death.

By attending, you acknowledge that participation in the FACA Annual Conference brings some risk of being exposed to or contracting COVID-19 and that you fully assume and accept such risk in order to attend the Conference.

You further agree to follow the FACA COVID-19 Code of Conduct and all posted instructions while participating onsite in the Annual Conference and acknowledge that any failure to follow such protocols shall constitute sufficient grounds to be excluded by FACA from attending the Conference.

Waiver and Release

As a condition of your participation in this Conference, and to the fullest extent permitted under applicable law, you expressly waive any rights against, and release and hold harmless, FACA and any of its officers, employees, affiliates, contractors, agents, heirs, legal successors, and assigns (collectively "FACA Releasees") from and against any and all claims, suits, demands, losses, damages, expenses, or liability of whatever kind of nature (collectively "covered liability"), under any theory of law or equity, that you, your heirs, assignees, next of kin, or legally designated or appointed representatives may have arising from or as a result of your presence at the Conference premises, including but not limited to any such covered liability related to or arising out of any illness, injury, or death associated with infection of COVID-19 or complications, symptoms, or other effects resulting from my contracting COVID-19 and/or transmitting COVID-19 to any other person.

By completing the registration and/or checking in for this event, you acknowledged carefully reading and fully understanding all provisions of this waiver and release and freely and knowingly assuming the risks and waiving and releasing the rights described above.

You understand, and it is your express intent, to release FACA from covered liability even if such liability results from or is caused the sole or contributory or active or passive negligence, strict liability, or other legal fault of FACA or any third party.

FACA Annual Conference COVID-19

COVID-19 Waiver and Release of Liability

**Attendance implies commitment to adhere to this COVID-19 Code of Conduct*

You also understand and agree that FACA does not assume any responsibility or obligation to provide financial or other assistance, including but not limited to medical, health, or disability assistance in the event of injury or illness to yourself or to any other person.



COVID-19

General Prevention

Florida Department of Health • FloridaHealth.gov • tinyurl.com/FLcdcprevention

Protect yourself from all infectious diseases by using these precautions.



Stay home when you are sick



Avoid contact with people who are sick



Get adequate sleep and eat well-balanced meals



Wash hands often with soap and water – 20 seconds or longer



Dry hands with a clean towel or air dry your hands



Avoid touching your eyes, nose, or mouth with unwashed hands or after touching surfaces



Cover your mouth with a tissue or sleeve when coughing or sneezing



Clean and disinfect “high touch” surfaces often



Call before visiting your doctor

Clean all “high-touch” surfaces every day.

High touch surfaces include counters, tabletops, doorknobs, bathroom fixtures, toilets, phones, keyboards, tables, and bedside tables. Also, clean any surfaces that may have blood, stool, or body fluids on them. Use a household cleaning spray or wipe according to the label instructions. Labels contain instructions for safe and effective use of the cleaning product including precautions you should take when applying the product, such as wearing gloves and making sure you have good ventilation during use of the product.

Prevent COVID-19 —it's in your hands!

FloridaHealth.gov



Wash your hands often with soap and water. If you don't have soap and water, use a hand sanitizer that is at least 60% alcohol based.



Clean and disinfect frequently touched surfaces.



Stay home when you're sick, and keep your children home when they're sick.

Cover your mouth and nose with a tissue when you cough or sneeze. If you don't have a tissue, cough or sneeze into your upper sleeve or elbow, not your hands.



Try not to touch your face with unwashed hands.



Don't touch or shake hands with people who are sick.



COVID-19 vs. Allergies

	COVID-19	Allergies
 Common	Fever or chills	
	Cough	
	Body aches	
 Less Common	Headaches	
	Tiredness	
	Loss of taste or smell	
 Not Common	Shortness of breath	 *
	Sore throat	
	Sneezing	
	Itchy or watery eyes	
	Runny or stuffy nose	

*Seasonal allergies do not usually cause shortness of breath, unless a person has a respiratory condition such as asthma that can be triggered by pollen.



cdc.gov/coronavirus

CS323053-A 03/11/2021

COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

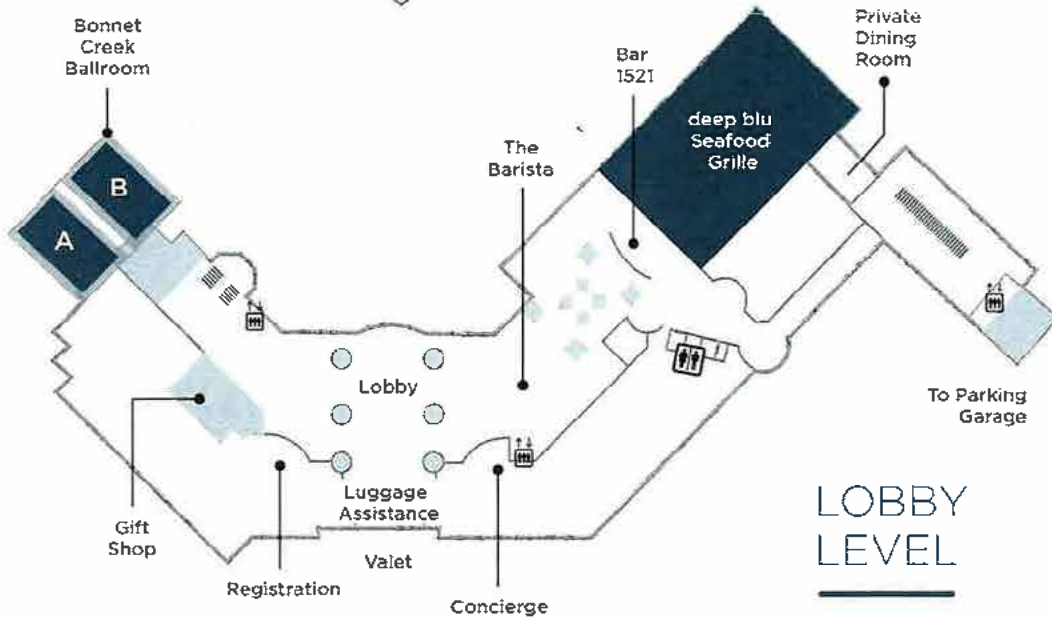
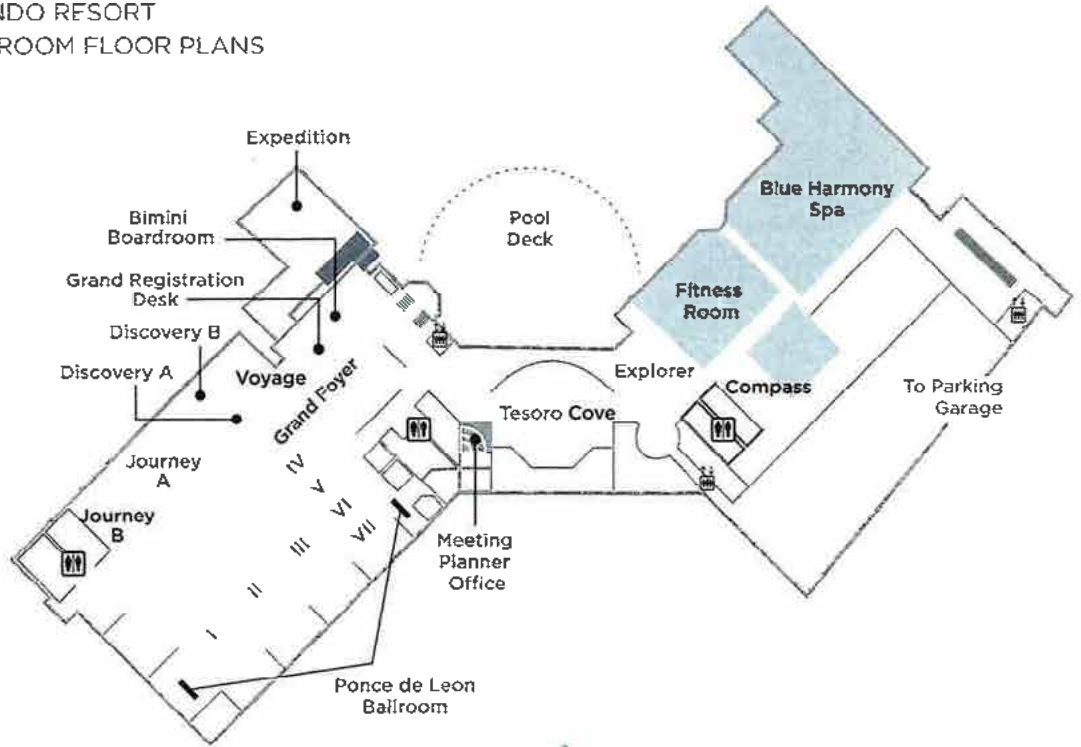
DIRECTORY

Hotel Map	9
Mission, Vision, Values	11
Board of Directors & Staff	16
Welcome Letters	
<i>Warren Hougland</i>	17
<i>Pattye Sawyer</i>	18
<i>Arlene Dobison</i>	19
<i>Nacole Guyton</i>	20
Keynote Speaker Bio	21
Weatherization Training Series Info	23
Award Winners	25
Community Action Month Activity Calendar	31
Florida's Newest CCAPs	33
Special Events	36
Conference Schedule	37
Presenter Bios	52
Sponsors, Partners & Exhibitors	60
Certificate of Attendance	62

HOTEL MAP

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44th Annual Training Conference

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**BACK
TO
THE FUTURE**

Keeping the Community Action Promise

ALPI's mission is to collaborate with community partners and deliver human service programs that empower the economically disadvantaged and others to be self-sufficient.

Arlene Dobison, CEO, CCAP, NCRI | William Holt, ALPI Board Chairman
300 Lynchburg Rd. | Lake Alfred, FL 33850 | 863-956-3491 | www.alpi.org



WHO WE ARE

FACA MISSION

To enhance Florida's Community Action Network's effectiveness to facilitate the reduction of poverty, through collaboration with public and private partners by providing training, technical assistance, and advocacy. **Communicate. Educate. Advocate.**

FACA VISION

FACA will be the key change agent assisting Florida's Community Action Network in poverty reduction.

FACA VALUES

Outstanding Customer Service: Consistently display professionalism, courtesy, patience and genuine care in all communications and interactions

Integrity: Uphold the highest standards of ethics and moral responsibility to do the right thing at the right time all the time

Inclusiveness: Value all persons, communities, and agencies by extending a standing invitation to those with like-minded goals to serve and be a part of the network

Innovation: Commit to staying at the forefront of technology and industry trends (or best practices) in Community Action to better serve people experiencing poverty in Florida.

Collaboration: Lead public and private partnerships to maximize their collective impact to reduce poverty in Florida.

Meet the FACA 44th Annual Planning Conference Committee

Warren Hougland, Chairperson

Warren Hougland is the Osceola County Council on Aging Senior Vice President for the Osceola Council on Aging. In the past 16 years, Mr. Hougland has overseen the transition of anti-poverty services into the Council on Aging and led the development of the organization's Community Action Division.

Mr. Hougland directs over eight community service programs focusing on self-sufficiency and independence for seniors and low-income families and five health service programs providing healthcare for indigent patients. As an advocate dedicated to providing services for disadvantaged families and individuals, Mr. Hougland constantly engages in ongoing community partnerships that foster and enable independence and self-sufficiency.



Pattye L. Sawyer, Co-Chair

Pattye L. Sawyer is a social service professional with over 25 years of experience with community-based and not-for-profit organizations in the Community Action, affordable housing, community health, hospice, marketing, and public relations industries.

In April 2020, Ms. Sawyer assumed leadership of Pinellas Opportunity Council, Inc. (POC) as its Executive Director. Building upon the long-standing legacy POC has built in the community, she works alongside her team to further enhance the organization's strong commitment to helping alleviate poverty, revitalize local communities, and promote the self-sufficiency of Pinellas County individuals and families.

Carl Herriott

Carl Herriott has been employed for twenty-three years with Brevard County Community Action Agency as the Family Self Sufficiency Program Coordinator.

He has also worked for over 35 years as a Professional Radio Personality. University of South Florida, Tampa. BA Mass Communication.

His longevity in both roles is proof of his passion for serving people through community action and uplifting them with his voice on his AM radio show, The Big Show.



Natalie Vazquez



Natalie Vazquez is the Senior Program Manager for the Palm Beach County Community Action Agency (PBCCAP), and oversees grants and programs, such as the Community Services Block Grant (CSBG), Low Income Home Energy Assistance Program (LIHEAP), Low Income Household Water Assistance Program (LIHWAP), Family Self Sufficiency Program (FSSP), and others.

Natalie is a certified Results-Oriented Management and Accountability (ROMA) trainer, and provides training and technical assistance to other Community Action agencies across the state of Florida. She is also a Six Sigma Green Belt and has participated in the National Community Action Partnership's Learning Communities. Natalie is a board member of the Florida Association for Community Actions (FACA) and has served in different capacities, including as chair of the Training and Development committee.

Lavon B. Williams

Serves as the Deputy Director for the Community and Family Services Department of Orange County government. She brings a background in public administration, urban planning, economic development, social services, event planning, neighborhood outreach and community building. In her twenty-seven years with Orange County, she has worked closely with community leaders and volunteers, teaching leadership skills and strategies. Her undergraduate studies were completed at the University of North Florida. She continued her education at Florida State University where she obtained a Master's in Public Administration and a Masters in Urban Planning. Lavon is also a graduate of Florida A&M University, College of Law and is an attorney.



Jonathan Kohn



Jonathan Kohn has been the Division Manager for Orange County Community Action since January of this year. Although new to this role and to Community Action, he has extensive experience in the nonprofit and human services sectors and has spent the past two decades designing and implementing impact programs. Before joining Orange County Government, Jonathan was the Vice President of Community Impact at United Way in the Bluegrass Region of Kentucky. In this role, he designed and implemented a powerful collective impact initiative, and he will share his experience and lessons learned with FACA. He knows that his is just one of many stories about the power of Collective Impact, so he encourages others to come to this session prepared to add their own experiences.

Back to the Future: Keeping the Community Action Promise





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GOOD**

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SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension or Survivor Benefits, SSI, WIC, or Lifeline, Free and Reduced-Price School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision

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**We would like to express
our heartfelt gratitude to
the FACA Board of
Directors. Thank you for
the work you do every day
and your tireless
commitment to the
Community Action
Promise!**

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Dear Esteemed Attendees,

On behalf of the Florida Association for Community Action (FACA), it is my utmost pleasure to extend a warm welcome to each and every one of you to our 44th Annual Training Conference. This year holds special significance for us as we celebrate the 60th anniversary of Community Action, a milestone that reflects six decades of dedication to empowering individuals and transforming communities.

Under the overarching theme of "Back to the Future," we embark on a journey that honors our past achievements while propelling us forward into a future filled with endless possibilities. As we gather here, we are not only commemorating our rich history but also embracing innovation and envisioning the transformative impact we can create together.

Throughout the conference, you will have the opportunity to engage in thought-provoking discussions, participate in interactive workshops, and network with like-minded professionals who share our commitment to making a positive difference in the lives of those we serve. From exploring emerging trends to revisiting timeless principles, our agenda is designed to inspire, educate, and empower you to lead with excellence and compassion.

As we navigate these unprecedented times and navigate the evolving landscape of community action, let us draw inspiration from our collective resilience and determination. Together, we can leverage our expertise, leverage new technologies, and forge strategic partnerships to address the pressing challenges facing our communities.

I would like to express my heartfelt gratitude to our dedicated sponsors, esteemed speakers, diligent volunteers, and the entire FACA community for their unwavering support and commitment to making this conference a resounding success.

Once again, welcome to the Florida Association for Community Action's 44th Annual Training Conference. May this gathering be a catalyst for transformative change, and may the connections you forge and the knowledge you gain empower you to make a lasting impact in your communities and beyond.

Sincerely,

Warren Hougland

Warren Hougland
Conference Planning Committee Chair
Senior VP of Community Action
Osceola Council on Aging



Florida Association for Community Action

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Greetings, FACA Historians, Innovators and Visionaries:

Welcome to the Florida Association for Community Action's 44th Annual Training Conference, *"Back to the Future: Keeping the Community Action Promise."*

As we gather for the dual purpose of this conference and the commemoration of the 60th Anniversary of Community Action, we can draw many parallels between our collective mission and the iconic film franchise that inspired our theme. Just like Marty McFly and Doc Brown, we find ourselves at the pivotal intersection of past, present, and future. Our conference isn't solely about reflecting on where we've been; it's also about harnessing the knowledge gained over the past six decades to shape a brighter tomorrow for the next generation.

Throughout the conference, you will enjoy sessions that explore groundbreaking technologies, forward-thinking strategies, and innovative ideas that could have come straight out of Doc Brown's flux capacitor. The sessions have been thoughtfully curated to spark insightful conversation with your peers and encourage a spirit of adventure as we seek new approaches to the war on poverty.

One of my favorite lines from the Back to the Future movie was when Doc Brown said, *"Your future is whatever you make it, so make it a good one."* This is a prime opportunity for us to collaborate, inspire, and drive positive change in the Community Action Network and beyond.

Just as *"Back to the Future"* is considered by critics to be one of the greatest science-fiction films ever created, may history say the same of the Community Action Program and its work to eradicate poverty in America. So, strap in, rev up the engine of your DeLorean, and get ready to accelerate into the future with us. Together, we will make history that will make the next generation see that we were ahead of our time. We extend our deepest gratitude to each of you for being here and making this year's conference an unforgettable celebration of our rich legacy, trailblazing present, and revolutionary future!

Honoring Our Past & Embracing Our Future,

Patty L. Sawyer

Patty L. Sawyer, MA
Vice Chair
FACA Conference Planning Committee



Florida Association for Community Action

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Dear Florida Association Network:

It is with immense pride and enthusiasm that I extend to you, a warm welcome to the 44th Annual Training Conference of the Florida Association for Community Action (FACA).

This milestone gathering not only marks our continuous journey of empowerment but also celebrates the remarkable 60th Anniversary of Community Action. As we convene under the inspiring theme, "Back to the Future: Keeping the Community Action Promise," we stand united in our dedication to reinvigorating the foundational mission set forth by President Lyndon B. Johnson and skillfully led by Sargent Shriver to eradicate poverty from the fabric of our society. This year, as we look back to honor six decades of transformative impact and move forward to shape the future of community action, our conference is meticulously designed to be a catalyst for profound learning, insightful dialogue, and innovative strategy. We are set to embark on a compelling journey through a series of meticulously curated training sessions, led by an exceptional cadre of skilled presenters. Each session is aimed at fortifying our knowledge and honing our skills in professional development to effectively champion change in our communities for individuals, families, children, and farmworkers. The essence of our gathering transcends the acquisition of new knowledge; it is a profound opportunity to weave a richer tapestry of unity, solidarity, and collective action.

I truly want to express my heartfelt gratitude to our Executive Director, Nacole Guyton, for her visionary leadership and tireless efforts in steering our Association towards new heights. Her dedication is the beacon that illuminates our path forward. To the Conference Committee, attendees, and sponsors, your collective enthusiasm, participation, and support are the pillars upon which our success rests. Together, we are crafting a legacy of an impactful Association network that will resonate for generations to come. As the President of the Florida Association of Community Action, I am deeply honored to guide our association through this historic conference. I look forward to witnessing the dynamic exchange of ideas, the formation of enduring partnerships, and the collective embodiment of our theme, as we all strive to keep the community action promise alive for generations to come.

Again welcome to a transformative experience that promises not just to enlighten but to inspire actionable change. Together, let's continue to build on our legacy, embrace our present opportunities, and forge a future where community action remains a reflection of hope and engineers of profound societal progress.

With heartfelt appreciation and thanks,

Arlene Dobison

Arlene Dobison, CCAP, NCRI
UCLA Head Start Management Fellow
Florida Association for Community Action, President



EXECUTIVE DIRECTOR
Nacole Guyton

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Greetings to the FACA Network,

On behalf of the Florida Association for Community Action, Inc (FACA). I am delighted to warmly welcome you and all the FACA 44th Annual Training Conference attendees!

It is with great pleasure that we unite to advance the crucial mission of community action and empower individuals and families throughout Florida. This conference serves as a platform for us to share knowledge, exchange ideas, and collaborate on innovative solutions to address our communities' challenges. Throughout the conference, you will have the opportunity to engage with industry experts, participate in informative workshops, and network with fellow professionals who share a commitment to making a positive difference in the lives of others.

This year's theme is *Back to the Future: Keeping the Community Action Promise*. The theme was chosen because this year we celebrate community action's 60th birthday! Lyndon B. Johnson signed the Economic Opportunity Act in 1964, setting off a chasm of events that have resulted in what we see today. The theme is a reflection of our past in community action, our present in community action, and our future in community action.

As you partake in the exciting activities we have planned for you, I hope you honor the past, respect the present, and dream of the future for our Network. We hope you see honor, respect, and innovation reflected in the robust presentations, panel discussions, and plenaries we have meticulously designed with you in mind. We believe in having fun while learning, so we hope you engage in the entertainment and Gala festivities with the same passion and gusto that the community action Founding Fathers had back in 1964!

We are confident that this conference will enhance your professional development and inspire you to continue your dedicated efforts to serve those in need across our state.

We extend our deepest gratitude to the conference planning committee, sponsors, presenters, and speakers whose contributions have made this event possible. Your dedication to advancing the field of community action is truly commendable.

Once again, welcome to the FACA 44th Annual Training Conference. May your experience be enriching, insightful, and filled with meaningful connections.

Sincerely,

Nacole Guyton

Nacole Guyton, Executive Director
Florida Association for Community Action, Inc.

40 E. Adam Street, Suite 125 • Jacksonville, FL 32202 • (904) 770-6120

Email: nacole@faca.org • www.faca.org

KEYNOTE ADDRESS

MICHAEL BEARD

Founder and President of Elevated Leadership

Michael Beard is an energetic and captivating speaker in the Leadership and Diversity, Equity, and Inclusion space. With over 2 decades of leadership experience, he is focused on developing new ways to exceed the cultural and community productivity limits of for-profit and nonprofit corporations and all levels of educational institutions. He is the President and CEO of Elevated Leadership and their platform involves creating meaningful workshops that facilitate safe constructive conversations that promote the development of trust within the organization. His belief is that a team is not a group of people that work together, it's a group of people who trust each other.

As a product of Florida A & M University and the University of Florida, Michael has had the opportunity to manage corporate and municipal staff from the lens leadership diversity. He has been tapped for leadership training at Bloomberg, Head Start Conferences throughout the US, Universities, North Central Florida Center for Community Enrichment, My Village Project, and many more. Michael is also certified by Cornell University as a Diversity, Equity, and Inclusion trainer.

His work life is balanced through his most rewarding job of being a husband to a lovely wife, Dawn, and father to two incredible boys, Deylynd and Terrell.





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MONDAY, MAY 13, 2024

CAZ Refresher Training
9 A.M. - 4 P.M.

TUESDAY, MAY 14, 2024

HVAC Fundamentals
9 A.M. - 4 P.M.

WEDNESDAY, MAY 15, 2024

Building Science Principles
1 - 4 P.M.

THURSDAY, MAY 16, 2024

Building Science Principles - cont.
9 A.M. - 12 P.M.

NEAT/MHEA Refresher
1 - 4 P.M.

Get That CCAP Feeling



Open to individuals employed in the Community Action Network. Candidates have up to 3 years to successfully pass the CCAP examination process. Certification is valid for 4 years and can be renewed through continued learning and program engagement.



The Certified Community Action Professional program recognizes individuals who have demonstrated **KNOWLEDGE** and **APPLICATION** of the core competencies required to effectively carry out the vision, mission, purpose and values of the Community Action Movement.

SCAN TO
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"Make a career of humanity. Commit yourself to the noble struggle for equal rights. You will make a better person of yourself, a greater nation of your country, and a finer world to live in."

— Dr. Martin Luther King, Jr.



COMMUNITY ACTION MONTH

**Congratulations to the
FACA 44th Annual Training Conference**

Legacy Award Recipient

James H. Lowe



**BACK
TO FUTURE**

**KEEPING THE
COMMUNITY ACTION PROMISE**

**Congratulations to the
FACA 44th Annual Training Conference**

Champion Award Recipient

Lonnie Bell



**BACK
TO FUTURE**

**KEEPING THE
COMMUNITY ACTION PROMISE**

**Congratulations to the
FACA 44th Annual Training Conference**

Agency of the Year

***Hillsborough County
Social Services***



**Hillsborough
County Florida**



**KEEPING THE
COMMUNITY ACTION PROMISE**

**Congratulations to the
FACA 44th Annual Training Conference**

Staff of the Year

Damaris Gutierrez



**BACK
TO FUTURE**

**KEEPING THE
COMMUNITY ACTION PROMISE**

**Congratulations to the
FACA 44th Annual Training Conference**

Volunteer of the Year

Marilynn King



**BACK
TO FUTURE**

**KEEPING THE
COMMUNITY ACTION PROMISE**

**Congratulations to the
FACA 44th Annual Training Conference**

**Sonny Walker Self-Sufficiency
Award Recipient**

Ashley Cardona



BACK TO FUTURE

**KEEPING THE
COMMUNITY ACTION PROMISE**

MAY 2024

Heritage Months - (Asian/Pacific American Heritage Month, Haitian Heritage Month, Jewish-American Heritage Month, South Asian American Heritage Month) – Sample graphics provided.

Older Americans Month - Give recognition and raise awareness about issues facing older adults. Sample graphic and tweets provided.

Mental Health Awareness Month - Help raise mental health awareness and combat stigma around mental illness. Sample graphics and tweets provided.

CCAP Celebration Week (May 13 – 19) – Celebrate your agency's Certified Community Action Professionals on social media.

The Promise **1**

Recite the Promise of Community Action on social media. Sample graphic provided.

Recognizing 60 Years of Community Action

Recognize Community Action's 60th anniversary on social media. Sample graphics and messaging provided.

5

Sunday Success

Celebrate your customer success stories on social media. Sample messaging provided. #SundaySuccess

6

NATIONAL NURSES DAY
Honor nurses on social media. Sample graphic and tweets provided.

STATE ASSOCIATION DAY
Honor and promote your Community Action State Association with group board and/or staff photos and highlights from Association services.

7

National Teacher Day

Honor your Head Start teachers. Sample graphic and messaging provided.

IMPACT WEDNESDAY

Promote Community Action's national impact with our collection of social media graphics and messages or use our customizable template to promote your agency's local impact. #ImpactWednesday

12

HAPPY Mother's DAY

Celebrate the mothers of Community Action. Sample graphics provided.

Motivation Monday

Share our sample graphic honoring Dr. Martin Luther King, Jr. #MotivationMonday

13

CCAP Appreciation Week
Celebrate your agency's CCAPs on social media.

14

TRAINING TUESDAY

Promote Community Action training programs that help equip families for success. Sample graphics and tweets provided. #TrainingTuesday

15

INTERNATIONAL DAY OF FAMILIES

Promote the importance of family well-being in our communities. Sample graphic and tweets provided.

19

super soul sunday

Shoutout faith-based leaders and initiatives that are providing needed access to resources and opportunity in local communities.

20

mission monday

Use the customizable social media template to promote your agency's mission. #MissionMonday

21

World Day for Cultural Diversity
Celebrate the richness and diversity of our world. Sample graphic provided and messaging provided.

Tuesday Testimonial
Have a great customer testimonial to share? Post it to social media! Sample messaging provided. #TuesdayTestimonial

Weatherization Wednesday

Promote the importance of Community Action weatherization services. Sample graphic and tweets provided.

22

Harvey Milk Day
Share our graphic honoring Harvey Milk.

26

Sunday Success

Celebrate your customer success stories on social media. Sample messaging provided. #SundaySuccess

27

MEMORIAL DAY

A day to honor and mourn military personnel who have died while serving our country. Sample graphic provided.

28

transformation tuesday

Let folks know how your CAA is transforming lives in your community. Sample graphics and tweets provided. #TransformationTuesday

Impact Wednesday

Promote Community Action's national impact with our collection of sample graphics and messages or use our customizable template to promote your agency's local impact.

29

#ImpactWednesday

BABY DAY

2

Share our graphic and messaging or spotlight your Early Head Start or Whole Family services.



HUGGY HEART DAY

3



Color the Huggy Heart and post to social media.

MAY THE FOURTH BE WITH YOU

4

Throwback thursday

9



Share our sample graphic honoring Sargent Shriver and/or post your own #TBT photo.

PROVIDER APPRECIATION DAY

10

Give recognition to childcare providers on social media. Sample graphic and messaging provided.

Older Americans Month

11

Give recognition and raise awareness about issues facing older adults. Sample graphics and tweets provided.

Mental Health Awareness Month

16

Help raise mental health awareness and combat stigma around mental illness. Sample graphics and tweets provided.

CCAP Appreciation Week

Share your digital badge on social media.

International Day Against Homophobia, Biphobia and Transphobia

17

A day to reaffirm our commitment to end violence and discrimination against LGBTQ communities. Sample graphic and messaging provided.

Head Start's Birthday

18

Celebrate the legacy and impact of the Head Start and Early Head Start programs. Sample graphic and tweets provided.

Armed Forces Day

Honor our members of the Armed Forces. Sample graphic provided.

23

THROWBACK THURSDAY

Share our graphic honoring Lyndon B. Johnson and/or post your own #TBT photo.

fact friday

Sample graphic and tweets provided. #FactFriday

saturday spotlight

25

Spotlight a program or service provided by your CAA or State Association. #SaturdaySpotlight

saturday shoutout

Shoutout local partners on social media.

Thankful Thursday

30

Give thanks to those who make a difference and inspire us - board members, staff, customers, and the Community Action Network at large. Sample messaging provided. #ThankfulThursday

Fun Friday

Post a photo of yourself to social media with our "I <3 Community Action" selfie sign. #FunFriday

Recognizing 60 Years of Community Action

Recognize Community Action's 60th anniversary on social media. Sample graphics and messaging provided.



COMMUNITY ACTION MONTH

Congratulations

to

Florida's Newest CCAPs

Anna Liberty Cismena

Step Up Suncoast, Inc.

Sarasota, FL



Mat Kline

Mid Florida Community Services, Inc.

Brooksville, FL



Congratulations

to

Florida's Newest CCAPs

Tiffany McKenzie

Central Florida Community Action Agency,

Inc.

Gainesville, FL



Kathy Patreka

Step Up Suncoast, Inc.

Sarasota, FL





CONGRATULATIONS TO
THE PATHWAYS TO EXCELLENCE
BRONZE LEVEL AGENCY



Central Florida Community Action Agency,
Inc.

*Proudly serving families, advocating for change,
and making a difference*



for 40 years and counting!!!



SPECIAL EVENTS

TUESDAY, MAY 14TH

Opening Reception

Grand Foyer | 5:30 P.M.

**Come dressed to represent your Sorority, Fraternity, or Sports Team*

WEDNESDAY, MAY 15TH

Opening Luncheon

Ponce de Leon | 11:10 A.M.

FACA Business Meeting

Ponce de Leon | 4:45 P.M.

THURSDAY, MAY 16TH

Executive Director Luncheon

Deep Blu Private Dining Room | 12 P.M.

Back to the Future Awards Gala

Ponce de Leon | 6 P.M.

SCHEDULE

*Schedule, presenters, and speakers are subject to change

MONDAY, MAY 13, 2024

8:30 -
10:30 A.M.

Weatherization Training Series Registration

**Grand
Registration
Desk**

9 - 4 P.M.

Weatherization Training Series - CAZ Refresher

**Ponce de Leon
IV-V**

CAZ refresher training is essential for ensuring that professionals involved in combustion safety practices stay current with industry best practices, regulations, and standards. Regular updates and hands-on experiences contribute to the ongoing competence of individuals responsible for maintaining safe and efficient combustion appliances in residential settings. This session will include hands-on experiences using real-world scenarios to enhance problem-solving skills and decision-making. Here are key components and considerations that may be covered in CAZ refresher training:

- Combustion Safety
- Appliance Inspection and Testing
- Carbon Monoxide Awareness
- Changes in industry standards

Presented by American Institute of Building Science

TUESDAY, MAY 14, 2024

8:30 -
10:30 A.M.

Weatherization & Pre-Conference Registration

**Grand
Registration
Desk**

9 A.M. -
4 P.M.

Weatherization Training Series - HVAC Fundamentals

**Ponce de Leon
IV-V**

Evaluating the performance of heating, ventilation, and air conditioning (HVAC) systems for energy efficiency is crucial for optimizing their operation and reducing energy consumption. This training will address considerations for assessing the energy efficiency of HVAC systems, such as Energy Audits, System Design and Sizing, Regular Maintenance, Upgrading Equipment, Temperature and Humidity Control, and other topics related to improving HVAC efficiency.

Presented by American Institute of Building Science

9 A.M. - 4 P.M.

Case Management Pre-Conference

Discovery

This pre-conference session provides case manager training built upon a real-world curriculum to train, retain, and improve the skills of case managers and the leadership that guides them. This session will educate new care managers and care coordinators about the fundamentals of case management, enhance the skills of current care managers, and improve the mentoring and leadership skills of lead case managers and supervisors.

Presented by Sylvia Hubbard, ICU and Me, Inc.

TUESDAY, MAY 14, 2024

9 A.M. – 4 P.M.	Leadership Pre-Conference This pre-conference session aims to enhance your leadership skills and foster a culture of innovation, collaboration, and growth within your organization. We believe investing in leadership development is crucial for our Network’s success! This session will provide universal content that a leader in any position or program within the agency can use, support you in building a solid foundation of understanding the power of leadership, and remove every excuse associated with an unproductive leader or team. <i>Presented by Michael Beard, Elevate Leadership, Inc.</i>	Voyage
12 - 5 P.M.	General Conference Registration	Grand Registration Desk
1 - 5 P.M.	Exhibit Hall Set Up	Grand Foyer
5:30 – 7:30 P.M.	Opening Reception <i>*Come dressed to represent your Sorority, Fraternity, or Sports Team</i>	Grand Foyer

WEDNESDAY, MAY 15, 2024

8 A.M. - 2 P.M.	Weatherization & General Conference Registration	Grand Registration Desk
8 A.M. – 4:30 P.M.	Exhibit Hall Open	Grand Foyer
9 – 11 A.M.	Opening Plenary <i>Presiding: Warren Hougland, SVP for Community Action Services & Annual Conference Planning Chairperson, Osceola Council on Aging</i> Call to Order Flag Ceremony: Orange County Fire Color Guard Opening Celebration Welcome and Occasion: Arlene Dobison, CEO and FACA Board Chairperson (ALPI) Invocation: Lavon William, Deputy Director, Orange County Community & Family Services Welcome Remarks: Congressman Darren Soto, United States Representative - 9th District Commissioner Mayra Uribe, District 3 - Orange County Government Nicole Wilson, Commissioner, District 1- Orange County Commissioner Emily Bonilla, District 5 - Orange County Government State Updates: Kate Doyle, Asst Deputy Sec’y, Division of Community Development, FloridaCommerce Keynote Address: Michael Beard, Founder & President, Elevated Leadership Conference Updates: Nacole Guyton, Executive Director - FACA Closing Remarks: Warren Hougland	Ponce de Leon Ballroom

Networking Break with Exhibitors: 11 - 11:10 A.M.

11:10 A.M. - 12:45 P.M.	Opening Luncheon	Ponce de Leon Ballroom
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Networking Break with Exhibitors: 12:45 - 1 P.M.

Opening Luncheon

Wednesday, May 15 @ 11:10 am

***60 Years of Community Action: Celebrating
the Past, Honoring the Present, & Hope for
the Future***

Panel Discussion

Moderator

Warren Hougland, Executive Director, Osceola
Council on Aging

Panelist

Amanda Reddy, Executive Director, National
Coalition for Healthy Housing (NCHH)

Consuela Thompson, Executive Director, Georgia
Community Action Association, Inc. (GCAA)

Terry Bearden, Project Director, National
Community Action Partnership (NCAP)

Doug Brown, Executive Director, Community
Action Program Committee (CAPC)

John Martinez, Centro Campesino Farmworker
Center (CCFCFL)

Opening Luncheon

Wednesday, May 15 @ 11:10 am

60 Years of Community Action: Celebrating the Past, Honoring the Present, & Hope for the Future

Menu

Santa Fe Trail

Spring Mix

Black Bean Corn Salad

Fajita Bar

Pulled Pork Quesadillas

Desserts

Mini Tres Leches

Warm Cinnamon Churros/Chocolate Sauce

WEDNESDAY, MAY 15, 2024

1 – 4 P.M.

Weatherization Training Series

Ponce de Leon
IV-V

Building Science Principles

The Building Science Principles (BSP) training is designed to provide and improve upon the knowledge and abilities needed to perform energy-efficient home energy practices. In the BSP training, participants will learn more about the industry, best practices, updates, and expectations on heating, A/C, insulation, mechanical ventilation, and other home systems.

Presented by American Institute of Building Science

CONCURRENT SESSIONS

1 – 2:30 P.M.

Leading Multi-Generational Teams

Explorer

Leadership is vital with learning the different characteristics of Generational Teams: Gen Z, Millennials, Gen X and Baby Boomers. Understanding the Strengths that each Generation brings to an organization and how to get maximum productivity from Generational Teams. Building, Guiding, and Supporting multi-generational teams across generations. Understanding Generation Communication styles and bridging the Gap is How to Create a Winning Team.

Presented by Latanya Wynn-Hall, Wynning Team, LLC

1 – 2:30 P.M.

ROMA Roundtable

Ponce de Leon VI
& VII

In this session, participants new to the Community Action Network will have the opportunity to learn about the Results Oriented Management and Accountability (ROMA) principles and the National Theory of Change. They will also learn how this focus on results is important for the Community Action Network building better communities. Other participants will have the opportunity to discuss current trends and share best practices for using and teaching ROMA in at their agencies.

Presented by Doris E. Davis, Palm Beach County Community Services

1 – 2:30 P.M.

Power of Words

Discovery

Language is integral to a positive awareness of diversity and inclusion. How do we speak in a way that supports peace, equality, and emotional intelligence? In this session, participants will be introduced to the concept of multicultural identity, both their own and others. They will explore how identity impacts feelings of belonging and self-perception. After reflecting on their own identity, participants will learn about unconscious bias, stereotypes and microaggressions. Specific and developmentally appropriate strategies for building inclusive communities will be shared.

Presented by Lianna McGowan, Peace and Justice Institute

1 – 2:30 P.M.

Board-Focused: Board Engagement

Ponce de Leon VI

Community Action Boards are governing bodies that set out the high-level vision, mission, and strategic direction for their organizations. This session will focus on the purposes, approaches, and strategies of mission-focused board engagement that Community Action boards need to succeed. The session will both inform and inspire boards to not just meet requirements but also to fulfill their purpose.

Presented by Terry Bearden, National Community Action Partnership (NCAP)



WEDNESDAY, MAY 15, 2024

1 – 1:30 P.M.

FloridaCommerce CSBG

Voyage

Presented by Frankie Hernandez, Department of Commerce

1 – 2:30 P.M.

Energy Roundtable

General Session Room

Presented by Florida Energy Groups & FloridaCommerce

Networking Break with Exhibitors: 2:30 - 3 P.M.

3 - 4:30 P.M.

Leading Multi-Generational Teams

Explorer

Leadership is vital with learning the different characteristics of Generational Teams: Gen Z, Millennials, Gen X and Baby Boomers. Understanding the Strengths that each Generation brings to an organization and how to get maximum productivity from Generational Teams. Building, Guiding, and Supporting multi-generational teams across generations. Understanding Generation Communication styles and bridging the Gap is How to Create a Winning Team.

Presented by Latanya Wynn-Hall, Wynning Team, LLC

3 - 4:30 P.M.

ROMA Roundtable

Ponce de Leon VII

In this session, participants new to the Community Action Network will have the opportunity to learn about the Results Oriented Management and Accountability (ROMA) principles and the National Theory of Change. They will also learn how this focus on results is important for the Community Action Network building better communities. Other participants will have the opportunity to discuss current trends and share best practices for using and teaching ROMA in at their agencies.

Presented by Doris E. Davis, Palm Beach County Community Services

3 - 4:30 P.M.

Working with Conflict

Discovery

It's common to see conflict as a negative, but what if you were able to turn conflict into a win-win? Starting from the premise that everyone looks at conflict in a unique way, this workshop offers a transformative approach to working with conflict as a potential for positive change. Organizational cultures that view conflict as an opportunity are better poised to maximize the benefits of their diverse workforce. In this course, participants will learn about the components, roles and needs active in conflict, identify their own conflict style, and be introduced to conflict resolution practices for the purpose of more productive and positive outcomes. Participants will engage in various exercises, including role-play for the purpose of integrating these skills into a working knowledge.

Presented by Anna Saintil, Peace and Justice Institute

3 - 4:30 P.M.

Beyond Requirements: Performance Management in Community Action

Ponce de Leon VI

What is Performance Management? • Frameworks for Managing Performance • Performance Objectives, Measurement, & KPIs • Systems for Managing and Improving Performance

Presented by Terry Bearden, National Community Action Partnership (NCAP)

WEDNESDAY, MAY 15, 2024

3 – 3:30 P.M. FloridaCommerce WAP Invoice Overview Voyage
Presented by Coreine Rainford & Stephen Sephus, Department of Commerce

Networking Break with Exhibitors: 4:30 - 4:45 P.M.

4:45 – 5:45 P.M. FACA Business Meeting Ponce de Leon Ballroom

THURSDAY, MAY 16, 2024

8 A.M. – 1 P.M. General Conference Registration Grand Registration Desk

8 A.M. - 4:30 P.M. Exhibit Hall Open Grand Foyer

9 A.M. – 4 P.M. Weatherization Training Series Ponce de Leon IV-V

Building Science Principles, cont. (9 a.m. -12 p.m.)

This session is a continuation of the Building Science Principles (BSP) training. The Building Science Principles (BSP) training is designed to provide and improve upon the knowledge and abilities needed to perform energy-efficient home energy practices. In the BSP training, participants will learn more about the industry, best practices, updates, and expectations on heating, A/C, insulation, mechanical ventilation, and other home systems.

NEAT/MHEA Refresher (1-4pm)

This training will support using the National Energy Audit Tool (NEAT) to address specific single-family home issues, improve energy assessments, and enhance energy efficiency in the residential sector. In addition, participants will also be supported in addressing the unique characteristics of mobile homes (Mobile Home Energy Audit-MHEA) such as underfloor insulation and skirting. Participants will engage in activities and discussions to address Florida's unique circumstances due to the climate.

Presented by American Institute of Building Science

CONCURRENT SESSIONS

8:30 – 10 A.M. Client Tracking for Community Action Ponce de Leon VII

This session is of special benefit to the staff that is using the Casemanager-NewGen system purchased by DEO. The session will involve learning available reporting options in CaseManager-NewGen system. Participants will also learn how to use the system for FSSP Assessment and generate reports from the same. Participants will also learn how to use FASTRACK, the Online Application kiosk and the application tracker effectively. This session will be interactive with time for Q & A at the end.

Presented by Jagat Shah, Shah Software

THURSDAY, MAY 16, 2024

8:30 – 10 A.M.

Maximizing WAP by Improved Coordination and Leveraging

Ponce de Leon VI

Leveraging funding is critical to delivering flexibility to the WAP. NASCSP will review the LIHEAP state plan and successful strategies to maximize LIHEAP WAP flexibilities, trends, and suggestions for improved coordination between WAP, LIHEAP, and other funds. Review of the latest NASCSP Annual Funding Survey and trends. With an ever-changing mix of funding sources, grant timelines, reporting, and production quotas, it is more important than ever to keep the rules and regulations straight. Join us as we explore.

Presented by Britt Pomush, National Association for State Community Services Programs (NASCSPP)

8:30 – 10 A.M.

Organizational Culture and Change

Discovery

The role of culture is critical throughout the change process. This workshop training will evaluate how culture has the power to either enable and sustain the change or bury the change. We will explore best practices that enable and sustain change, leveraging potential opportunities and addressing risks. This workshop training will highlight key factors which are essential to the change process.

Presented by Consuela Thompson, Executive Director, Georgia Community Action Association, Inc. (Explorer)

8:30 – 10 A.M.

Creating Healthy Home Environments: A Framework for Local Health Departments, Key Partners, and Communities

Voyage

Housing is one of the most well-documented and powerful social determinants of health, but the housing landscape is complex and it can be challenging for key players in the field to figure out their role in creating healthy home environments. This session will provide an overview of healthy housing through the lens of The Principles Of A Healthy Home framework, describe key policies and practices that health departments and their partners can put in place at the local level, and provide an introduction to tools and resources communities can access in advancing their healthy homes efforts. Participants will also be guided through an exercise to apply learnings to their local community needs, priorities, and opportunities.

Presented by Amanda Reddy, National Center for Healthy Housing (NCHH)

8:30 – 10 A.M.

Empowering Futures: Head Start Updates

Explorer

Join us for an insightful presentation on the latest developments and impactful initiatives within the Head Start Program. This session is designed to provide a comprehensive overview of the innovative strategies, achievements, and future plans that shape the Head Start program. Get a glimpse into the future of the Head Start Program. We'll discuss upcoming projects, research endeavors, and strategic goals to continuously improve early childhood education quality and ensure a bright future for every child. This presentation is an opportunity to engage with the Head Start community, exchange ideas, and strengthen our commitment to nurturing every child's potential. Join us in "Empowering Futures" and be part of the transformative journey.

Presented by Sandra Espinel, ECE-Beginning Steps Consultant Services, LLF



THURSDAY, MAY 16, 2024

8:30 – 9 A.M.

FloridaCommerce LIHEAP

Bonnet Creek A

Presented by Heather McCallister, Megan Ah Sam, & Frankie Hernandez, FloridaCommerce

8:30 - 10 A.M.

Thriving in the Era of Digital Transformation

Bonnet Creek B

The session will include a presentation on key digital transformation trends, followed by interactive Q&A. Attendees will receive a toolkit containing a digital transformation checklist for strategy implementation.

Presented by Bacilia Angel & Awais Sheikh, Meliora Advisors

8:30 - 10 A.M.

The Housing Opportunity Through Modernization Act (HOTMA) Compliance and Best Practices

Ponce de Leon I-III

This webinar will focus on calculating assets and asset income, completing the resident income certification form, complying with the 120-day clock, the award letter, and monitoring and compliance. Additionally, it will cover new income changes that were effective as of January 1, 2024, due to The Housing Opportunity Through Modernization Act (HOTMA) rules. Most Florida communities with SHIP, HOME, CDBG, and other funds use the income rules in the HUD Handbook 4350.3 Chapters 3 and 5. The presenters will explain the changes, provide examples, and answer questions. Join us for an overview of how this impacts your work.

Presented by Tamara West, Florida Housing Coalition

Networking Break with Exhibitors: 10 - 10:30 A.M.

10:30 A.M. –
12 P.M.

Client Tracking for Community Action

Ponce de Leon VII

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Presented by Jagat Shah, Founder & CEO, Shah Software (Voyage)

10:30 A.M. –
12 P.M.

Maximizing WAP by Improved Coordination and Leveraging

Ponce de Leon VI

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Presented by JBritt Pomush, National Association for State Community Services Programs (NASCSP)

THURSDAY, MAY 16, 2024

10:30 A.M. –
12 P.M.

Organizational Culture and Change

Discovery

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10:30 A.M. –
12 P.M.

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10:30 - 11A.M.

FloridaCommerce LIHEAP

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THURSDAY, MAY 16, 2024

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12 P.M.

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Ponce de Leon I-III

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Presented by Tamara West, Florida Housing Coalition

Lunch on Your Own: 12 - 1 P.M.

12 – 1 P.M.

Executive Director's and Board Member Luncheon

Deep Blu Private Dining Room

CONCURRENT SESSIONS

1 - 2:30 P.M.

Building Successful Relationships

Ponce de Leon VI

Weatherization is a complex program to manage and implement due to the many stakeholders and moving pieces. Understanding each stakeholder's role and where their tasks and priorities fit is key to the successful implementation of your WAP. Learn what are the most important components for successful relationship building. This interactive session will include a peer exchange to discuss strategies to improve trust and communication within your organization, with clients, and with important partners.

Presented by Britt Pomush, National Association for State Community Services Programs (NASCS)

1 - 2:30 P.M.

How Money Works. Master Class Essentials

Ponce de Leon VII

The How Money Works Master Class is designed to help people encounter the realities and concepts of a financial foundation while discovering the seven money milestones, your roadmap to financial security, independence, and success. All based on the best-selling book, How Money Works, Stop Being a Sucker.

Presented by Shawn Drake, World Financial Group

1 - 2:30 P.M.

Unleash the Power of the 21st Century Executive: Revolutionize Your Organization with AI

Discovery

Embark on an exhilarating journey into the world of Artificial Intelligence and discover how it will revolutionize your organization. Unlock the secrets of data storytelling and master the art of bi-directional communication with your board and stakeholders. Experience the transformative impact of conveying your agency's story in a way that resonates and empowers. Put your skills to the test with thought-provoking questions like: "How many people have you helped become self-sufficient this week, month, year, or ever?" Based on the mission statement "Helping low-income people become self-sufficient," if your response revolves around material assistance, prepare to be amazed as we reveal the true power of data-driven insights! Elevate your leadership skills and make a lasting impression on your board and community leaders.

Presented by Walter Fordham III, SmartQuest Technology, Inc.

THURSDAY, MAY 16, 2024

1 - 2:30 P.M.

It's More than Just a Light Bill

Voyage

It is More Than a Light Bill is an interactive energy education session designed to give attendees an up-close look at the components of electric bills, appliances in the home that consume energy, and what they can do to reduce their usage. This session will also give the audience a snapshot of other programs and the next generation of customer programs designed by Duke Energy.

Presented by Monique Trice & Melvin Philpot, Duke Energy Group

1 - 1:30 P.M.

FloridaCommerce CSBG

Bonnet Creek A

Presented by Megan Ah Sam, & Frankie Hernandez, FloridaCommerce

1 - 2:30 P.M.

Building Stronger Community Engagement Partners

Bonnet Creek B

This session will feature case studies of successful community engagement and partnership models. A workshop component will allow participants to develop a preliminary engagement plan, followed by a Q&A segment. Attendees will receive a guide on establishing and maintaining effective partnerships.

Presented by Bacilia Angel & Awais Sheikh, Meliora Advisors

Networking Break with Exhibitors: 2:30 - 3 P.M.

3 - 4:30 P.M.

Building Successful Relationships

Ponce de Leon VI

Weatherization is a complex program to manage and implement due to the many stakeholders and moving pieces. Understanding each stakeholder's role and where their tasks and priorities fit is key to the successful implementation of your WAP. Learn what are the most important components for successful relationship building. This interactive session will include a peer exchange to discuss strategies to improve trust and communication within your organization, with clients, and with important partners.

Presented by Britt Pomush, National Association for State Community Services Programs (NASCSPP)

3 - 4:30 P.M.

How Money Works. Master Class Essentials

Ponce de Leon VII

The How Money Works Master Class is designed to help people encounter the realities and concepts of a financial foundation while discovering the seven money milestones, your roadmap to financial security, independence, and success. All based on the best-selling book, How Money Works, Stop Being a Sucker.

Presented by Shawn Drake, World Financial Group



THURSDAY, MAY 16, 2024

3 - 4:30 P.M. **Unleash the Power of the 21st Century Executive:
Revolutionize Your Organization with AI** **Discovery**

Embark on an exhilarating journey into the world of Artificial Intelligence and discover how it will revolutionize your organization. Unlock the secrets of data storytelling and master the art of bi-directional communication with your board and stakeholders. Experience the transformative impact of conveying your agency's story in a way that resonates and empowers. Put your skills to the test with thought-provoking questions like: "How many people have you helped become self-sufficient this week, month, year, or ever?" Based on the mission statement "Helping low-income people become self-sufficient," if your response revolves around material assistance, prepare to be amazed as we reveal the true power of data-driven insights! Don't miss this extraordinary opportunity to elevate your leadership skills and make a lasting impression on your board and community leaders.

Presented by Walter Fordham III, SmartQuest Technology, Inc

3 - 4:30 P.M. **It's More than Just a Light Bill** **Voyage**

It is More Than a Light Bill is an interactive energy education session designed to give attendees an up-close look at the components of electric bills, appliances in the home that consume energy, and what they can do to reduce their usage. This session will also give the audience a snapshot of other programs and the next generation of customer programs designed by Duke Energy.

Presented by Monique Trice & Melvin Philpot, Duke Energy Group

3 - 3:30 P.M. **FloridaCommerce WAP Invoice Overview** **Bonnet Creek A**

Presented by Coreine Rainford, Stephen Sephus, & Megan Ah Sam, FloridaCommerce

3 - 4:30 P.M. **Building Stronger Community Engagement Partners** **Bonnet Creek B**

This session will feature case studies of successful community engagement and partnership models. A workshop component will allow participants to develop a preliminary engagement plan, followed by a Q&A segment. Attendees will receive a guide on establishing and maintaining effective partnerships.

Presented by Bacilia Angel & Awais Sheikh, Meliora Advisors

**BACK TO THE FUTURE AWARDS GALA
6 - 9 P.M. | PONCE DE LEON**

FACA 44th Annual Training Conference Awards Gala

Back to the Future: Keeping the Community Action Promise

Thursday, May 16 @ 6:00 pm

Presiding

Warren Hougland, Senior VP for CA Services & Conference Planning Chairperson,
Osceola Council on Aging

Occasion

Carl Herriott, Family Self-Sufficiency Program CSBG Coordinator, Brevard County
Housing and Human Services

Greeting

Wyndham Hotel

Dinner

Awards Ceremony

Volunteer of the Year

Sonny Walker Self-Sufficiency

Amy Yount, President & Chief Executive Officer, Step Up Suncoast

Staff of the Year

Agency of the Year

Tim Center, Chief Executive Officer, Capital Area Community Action Agency

Champion Award

Legacy Award

Arlene Dobison, Chief Executive Officer, ALPI

Appreciation Awards

Nacole Guyton, Executive Director, FACA

Recognition Awards

Pathways to Excellence

Newest CCAPs

Closing Remarks

Warren Hougland, Senior VP for CA Services & Conference Planning Chairperson,
Osceola Council on Aging

Let's Party!

Closing Plenary

Friday, May 17 @ 9:00 am



Presiding

Pattye Sawyer, Executive Director,
Pinellas Opportunity Council, Inc.,
FACA 44th Annual Training Conference Planning Committee Co-Chair

60th Anniversary Community Action Trivia

Natalie Vazquez, Senior Program Manager,
Palm Beach County Community Services Department
Human Services & Community Action Program Division

National Community Action Updates

Denise Harlow, Executive Director,
National Community Action Partnership (NCAP)

Closing Remarks

Warren Houglund, Senior VP for Community Action Services &
FACA 44th Annual Conference Planning Chairperson,
Osceola Council on Aging

MEET THE

PRESENTERS



BACILIA ANGEL

Bacilia Angel is a visionary leader, renowned for founding Includus Fund and Meliora Advisors. With a deep commitment to social justice and community empowerment, Bacilia has dedicated her career to advancing opportunities for underrepresented groups. Her expertise in strategic philanthropy and community engagement has driven significant social impact, earning her recognition as a trailblazer in the field. At Includus Fund, Bacilia has pioneered innovative funding models to support grassroots organizations, while at Meliora Advisors, she has guided nonprofits, government, healthcare organizations and corporations in achieving sustainable growth and meaningful change. Bacilia's leadership is marked by her ability to build coalitions, foster inclusivity, and champion transformative initiatives that resonate at both local and national levels. Bacilia possesses a diverse skill set, excelling in areas such as process engineering, data analytics, performance management, coaching, Lean Six Sigma, program and project management, innovation, and diversity, equity, and inclusion. Her expertise makes her the go-to person for tackling complex challenges, driving strategic initiatives, and effecting positive change within organizations. Bacilia leads with authenticity and fearlessness, inspiring those around her to embrace their true selves.



MICHAEL BEARD

Michael Beard is an energetic and captivating speaker in the Leadership and Diversity, Equity, and Inclusion space. With over 2 decades of leadership experience, he is focused on developing new ways to exceed the cultural and community productivity limits of for-profit and nonprofit corporations and all levels of educational institutions. He is the President and CEO of Elevated Leadership and their platform involves creating meaningful workshops that facilitate safe constructive conversations that promote the development of trust within the organization. His belief is that a team is not a group of people that work together, it's a group of people who trust each other. As a product of Florida A & M University and the University of Florida, Michael has had the opportunity to manage corporate and municipal staff from the lens leadership diversity. He has been tapped for leadership training at Bloomberg, Head Start Conferences throughout the US, Universities, North Central Florida Center for Community Enrichment, My Village Project, and many more. Michael is also certified by Cornell University as a Diversity, Equity, and Inclusion trainer. His work life is balanced through his most rewarding job of being a husband to a lovely wife, Dawn, and father to two incredible boys, Deylynd and Terrell.



TERRY BEARDEN

Terry Bearden is the Project Director – Organizational Capacity Building for the Partnership. She began her Community Action career as a frontline worker and mid-level manager at a local Community Action Agency in Pine Bluff, Arkansas more than two decades ago. Her 18-year tenure at the Arkansas Community Action Agencies Association culminated in her serving as the executive director for 3 years. She recently transitioned to being a certified National ROMA Advocate, after serving for many years as a Nationally Certified ROMA Master Trainer and as a founding board member, including several terms as vice president and president, of the Association of Nationally Certified ROMA Trainers (ANCRT). Within the Community Action network, Terry has served on numerous task forces, work groups, coalitions, commissions, and boards of directors. She has spoken and led workshops at many local, state, regional, and national conferences. Terry is a certified University of Connecticut Family Development Credential instructor and portfolio advisor, graduate of the University of Central Arkansas Community Development Institute, board member of the Arkansas Coalition of Housing and Neighborhood Growth for Empowerment (ACHANGE), and member of the Arkansas Public Policy Panel Citizens First Congress Economic Justice Caucus. Terry holds a Bachelor of Business Administration from the University of Arkansas – Grantham. She and her husband, Nathan, are rearing their 15-year-old biological granddaughter, Karmyn, whom they adopted following the loss of their daughter, Samantha, to domestic violence in 2014.



DOUG BROWN

Doug Brown is an energetic, solution-driven professional who excels at leveraging strategic alliances with the goal of increasing the quality of life for low-income citizens. He has taken his experience in community development banking and housing coupled with his talents in nonprofit management to lead the Escambia county-based Community Action Program Committee, Inc. (CAPC) since 2011. Doug has earned the respect of his community by thoughtfully transforming the agency to understand the economic impact of assisting low-income families move toward self-sufficiency. He has over 25 years of experience serving in leadership roles in the public and Private sector, as well as in Community Development lending with Bank of America and Neighborhood Lending Partners. He has also worked for the City of Jacksonville, heading up the Community Development Division and the Jacksonville Housing Commission. Civic involvements as follows:

- Florida Association for Infant Mental Health- Board member
- Florida Association of Community Action- Board member
- Achieve Escambia- Leadership Council Neighborhood Lending Partners, Inc.- Board member
- Envision the Future, Inc.- Board member
- Continuum of Care Governance Committee



DORIS DAVIS

Doris Davis has over 25 years of experience working with families helping them build better lives. She is a native of the Republic of Panama and grew up as a military child in Germany and Alabama. Doris earned a Bachelor's Degree from Jacksonville State University in 1995 and a Master of Arts from Liberty University in 2006. She currently serves as Training Program Coordinator and a Nationally Certified ROMA Trainer working with Palm Beach County Community Services. Doris currently resides in Palm Beach County with my husband and two kids.



DEPT OF COMMERCE DIVISION OF COMMUNITY DEVELOPMENT

The Division of Community Development Team supports innovative community planning, development, and support for communities and economic incentives for businesses that create new jobs.



SHAWN DRAKE

Shawn Drake is a Senior Marketing Director with Wealthwave and an Investment Advisor Representative with Transamerica Financial Advisors Inc. located in Jacksonville Florida. Born in Jamaica and raised in Chicago, he relocated to Jacksonville Florida in August of 1997 to attend the University of North Florida where he obtained a bachelor's in business administration with a concentration in Marketing from the Coggin College of Business. In 2005, Mr. Drake was in search of a change of career and decided to launch into the financial industry on a part time basis helping people and families learn How Money Works. In 2015, that part time desire turned into a full-time career. Now he travels the country carrying the message of financial literacy and empowerment with him. How Do I plan to Make a Difference? "I know that I have been blessed with both the willingness and ability to make positive changes when it comes to financial illiteracy. I envision our communities openly discussing How Money Works and putting an end to the monetary suffering that has been destroying us for generations."



SANDRA ESPINEL

Dr. Sandra I. Espinel has 35+ years of Head Start experience, including 13 years of Head Start/Early Head Start/Childcare Partnership in management systems and services operation, in her current position of Grantee Specialist for Region IV. She started as a Head Start parent and began as a Teacher Aide. She was promoted to Teacher within a few years after obtaining a CDA credential and then to Center Manager of two centers. As Quality Assurance Coordinator and Trainer for Orange County Head Start, she monitored a program of 1,236 children in all Service Areas, including program design Management. While working, Dr. Espinel continued her education and received a bachelor's degree in public administration. She then earned a master's degree in management and leadership. She received an Education Specialist Degree with a specialization in Early Childhood Education. She defended her dissertation and obtained a doctorate in Early Childhood Education. Her research study is on "Head Start Teachers' Perception of their Current Curriculum Used to Teach English as a Second Language for Dual Language Learners" while providing training and technical assistance to grantees throughout Region IV in Program Design and Management. Her 35+ years of experience in Head Start brings a wealth of knowledge of the need for a comprehensive curriculum to teach English to Head Start children. Dr. Espinel continues to assist Head Start leaders and staff in developing skills and creating programs that comply with federal regulations and other Head Start requirements. She is currently a professor on one of the campuses at the only Dual Language University, Ana G. Mendez, in the State of Florida, teaching Management and Early Childhood Education courses.



WALTER FORDHAM III

Walter Fordham III is a Florida native with an impactful career spanning from an honorable 6-year service in the United States Marine Corps to leading roles in cutting-edge technology. As CEO/CIO at SmartQuest Technology Inc., Fordham's expertise in artificial intelligence extends across various sectors, with profound influence in the nonprofit realm. His legacy includes shaping custom software solutions that enhance accountability and operations for major corporations, government entities, and Community Action Agencies. A Florida A&M University alumnus, Fordham has spent over two decades equipping major corporations, government agencies, and nonprofits with innovative technical solutions and training. He provides the tools and training that enable self-sufficiency and heighten productivity, ensuring that each client engagement transforms into a dynamic partnership. A respected thought leader, Fordham's pursuit of straightforward, impactful technology solutions positions him as not just a visionary developer, but a transformative partner in the industry.



DENISE HARLOW

Denise Harlow serves as the CEO of the National Community Action Partnership, the hub that links the nation's 1,000 local Community Action Agencies to each other and to leaders looking for solutions that connect Americans to greater opportunity. Community Action Agencies reach into 99% of America's counties and provide life-changing services that build pathways to well-being and prosperity. With more than 30 year of experience in the nonprofit sector, Ms. Harlow has a deep understanding of the complexities of the human services ecosystem and the challenges faced by community-based organizations and the families they serve. Prior to her tenure at NCAP, Ms. Harlow was the CEO of the New York State Community Action Association and Sr. Vice President for Capacity Building for the New York Council of Nonprofits. She has a master's degree in social work from the University at Albany where she was a Fellow on Women and Public Policy at the Center for Women in Government and Civil Society and holds a bachelor's degree in social work from Valparaiso University. Presently, Ms. Harlow holds the position of Board Secretary at the National Human Services Assembly and serves on the national advisory committee for First Nonprofit.



FRANKIE HERNANDEZ

Frankie Hernandez is the Community Program Manager administering the state's Community Services Block Grant (CSBG) since October of 2020. He also serves as the Bureau of Economic Self-Sufficiency Deputy Chief within the Florida Department of Commerce. Mr. Hernandez has over 13 years of experience managing and providing support to state and federal programs that positively enhance the lives of many Floridians.



WARREN HOUGLAND

Warren Houglan is the Osceola County Council on Aging Senior Vice President for the Osceola Council on Aging. He received his Bachelor of Science degree in Management from the University of Central Florida. Since the age of sixteen, he has volunteered in senior services. In the first five years with the Osceola Council on Aging, he has held the position of Administrator of a 100-bed assisted living facility, managed a congestive heart failure self-management pilot project, and moved into Health Services Division Manager position with the Osceola County Council on Aging. In the past 16 years, Mr. Houglan has overseen the transition of anti-poverty services into the Council on Aging and led the development of the organization's Community Action Division. Mr. Houglan directs over eight community service programs focusing on self-sufficiency and independence for seniors and low-income families and five health service programs providing healthcare for indigent patients. He has sat on multiple boards that focus on the availability of appropriate health and social services in the community of Osceola County. For the past 13 years, Mr. Houglan has chaired the Emergency Food and Shelter Program Board for Osceola County and recently served as the vice chair for the Florida Community Action Association. As an advocate dedicated to providing services for disadvantaged families and individuals, Mr. Houglan constantly engages in ongoing community partnerships that foster and enable independence and self-sufficiency.



SYLVIA HUBBARD

Introducing Sylvia Hubbard, a true champion of early childhood education and program management. Sylvia's journey with Head Start began over 20 years ago, not as a consultant, but as a dedicated parent passionate about making a difference. From those humble beginnings, she has risen to become a dynamic leader, working tirelessly across multiple capacities within Head Start. With a background in serving over 6,000 children statewide through various programs like family childcare homes, Early Head Start, Head Start, and childcare partnerships, Sylvia brings a wealth of knowledge and expertise to the table. Her journey from parent to professional showcases her unwavering commitment to empowering children and families. Her impressive credentials include reviewing grant proposals for the Office of Head Start, ensuring funding goes to the most impactful initiatives. On top of her educational degrees, Sylvia has also pursued further education at Cornell University, obtaining certification in small business entrepreneurship. As a National Review Consultant for the Office of Head Start, armed with a BA in Human Services and a master's degree in organizational management and leadership, Sylvia is a force to be reckoned with when it comes to evaluating and enhancing program effectiveness. But Sylvia's dedication extends beyond her professional pursuits. She's a dedicated community servant, excelling in impactful board roles and mastering the art of collaboration, recruitment, and assessment. So, if you're ready to shake things up and make a real difference in early childhood education, look no further than Sylvia Hubbard. With her heart, humor, and expertise, she's on a mission to reshape the landscape of education, one smile at a time, empowering programs, engaging parents and enriching communities. "ICU: Igniting Curiosity, Unleashing Potential"



JONATHAN KOHN

Jonathan Kohn has been the Division Manager for Orange County Community Action since January of this year. Although new to this role and to Community Action, he has extensive experience in the nonprofit and human services sectors and has spent the past two decades designing and implementing impact programs. Before joining Orange County Government, Jonathan was the Vice President of Community Impact at United Way in the Bluegrass Region of Kentucky. In this role, he designed and implemented a powerful collective impact initiative, and he will share his experience and lessons learned with FACA. He knows that his is just one of many stories about the power of Collective Impact, so he encourages others to come to this session prepared to add their own experiences.



MARK LERA

Mark has earned several certifications from the Building Performance Institute and is a Certified Super Proctor and Trainer, Building Analyst, Envelope Professional, and Healthy Building Evaluator. The National Center for Construction Education & Research also lists Mark as a Certified Master Trainer, Certified Assessment Administrator, and Certified Accreditation Visitor. Mark is a long-time resident of Nevada but has conducted dozens of workshops training building energy contractors and subcontractors across the U.S. for more than 3 decades. He is recognized as a national expert in the Principles of Building Science, Building Energy Systems Integration and Optimization, HVAC, and other areas of energy. Mark has testified at several legislative hearings on energy issues in Nevada and has worked with many key energy stakeholders in the Silver State for many years.



JOHN MARTINEZ

John Martínez is the Executive Director of Centro Campesino, Inc. He has over 30 years of experience working with community-based organizations including ten years of national experience and expertise developing multicultural outreach and capacity-building efforts. His professional work experience includes leading a community-development corporation, guiding a community action agency, directing a rural USDA-supported enterprise community, leading an urban school-to-work initiative, and serving as the National Director of Workforce Development for the National Council of La Raza (UnidosUS), a Washington, DC-based Civil Right, and Advocacy Organization. John is a summa cum laude graduate in political science from the University of New Mexico, holds a Master of Science degree from Louisiana State University, and attended the Conexiones International Honors program in Mexico. In 2023/2024, John completed the Harvard Kennedy School's NeighborWorks America's Achieving Excellence program. He is a member of the South Florida Community Development Advisory Board for JP Morgan Chase and Truist Bank, a former member of the Affiliate Council of UnidosUS, and a Senior Fellow on Mexico for the U.S Mexico Solidarity Foundation.



HEATHER MCCALLISTER

Heather McCallister is the Low Income Home Energy Assistance Program (LIHEAP) Community Program Manager. She previously served as the Community Services Block Grant (CSBG) Lead Contract Manager. Ms. McCallister specializes in project management, consulting and contract management. Ms. McCallister's background includes over 25 years of leadership experience with roles from Team Lead to Executive Director in the student loan and healthcare industries.



LIANNA MCGOWAN

Lianna McGowan is a professor at Valencia College who teaches the New Student Experience, a class that supports students in finding their purpose, making personal connections, and creating pathways and a sense of belonging. Lianna has spent the past fifteen years in the classroom teaching undergraduates in Idaho, Minnesota, and Florida.

Lianna has a Bachelor of Individualized Studies with a focus on Cultural Studies from the University of Minnesota. She completed her Master of Library and Information Science and Master of Arts degrees concurrently in Information Science and Cultural Literacy Studies. Lianna’s work with the Peace and Justice Institute focuses on curriculum development, teaching, group facilitation, and teaching mindfulness. A lifelong meditator, she has completed numerous silent retreats and mindfulness training programs, including a cohort-based, intensive five month Mindful Leadership Program with Spirit Rock. She teaches mindfulness in her classroom, for faculty and staff, and for PJI. Her passion is to support teachers and professionals as they explore their inner lives and connectedness with each other. As a teacher and human being, Lianna is committed to living a mindful path at the intersection of vulnerability and strength.



JOHN MITCHELL

John Mitchell has served as Director of Energy for New England Total Energy as well as The Dean of Education for the Home Performance Institute of New England. John’s responsibility was to oversee the energy division of New England Total Energy. As Dean of Education, with the Home Performance Institute of New England, John developed and had oversight on all home performance training and protocol. John was also the owner and CEO of JLC Green Technologies is an International Training and Testing Center for Home Performance. John is a National Speaker for

Industry Conferences in both the Energy and Environmental Industries. He is an Ambassador for The Building Performance Industry and is an IREC Master Trainer for HEP/BPI instructions for Energy Auditor and Quality Control Inspector. John participates and conducts Train the Trainers to align and standardize training protocols in the Home Performance Industry. He is a certified Building Performance Institute Certified Super Proctor, Building Analyst, and Envelope Profession and has other related certifications from the National Center for Construction Education & Research.



MELVIN PHILPOT

Melvin Philpot is a Products & Services Manager for Duke Energy in Lake Mary Florida. He has been employed with the company for 41 years. He is currently the Product & Services Manager for the nationally renowned “Neighborhood Energy Saver Program.” He is active with many local and state organizations where he serves on the following boards/committees: Board of Directors, Agriculture & Labor Program Inc.; Chairman, City of Sanford Martin Luther King

Jr. Steering Committee; Chairman, Board of Commissioners, Sanford Housing Authority; Chairman, DEO Weatherization Policy Advisory Committee; Board of Directors, Suncoast Housing Connections; Secretary, Central Florida Urban League; Board of Directors, Goldsboro Front Porch project; Executive Committee, Florida Housing Coalition; Board of Directors, Rescue Outreach Mission; Member, Goldsboro Choice Neighborhood Initiative; Co-founder, Florida Youth Energy Academy; Member, Duke Energy Florida Diversity Cabinet; Member, 100 Black Men of Greater Orlando; Former Central Region Coordinator, Member, American Association of Blacks In Energy



BRITT POMUSH

Britt Pomush is the Senior Public Affairs Specialist for the National Association for State Community Services Programs (NASCSPP). Before joining NASCSPP in 2021, she worked for the Washington State Community Action Partnership as the Finance and Operations Director. She also worked for the State of Washington Department of Commerce as a Program Manager for the Community Services Block Grant for two years and a Program Manager for the Weatherization Assistance Program for three years. Britt received her master’s degree in public administration from the Evergreen State College.



COREINE RAINFORD

Coreine Rainford is the Weatherization Assistance Community Program Manager within FloridaCommerce, providing oversight for the effective and efficient management of the program across the State of Florida. She is a high-performing, strategic-thinking professional with experience in international relations, marketing, weatherization, and youth development. Highly skilled at relationship-building with people, organizations, and teams, Coreine possesses exceptional writing, presenting, and interpersonal communication skills. She is a motivated initiative-taker with a proven

ability to work in demanding situations and strives to provide an elevated level of service to clients. Coreine cares for the development and welfare of people.



AMANDA REDDY

Amanda Reddy is the Executive Director of the National Center for Healthy Housing, an organization founded on the premise that better housing can be a powerful platform for better health. Amanda describes her path into the field of environmental health by saying that she took a job and found a calling. Over the last 15 years, she has answered that call by working with communities to effectively prevent housing-related illness and injury by implementing evidence-based and equitable policies that improve housing quality. Prior to joining the National Center for Healthy Housing, Amanda was a research scientist with the New York State Department of Health, where she supported a range of programs focused on improving indoor and outdoor air quality in homes, schools, workplaces, and outdoor settings. Amanda has served as a national leader in securing sustainable financing for healthy homes services and developed a talent for making topics like healthcare financing, code enforcement, and economic evaluation engaging. She holds degrees in environmental health from the London School of Hygiene and Tropical Medicine and neuroscience from Mount Holyoke College.



ANNA SAINTIL

Anna Saintil is a scholar and practitioner in mediation and is a certified Florida Supreme Court Mediator in the areas of Circuit Civil, Appellate, County and Family. She is also a Florida Supreme Court Qualified Arbitrator. Anna is actively involved in the Alternative Dispute Resolution (ADR) Florida Courts system. Her extensive experiences as a dispute resolution professional and advanced training in conflict navigation, has allowed Anna to develop and present various training programs. Anna Saintil is a full-time tenured Valencia faculty member and has served as Faculty Assembly President and the first College-wide Faculty Ombuds Representative. She is a proud member of the Peace and Justice Institute.



MEGAN AH SAM

Megan Ah Sam serves as the Chief of Economic Self Sufficiency within FloridaCommerce. With over 7 years of extensive program management experience within the agency, Megan began her career in the Division of Strategic Business Development, there she assisted in various Small Business Development programs and soon transitioned to the program manager for the Florida Homeowner Assistance Fund Program awarding more than \$540M to Florida's most vulnerable homeowners. As the current Chief of the Bureau of Economic Self Sufficiency, Megan oversees the team responsible for the implementation, disbursement, management and reporting for the Low-Income Home Energy Assistance Program, Community Services Block Grant Program, and the Weatherization Assistance Program.



JAGET SHAH

Mr. Shah is the founder and now the CEO of Shah Software, Inc. His company provides software for Client tracking to Community Action Agencies and other nonprofits across the US. His company also provides software for Transit for Scheduling and Dispatching and other transit related functions. Mr. Shah grew up in Bombay, India and has a degree in Pharmaceutical and Chemical Engineering. After migrating to US in the mid-1990s, Mr. Shah earned a Masters in Computer Science from Texas Tech University. His first experience with the Community Action world was when he worked as a volunteer for a local community action agency in 1996 writing a software to manage their LIHEAP program. This agency is still using the NewGen system for over 25 years and counting and is currently using the same version that is used by the Florida CAA network. Mr. Shah has trained scores of CAAs in using the Newgen system to manage CSBG, LIHEAP, Case Management services. He is passionate about his work and loves to develop new ideas.



AWAIS SHEIKH

Awais Sheikh is a strategic advisor that has shaped modernization efforts for large scale public, private, and nonprofit organizations, including numerous civilian and military Federal agencies, through establishing trusted relationships with senior leaders, and leading diverse teams to execute transformation efforts. Awais served as the Head of Strategic Planning and Execution Management focusing on strategic growth for the largest Public Sector sales organization within Amazon Web Services, advising executives overseeing multi-billion dollar revenue targets. Previously, he served as the Capability Development Lead for MITRE's Business Innovation Capability, MITRE's approach to delivering approaches such as design thinking and lean startup to internal and sponsor customers through research, development of 4 toolkits and collateral, and providing subject matter expertise for MITRE and our sponsors. Mr. Sheikh also has experience in business process management and agile strategy and coaching. He is a published expert in the areas of business innovation and design thinking and the winner of the Eugene M. DeLoatch Legacy Award winner at the 2019 BEYA STEM Conference for his career and nonprofit accomplishments.



CONSUELA THOMPSON

Consuela Thompson has more than 15 years of leadership, project management, and organizational development experience in the private, public, and nonprofit sectors. As the CEO/Lead Consultant for The Community Academy, Inc., Ms. Thompson has designed, implemented, and evaluated TTA materials, assisting organizations with capacity-building knowledge and resources. Ms. Thompson has strong skills in leading, developing, and maintaining programs and establishing collaborative partnerships. She has a sincere passion for service and a firm commitment to empowering individuals, families, and communities through community engagement and civic leadership programs and providing services for culturally diverse groups seeking tools, resources, and services to improve their quality of life. Ms. Thompson acquired a Bachelor in Sociology and a Master of Public Administration. She is currently attending Georgia State University to obtain a PhD in Sociology. She serves as the executive director of the Georgia Community Action Association (GCAA).



MONIQUE TRICE

Monique Trice is a Product and Services Manager at Duke Energy with several years of experience helping income eligible customers save energy and reduce expenses through the installation of energy efficient measures in their homes. Monique manages Income Eligible Weatherization Assistance Programs for Duke Energy’s Florida, Ohio, and Kentucky jurisdictions. Monique is a native of Cleveland, Ohio who attended Cleveland State University and received her undergrad degree in Urban Studies with a concentration of Housing and Neighborhood Development. Monique understood the importance of serving the community and continued her education and obtained her master’s degree in Public Administration. She wears several hats at Duke Energy, as she serves as the Chair of an Employee Resource Group, Advocates for African American. She is a member of the Diversity and Inclusion Council and yearly volunteer for the Youth Energy Academy. She is also a member of American Association of Blacks in Energy. Monique serves as Secretary on the Board of Pinellas Opportunity Council. Whenever there is a free time to be had you can find Monique spoiling her Shih-Poo Fizel, loving on her husband and her daughter.



TAMARA WEST

Tamara West is a Technical Advisor with the Florida Housing Coalition and provides training and advise to local governments and nonprofit organizations in Florida. Tamara has twenty years of experience with administrating and implementing state, federal and local housing grants awarded to local governments. Tamara has expertise in finance, budgeting, housing, and community development to include CDBG, HOME, ESG and ERA. She is knowledgeable of SHIP program implementation and has a long record of successfully guiding local government through annual audits and compliance reporting. She was recognized for launching numerous emergency rental and mortgage assistance programs. She was previously the Housing & Neighborhood Development Manager of Polk County and a Finance & Grants Manager with Hillsborough County. In these roles she was responsible for leading efforts to partner with housing developers and nonprofits to further affordable housing. She has Finance degree from the University of South Florida and master’s in public administration from Troy University.



LATANYA WYNN-HALL

LaTanya Wynn-Hall is the President/CEO of Wynning Team, LLC. She had a 30 year Social Services Career overseeing Head Start and Foster Care Programs (1992-2022). She holds a Master’s of Science Degree from the University of Florida and a Bachelor’s of Arts Degree from the University of Virginia. She was recognized as a Jacksonville Business Journal “Woman of Influence” (May 2022). She was the winner for News4JAX 2021 “Pinnacle” Award for Lifetime Achievement; she was an Eve Award Finalist (August 2019); she was selected as the 2018 Florida Head Start Association “Administrator of the Year”. Her Head Start Program was featured in the New York Times (February 2019) and program was interviewed on the NBC Nightly News with Lester Holt (April 2019). She has served on the National and Region IV Head Start Associations Board of Directors; Early Learning Coalition Board; Family Support Services of North Florida Board; WJCT Board of Trustees; and Bethel Baptist Church Trustee. She is a Leadership Jacksonville Alumni (Class of ‘99). She considers herself as a “Change Culture Coach” where she combines her experience as a Division 1 student-athlete and coach and Executive building/re-building programs. She is married to Ernest Hall and is the proud Grandmother, “Gammie” to 4 beautiful grandchildren!

Thank

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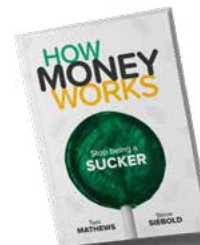
GOLD



SILVER



PARTNERS



EXHIBITORS

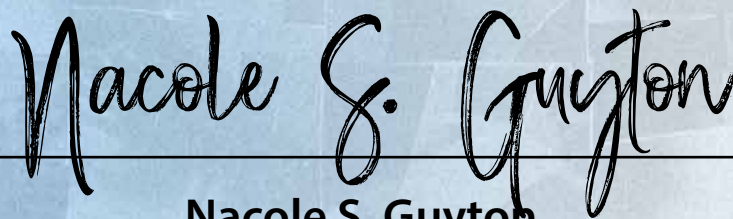


CERTIFICATE OF ATTENDANCE

This certificate is presented to:

in acknowledgement of your participation in the
**Florida Association for Community Action
44th Annual Training Conference**

May 13 - 17, 2024 | Orlando, FL



Nacole S. Guyton
FACA Executive Director

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