

FACA 44th Annual Training Conference

Full Agenda

Monday, May 13, 2024

*Schedule, presenters, and speakers are subject to change

Session Time	Session	Presenter	Location
8:30 am - 10:30 am	Weatherization Training Series Registration		Grand Registration Desk
9:00 am - 4:00 pm	<p>Weatherization Training Series</p> <p>CAZ Refresher</p> <p>CAZ refresher training is essential for ensuring that professionals involved in combustion safety practices stay current with industry best practices, regulations, and standards. Regular updates and hands-on experiences contribute to the ongoing competence of individuals responsible for maintaining safe and efficient combustion appliances in residential settings. This session will include hands-on experiences using real-world scenarios to enhance problem-solving skills and decision-making. Here are key components and considerations that may be covered in CAZ refresher training:</p> <ul style="list-style-type: none">• Combustion Safety• Appliance Inspection and Testing• Carbon Monoxide Awareness• Changes in industry standards	<i>American Institute of Building Science (AIOBS)</i>	Ponce de Leon IV-V

Tuesday, May 14, 2024

***Schedule, presenters, and speakers are subject to change**

Session Time	Session	Presenter	Location
8:30 am-10:30 am	Weatherization & Pre-Conference Registration		Grand Registration Desk
9:00am - 4:00pm	<p>Weatherization Training Series</p> <p>HVAC Fundamentals</p> <p>Evaluating the performance of heating, ventilation, and air conditioning (HVAC) systems for energy efficiency is crucial for optimizing their operation and reducing energy consumption. This training will address considerations for assessing the energy efficiency of HVAC systems, such as Energy Audits, System Design and Sizing, Regular Maintenance, Upgrading Equipment, Temperature and Humidity Control, and other topics related to improving HVAC efficiency.</p>	<i>American Institute of Building Science (AIOBS)</i>	Ponce de Leon IV-V
9:00 am - 4:00 pm	<p>Case Management Pre-Conference</p> <p>This pre-conference session provides case manager training built upon a real-world curriculum to train, retain, and improve the skills of case managers and the leadership that guides them.</p> <p>This session will:</p> <ul style="list-style-type: none">• Educate new care managers and care coordinators about the fundamentals	<i>Sylvia Hubbard, ICU and Me, Inc.</i>	Discovery

	<ul style="list-style-type: none"> of case management Enhance the skills of current care managers Improve the mentoring and leadership skills of lead case managers and supervisors 		
9:00 am - 4:00 pm	<p>Leadership Pre-Conference</p> <p>This pre-conference session aims to enhance your leadership skills and foster a culture of innovation, collaboration, and growth within your organization. We believe investing in leadership development is crucial for our Network's success!</p> <p>This session will: Provide universal content that a leader in any position or program within the agency can use Support you in building a solid foundation of understanding the power of Leadership Remove every excuse associated with an unproductive leader or team.</p>	Michael Beard, Elevate Leadership, Inc.	Voyage
12:00 pm - 5:00 pm	General Conference Registration		Grand Registration Desk
1:00 pm - 5:00 pm	Exhibit Hall Set Up		Grand Foyer
5:30 pm - 7:30 pm	<p>Opening Reception</p> <p><i>*Come dressed to represent your Sorority, Fraternity, or Sports Team</i></p>		Grand Foyer

Opening Plenary

Presiding

Warren Hougland, Senior VP for CA Services & Conference Planning Chairperson, Osceola Council on Aging

Call to Order

Flag Ceremony

Orange County Fire Color Guard

Opening Celebration

Welcome and Occasion

Arlene Dobison, Chief Executive Officer and FACA Board Chairperson Agricultural & Labor Program (ALPI)

Invocation

Lavon William, Deputy Director, Orange County Community & Family Services Department

Welcome Remarks

Congressman Darren Soto

United States Representative

9th District

Nicole Wilson

Commissioner, District 1

Orange County

Commissioner Mayra Uribe

District 3

Orange County Government

Commissioner Emily Bonilla

District 5

Orange County Government

State Updates

Kate Doyle, Assistant Deputy Secretary, Division of Community Development, FloridaCommerce

Keynote Address

Michael Beard, Founder & President, Elevated Leadership

Conference Updates

Nacole Guyton, Executive Director, Florida Association for Community Action (FACA)

Closing Remarks

Warren Hougland, Senior VP for CA Services & Conference Planning Chairperson, Osceola Council on Aging



Wednesday, May 15, 2024

***Schedule, presenters, and speakers are subject to change**

Session Time	Session Title	Presenter	Location
8:00 am - 2:00 pm	Weatherization & General Conference Registration		Grand Registration Desk
8:00 am - 4:30 pm	Exhibit Hall Open		Grand Foyer
9:00 am - 11:00 am	Opening Plenary		Ponce de Leon Ballroom
Networking Break with Exhibitors 11:00 am - 11:10 am			
11:10 am - 12:45 pm	<p style="text-align: center;">Opening Luncheon Community Action: Celebrating the Past, Honoring the Present, & Hope for the Future Panel Discussion</p> <p style="text-align: center;">Moderator: Warren Hougland, Osceola Council on Aging</p> <p><i>Amanda Reddy</i>, Executive Director, National Coalition for Healthy Housing (NCHH)</p> <p><i>Consuela Thompson</i>, Executive Director, Georgia Community Action Association, Inc. (GCAA)</p> <p><i>Terry Bearden</i>, Project Director, National Community Action Partnership (NCAP)</p> <p><i>Doug Brown</i>, Executive Director, Community Action Program Committee (CAPC)</p> <p><i>John Martinez</i>, Centro Campesino Farmworker Center (CCFCFL)</p>		Ponce de Leon Ballroom
Networking Break with Exhibitors			

12:45 am – 1:00 pm

<p>1:00 pm - 4:00 pm</p>	<p>Weatherization Training Series</p> <p>Building Science Principles</p> <p>The Building Science Principles (BSP) training is designed to provide and improve upon the knowledge and abilities needed to perform energy-efficient home energy practices. In the BSP training, participants will learn more about the industry, best practices, updates, and expectations on heating, A/C, insulation, mechanical ventilation, and other home systems.</p>	<p><i>American Institute of Building Science (AIOBS)</i></p>	<p>Ponce de Leon IV-V</p>
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Concurrent Sessions

<p>1:00 pm - 2:30 pm</p>	<p>Leading Multi-Generational Teams</p> <p>Leadership is vital with learning the different characteristics of Generational Teams: Gen Z, Millennials, Gen X and Baby Boomers. Understanding the Strengths that each Generation brings to an organization and how to get maximum productivity from Generational Teams. Building, Guiding, and Supporting multi-generational teams across generations. Understanding Generation Communication styles and bridging the Gap is How to Create a Winning Team.</p>	<p><i>Latanya Wynn-Hall, Wynning Team, LLC</i></p>	<p>Explorer</p>
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<p>1:00 pm - 2:30 pm</p>	<p style="text-align: center;">ROMA Roundtable</p> <p>In this session, participants new to the Community Action Network will have the opportunity to learn about the Results Oriented Management and Accountability (ROMA) principles and the National Theory of Change. They will also learn how this focus on results is important for the Community Action Network building better communities. Other participants will have the opportunity to discuss current trends and share best practices for using and teaching ROMA in at their agencies.</p>	<p><i>Doris E. Davis</i>, Palm Beach County Community Services</p>	<p>Ponce de Leon VII</p>
<p>1:00 pm - 2:30 pm</p>	<p style="text-align: center;">Power of Words</p> <p>Language is integral to a positive awareness of diversity and inclusion. How do we speak in a way that supports peace, equality, and emotional intelligence? In this session, participants will be introduced to the concept of multicultural identity, both their own and others. They will explore how identity impacts feelings of belonging and self-perception. After reflecting on their own identity, participants will learn about unconscious bias, stereotypes and microaggressions. Specific and developmentally appropriate strategies for building inclusive communities will be shared.</p>	<p><i>Lianna McGowan</i>, Peace and Justice Institute</p>	<p>Discovery</p>

1:00 pm - 2:30 pm	<p>Board-Focused: Board Engagement</p> <p>Community Action Boards are governing bodies that set out the high-level vision, mission, and strategic direction for their organizations. This session will focus on the purposes, approaches, and strategies of mission-focused board engagement that Community Action boards need to succeed. The session will both inform and inspire boards to not just meet requirements but also to fulfill their purpose.</p>	<i>Terry Bearden</i> , National Community Action Partnership (NCAP)	Ponce de Leon VI
1:00 pm - 1:30 pm	FloridaCommerce CSBG	<i>Frankie Hernandez</i> , Department of Commerce	Voyage
1:00 pm - 2:30 pm	Energy Roundtable	Florida Energy Groups & FloridaCommerce	General Session Room
Networking Break with Exhibitors 2:30 pm - 3:00 pm			
3:00 pm - 4:30 pm	<p>Leading Multi-Generational Teams</p> <p>Leadership is vital with learning the different characteristics of Generational Teams: Gen Z, Millennials, Gen X and Baby Boomers. Understanding the Strengths that each Generation brings to an organization and how to get maximum productivity from Generational Teams. Building, Guiding, and Supporting multi-generational teams across generations. Understanding Generation Communication styles and bridging the Gap</p>	<i>Latanya Wynn-Hall</i> , Wynning Team, LLC	Explorer

	is How to Create a Winning Team.		
3:00 pm - 4:30 pm	<p style="text-align: center;">ROMA Roundtable</p> <p>In this session, participants new to the Community Action Network will have the opportunity to learn about the Results Oriented Management and Accountability (ROMA) principles and the National Theory of Change. They will also learn how this focus on results is important for the Community Action Network building better communities. Other participants will have the opportunity to discuss current trends and share best practices for using and teaching ROMA in at their agencies.</p>	<i>Doris E. Davis</i> , Palm Beach County Community Services	Ponce de Leon VII
3:00 pm - 4:30 pm	<p style="text-align: center;">Working with Conflict</p> <p>It's common to see conflict as a negative, but what if you were able to turn conflict into a win-win? Starting from the premise that everyone looks at conflict in a unique way, this workshop offers a transformative approach to working with conflict as a potential for positive change. Organizational cultures that view conflict as an opportunity are better poised to maximize the benefits of their diverse workforce. In this course, participants will learn about the components, roles and needs active in conflict, identify their own conflict style, and be introduced to conflict resolution practices for the purpose</p>	<i>Anna Saintil</i> , Peace and Justice Institute	Discovery

	of more productive and positive outcomes. Participants will engage in various exercises, including role-play for the purpose of integrating these skills into a working knowledge.		
3:00 pm - 4:30 pm	<p>Beyond Requirements: Performance Management in Community Action</p> <ul style="list-style-type: none"> • What is Performance Management? • Frameworks for Managing Performance • Performance Objectives, Measurement, & KPIs • Systems for Managing and Improving Performance 	<i>Terry Bearden</i> , National Community Action Partnership (NCAP)	Ponce de Leon VI
3:00 pm - 3:30 pm	<p>FloridaCommerce WAP Invoice Overview</p>	Coreine Rainford, Department of Commerce & Stephen Sephus, Department of Commerce	Voyage
Networking Break with Exhibitors 4:30 pm - 4:45 pm			
4:45 pm - 5:45 pm	FACA Business Meeting		Ponce de Leon Ballroom

Thursday, May 16, 2024

***Schedule, presenters, and speakers are subject to change**

Session Time	Session Title	Presenter	Location
8:00 am - 1:00 am	General Conference Registration		Grand Registration Desk
8:00 am - 4:30 pm	Exhibit Hall Open		Grand Foyer

<p>9:00 am - 4:00 pm</p>	<p>Weatherization Training Series</p> <p style="text-align: center;">Building Science Principles, cont. (9 am-12 pm)</p> <p>This session is a continuation of the Building Science Principles (BSP) training. The Building Science Principles (BSP) training is designed to provide and improve upon the knowledge and abilities needed to perform energy-efficient home energy practices. In the BSP training, participants will learn more about the industry, best practices, updates, and expectations on heating, A/C, insulation, mechanical ventilation, and other home systems.</p> <p style="text-align: center;">NEAT/MHEA Refresher (1 pm-4pm)</p> <p>This training will support using the National Energy Audit Tool (NEAT) to address specific single-family home issues, improve energy assessments, and enhance energy efficiency in the residential sector. In addition, participants will also be supported in addressing the unique characteristics of mobile homes (Mobile Home Energy Audit-MHEA) such as underfloor insulation and skirting. Participants will engage in activities and discussions to address Florida’s unique circumstances due to the climate.</p>	<p><i>American Institute of Building Science (AIOBS)</i></p>	<p>Ponce de Leon IV-V</p>
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Concurrent Sessions

<p>8:30 am - 10:00 am</p>	<p style="text-align: center;">Client Tracking for Community Action</p> <p>This session is of special benefit to the staff that is using the Casemanager-NewGen system purchased by DEO. The session will involve learning available reporting options in CaseManager-NewGen system. Participants will also learn how to use the system for FSSP Assessment and generate reports from the same. Participants will also learn how to use FASTRACK, the Online Application kiosk and the application tracker effectively. This session will be interactive with time for Q & A at the end.</p>	<p><i>Jagat Shah, Shah Software</i></p>	<p>Ponce de Leon VII</p>
<p>8:30 am - 10:00 am</p>	<p style="text-align: center;">Maximizing WAP by Improved Coordination and Leveraging</p> <p>Leveraging funding is critical to delivering flexibility to the WAP. NASCSP will review the LIHEAP state plan and successful strategies to maximize LIHEAP WAP flexibilities, trends, and suggestions for improved coordination between WAP, LIHEAP, and other funds. Review of the latest NASCSP Annual Funding Survey and trends. With an ever-changing mix of funding sources, grant timelines, reporting, and production quotas, it is more important than ever to keep the rules and regulations straight. Join us as we explore.</p>	<p><i>Britt Pomush, National Association for State Community Services Programs (NASCSP)</i></p>	<p>Ponce de Leon VI</p>

8:30 am - 10:00 am	<p style="text-align: center;">Organizational Culture and Change</p> <p>The role of culture is critical throughout the change process. This workshop training will evaluate how culture has the power to either enable and sustain the change or bury the change. We will explore best practices that enable and sustain change, leveraging potential opportunities and addressing risks. This workshop training will highlight key factors which are essential to the change process.</p>	<p><i>Consuela Thompson,</i> Executive Director, Georgia Community Action Association, Inc. (Explorer)</p>	Discovery
8:30 am - 10:00 am	<p style="text-align: center;">Creating Healthy Home Environments: A Framework for Local Health Departments, Key Partners, and Communities</p> <p>Housing is one of the most well-documented and powerful social determinants of health, but the housing landscape is complex and it can be challenging for key players in the field to figure out their role in creating healthy home environments. This session will provide an overview of healthy housing through the lens of The Principles Of A Healthy Home framework, describe key policies and practices that health departments and their partners can put in place at the local level, and provide an introduction to tools and resources communities can access in advancing their healthy homes efforts. Participants will also be guided through an exercise to apply learnings to their local community needs, priorities, and opportunities.</p>	<p><i>Amanda Reddy,</i> National Center for Healthy Housing (NCHH)</p>	Voyage

<p>8:30 am - 10:00 am</p>	<p align="center">Empowering Futures: Head Start Updates</p> <p>Join us for an insightful presentation on the latest developments and impactful initiatives within the Head Start Program. This session is designed to provide a comprehensive overview of the innovative strategies, achievements, and future plans that shape the Head Start program.</p> <p>Get a glimpse into the future of the Head Start Program. We'll discuss upcoming projects, research endeavors, and strategic goals to continuously improve early childhood education quality and ensure a bright future for every child.</p> <p>This presentation is an opportunity to engage with the Head Start community, exchange ideas, and strengthen our commitment to nurturing every child's potential. Join us in "Empowering Futures" and be part of the transformative journey.</p>	<p><i>Sandra Espinel</i>, ECE-Beginning Steps Consultant Services, LLF</p>	<p>Explorer</p>
<p>8:30 am - 9:00 am</p>	<p align="center">FloridaCommerce LIHEAP</p>	<p><i>Heather McCallister</i> FloridaCommerce, <i>Megan Ah Sam</i>, FloridaCommerce, & <i>Frankie Hernandez</i>, FloridaCommerce</p>	<p>Bonnet Creek A</p>
<p>8:30 am - 10:00 am</p>	<p align="center">Thriving in the Era of Digital Transformation</p> <p>The session will include a presentation on key digital transformation trends, followed by interactive Q&A. Attendees will receive a toolkit containing a digital transformation checklist for strategy implementation.</p>	<p><i>Bacilia Angel & Awais Sheikh</i>, Meliora Advisors</p>	<p>Bonnet Creek B</p>

8:30 am - 10:00 am	<p>The Housing Opportunity Through Modernization Act (HOTMA) Compliance and Best Practices</p> <p>This webinar will focus on calculating assets and asset income, completing the resident income certification form, complying with the 120-day clock, the award letter, and monitoring and compliance. Additionally, it will cover new income changes that were effective as of January 1, 2024, due to The Housing Opportunity Through Modernization Act (HOTMA) rules. Most Florida communities with SHIP, HOME, CDBG, and other funds use the income rules in the HUD Handbook 4350.3 Chapters 3 and 5. The presenters will explain the changes, provide examples, and answer questions. Join us for an overview of how this impacts your work.</p>	<i>Tamara West</i> , Florida Housing Coalition	Ponce de Leon I-III
Networking Break with Exhibitors 10:00 am - 10:30 am			
10:30 am - 12:00 pm	<p>Client Tracking for Community Action</p> <p>This session is of special benefit to the staff that is using the Casemanager-NewGen system purchased by DEO. The session will involve learning available reporting options in CaseManager-NewGen system. Participants will also learn how to use the system for FSSP Assessment and generate reports from the same. Participants will also learn how to use FASTRACK, the Online Application kiosk and the application tracker effectively. This session will be interactive with time for Q & A at the end.</p>	<i>Jagat Shah</i> , Founder & CEO, Shah Software (Voyage)	Ponce de Leon VII

<p>10:30 am - 12:00 pm</p>	<p style="text-align: center;">Maximizing WAP by Improved Coordination and Leveraging</p> <p>Leveraging funding is critical to delivering flexibility to the WAP. NASCSP will review the LIHEAP state plan and successful strategies to maximize LIHEAP WAP flexibilities, trends, and suggestions for improved coordination between WAP, LIHEAP, and other funds. Review of the latest NASCSP Annual Funding Survey and trends. With an ever-changing mix of funding sources, grant timelines, reporting, and production quotas, it is more important than ever to keep the rules and regulations straight. Join us as we explore.</p>	<p><i>Britt Pomush</i>, National Association for State Community Services Programs (NASCSPP)</p>	<p>Ponce de Leon VI</p>
<p>10:30 am - 12:00 pm</p>	<p style="text-align: center;">Organizational Culture and Change</p> <p>The role of culture is critical throughout the change process. This workshop training will evaluate how culture has the power to either enable and sustain the change or bury the change. We will explore best practices that enable and sustain change, leveraging potential opportunities and addressing risks. This workshop training will highlight key factors which are essential to the change process.</p>	<p><i>Consuela Thompson</i>, Executive Director, Georgia Community Action Association, Inc.</p>	<p>Discovery</p>

<p>10:30 am - 12:00 pm</p>	<p>Creating Healthy Home Environments: A Framework for Local Health Departments, Key Partners, and Communities</p> <p>Housing is one of the most well-documented and powerful social determinants of health, but the housing landscape is complex and it can be challenging for key players in the field to figure out their role in creating healthy home environments. This session will provide an overview of healthy housing through the lens of The Principles Of A Healthy Home framework, describe key policies and practices that health departments and their partners can put in place at the local level, and provide an introduction to tools and resources communities can access in advancing their healthy homes efforts. Participants will also be guided through an exercise to apply learnings to their local community needs, priorities, and opportunities.</p>	<p><i>Amanda Reddy</i>, National Center for Healthy Housing (NCHH)</p>	<p>Voyage</p>
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<p>10:30 am - 12:00 pm</p>	<p style="text-align: center;">Empowering Futures: Head Start Updates</p> <p>Join us for an insightful presentation on the latest developments and impactful initiatives within the Head Start Program. This session is designed to provide a comprehensive overview of the innovative strategies, achievements, and future plans that shape the Head Start program.</p> <p>Get a glimpse into the future of the Head Start Program. We'll discuss upcoming projects, research endeavors, and strategic goals to continuously improve early childhood education quality and ensure a bright future for every child.</p> <p>This presentation is an opportunity to engage with the Head Start community, exchange ideas, and strengthen our commitment to nurturing every child's potential. Join us in "Empowering Futures" and be part of the transformative journey.</p>	<p><i>Sandra Espinel</i>, ECE-Beginning Steps Consultant Services, LLF</p>	<p>Explorer</p>
<p>10:30 am - 11:00 am</p>	<p style="text-align: center;">FloridaCommerce LIHEAP</p>	<p><i>Heather McCallister</i> FloridaCommerce, <i>Megan Ah Sam</i>, FloridaCommerce, & <i>Frankie Hernandez</i>, FloridaCommerce</p>	<p>Bonnet Creek A</p>
<p>10:30 am - 12:00 pm</p>	<p style="text-align: center;">Thriving in the Era of Digital Transformation</p> <p>The session will include a presentation on key digital transformation trends, followed by interactive Q&A. Attendees will receive a toolkit containing a digital transformation checklist for strategy implementation.</p>	<p><i>Bacilia Angel & Awais Sheikh</i>, Meliora Advisors</p>	<p>Bonnet Creek B</p>

10:30 am - 12:00 pm	<p>The Housing Opportunity Through Modernization Act (HOTMA) Compliance and Best Practices</p> <p>This webinar will focus on calculating assets and asset income, completing the resident income certification form, complying with the 120-day clock, the award letter, and monitoring and compliance. Additionally, it will cover new income changes that were effective as of January 1, 2024, due to The Housing Opportunity Through Modernization Act (HOTMA) rules. Most Florida communities with SHIP, HOME, CDBG, and other funds use the income rules in the HUD Handbook 4350.3 Chapters 3 and 5. The presenters will explain the changes, provide examples, and answer questions. Join us for an overview of how this impacts your work.</p>	Tamara West, Florida Housing Coalition	Ponce de Leon I-III
12:00 pm - 1:00 pm	Lunch (On Your Own)		
12:00 pm - 1:00 pm	Executive Director's and Board Member Luncheon		Deep Blu Private Dining Room

<p>1:00 pm - 2:30 pm</p>	<p style="text-align: center;">Building Successful Relationships</p> <p>Weatherization is a complex program to manage and implement due to the many stakeholders and moving pieces. Understanding each stakeholder's role and where their tasks and priorities fit is key to the successful implementation of your WAP. Learn what are the most important components for successful relationship building. This interactive session will include a peer exchange to discuss strategies to improve trust and communication within your organization, with clients, and with important partners.</p>	<p><i>Britt Pomush</i>, National Association for State Community Services Programs (NASCSPP)</p>	<p>Ponce de Leon VI</p>
<p>1:00 pm - 2:30 pm</p>	<p style="text-align: center;">How Money Works. Master Class Essentials</p> <p>The How Money Works Master Class is designed to help people encounter the realities and concepts of a financial foundation while discovering the seven money milestones, your roadmap to financial security, independence, and success. All based on the best-selling book, How Money Works, Stop Being a Sucker.</p>	<p><i>Shawn Drake</i>, World Financial Group</p>	<p>Ponce de Leon VII</p>

<p>1:00 pm - 2:30 pm</p>	<p align="center">Unleash the Power of the 21st Century Executive: Revolutionize Your Organization with AI</p> <p>Embark on an exhilarating journey into the world of Artificial Intelligence and discover how it will revolutionize your organization.</p> <p>Unlock the secrets of data storytelling and master the art of bi-directional communication with your board and stakeholders. Experience the transformative impact of conveying your agency's story in a way that resonates and empowers.</p> <p>Put your skills to the test with thought-provoking questions like: “How many people have you helped become self-sufficient this week, month, year, or ever?” Based on the mission statement “Helping low-income people become self-sufficient,” if your response revolves around material assistance, prepare to be amazed as we reveal the true power of data-driven insights!</p> <p>Don't miss this extraordinary opportunity to elevate your leadership skills and make a lasting impression on your board and community leaders.</p>	<p><i>Walter Fordham III,</i> SmartQuest Technology, Inc.</p>	<p>Discovery</p>
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1:00 pm - 2:30 pm	<p style="text-align: center;">It's More than Just a Light Bill</p> <p>It is More Than a Light Bill is an interactive energy education session designed to give attendees an up-close look at the components of electric bills, appliances in the home that consume energy, and what they can do to reduce their usage. This session will also give the audience a snapshot of other programs and the next generation of customer programs designed by Duke Energy.</p>	<p><i>Monique Trice & Melvin Philpot, Duke Energy Group</i></p>	Voyage
1:00 pm - 1:30 pm	<p style="text-align: center;">FloridaCommerce CSBG</p>	<p><i>Megan Ah Sam, FloridaCommerce, & Frankie Hernandez, FloridaCommerce</i></p>	Bonnet Creek A
1:00 pm - 2:30 pm	<p style="text-align: center;">Building Stronger Community Engagement Partners</p> <p>This session will feature case studies of successful community engagement and partnership models. A workshop component will allow participants to develop a preliminary engagement plan, followed by a Q&A segment. Attendees will receive a guide on establishing and maintaining effective partnerships.</p>	<p><i>Bacilia Angel & Awais Sheikh, Meliora Advisors</i></p>	Bonnet Creek B

Networking Break with Exhibitors
2:30 pm - 3:00 pm

<p>3:00 pm - 4:30 pm</p>	<p style="text-align: center;">Building Successful Relationships</p> <p>Weatherization is a complex program to manage and implement due to the many stakeholders and moving pieces. Understanding each stakeholder's role and where their tasks and priorities fit is key to the successful implementation of your WAP. Learn what are the most important components for successful relationship building. This interactive session will include a peer exchange to discuss strategies to improve trust and communication within your organization, with clients, and with important partners.</p>	<p><i>Britt Pomush</i>, National Association for State Community Services Programs (NASCSPP)</p>	<p>Ponce de Leon VI</p>
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3:00 pm - 3:30 pm	<p style="text-align: center;">FloridaCommerce WAP Invoice Overview</p>	<p><i>Coreine Rainford, FloridaCommerce, Stephen Sephus, FloridaCommerce, & Megan Ah Sam, FloridaCommerce</i></p>	Bonnet Creek A
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Special Event		
6:00 pm - 9:00 pm	<p style="text-align: center;">FACA 44th Annual Training Conference Back to the Future Awards Gala</p> <p style="text-align: center;"><i>*Come dressed in your best 80s outfit for a chance to win Best Dressed</i></p>	Ponce de Leon Ballroom

Friday, May 17, 2024

***Schedule, presenters, and speakers are subject to change**

Session Time	Session Title	Presenter	Location
9:00 am - 12:00 pm	Closing Plenary	See Separate Agenda	Ponce de Leon Ballroom

Closing Plenary

Presiding

Pattye Sawyer, Executive Director, Pinellas Opportunity Council, Inc., FACA 44th Annual Training Conference Planning Committee Co-Chair

60th Anniversary Community Action Trivia

Natalie Vazquez, Senior Program Manager, Palm Beach County Community Services Department
Human Services & Community Action Program Division

United States Department of Energy Updates

Jeremiah Rivera, Engagement Specialist, Office of Community Engagement, U.S. Department of Energy

National Community Action Updates

Denise Harlow, Executive Director, National Community Action Partnership (NCAP)

Plenary Closing Remarks

Warren Hougland, Senior VP for Community Action Services & FACA 44th Annual Conference Planning Chairperson, Osceola Council on Aging



See you in 2025!

**Wyndham Grand Orlando
Resort Bonnet Creek**

May 11-16, 2025