

# ECM<sup>®</sup>

 Barrington Centre



Australian Government

National Emergency  
Management Agency

EFFECTIVE CONSEQUENCE MANAGEMENT  
THROUGH THE AUSTRALIAN GOVERNMENT  
CRISIS MANAGEMENT FRAMEWORK

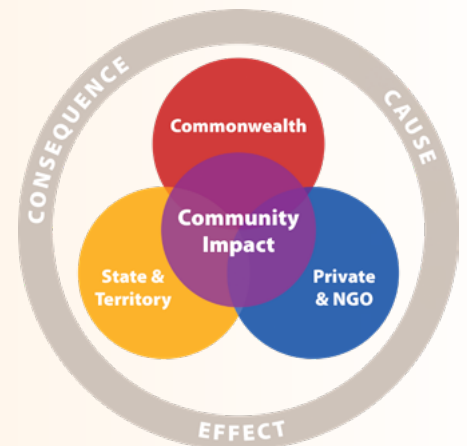
## 2024 June National Program

The ECM<sup>®</sup> is a two-day, face to face, immersive learning experience, outlining how the Commonwealth prepares for, responds to, and recovers from any crisis. The ECM<sup>®</sup> brings together scenario work, community speakers, leading subject matter experts,

the [Australian Government Crisis Management Framework \(AGCMF\)](#), the [National Coordination Mechanism \(NCM\)](#) and [Crisis Appreciation and Strategic Planning Guidelines \(CASP\)](#), to explore the **concurrent**, **consecutive** and **compounding** complex crises, in a National Context.

Departments and Agencies such as Home Affairs and the Department of Foreign Affairs and Trade have deep expertise in managing crises as part of their day to day business. Other Departments and Agencies rely on staff to take up crisis coordination functions, as an adjunct to their regular role; this frequently occurs within high pressure contexts.

In addition, a range of organisational cultures exist and much of the language used when talking about crises varies between Departments and Agencies. This lack of a common 'consequence response culture' further contributes to the complexity of responding effectively and in a coordinated way.



## 2024 Program Dates

We are delighted to announce the 2024 program:

Venue:

ThinkPlace Canberra - 50 Blackall Street, Barton ACT 2600

Date:

Wednesday 12<sup>th</sup> and Thursday 13<sup>th</sup>

June

2024

When complex events occur requiring a Commonwealth response, there is little room for error. The effectiveness of consequence management rests on the ability of officials to coordinate and work collaboratively. There is a need to develop a cohort of policy makers who are not only experts in their technical field, but are skilled in the complex interactions required for effective consequence management. Such a cadre of professionals would be a strategic asset for Australia.

The program brings together officials from a range of Departments and Agencies to build skilled professionals with an integrated approach to consequence management, a deeper understanding of emergency response mechanisms at both the State and Federal levels, and a collaborative response culture.

## Learning Outcomes

The ECM® is designed for those in leadership roles to:



Learn how to operationalise the **Australian Government Crisis Management Framework (AGCMF)** and **National Coordination Mechanism (NCM)**



Understand the construct of consequence management for policy development and crisis response at all levels within government



Create action plans, dialogue and debriefing mechanisms which embed consequence management in agency planning and thinking



Understand and utilise the broader contextual landscape within complex emergencies to include political, social, environment, diversity and economic factors



Identify the leadership skills required to effectively lead consequence management considerations



Experience first-hand from community members their reflections before, during and after complex emergencies



*"This is the future of Emergency Management in dealing with complex disasters and crises. A focus on Consequence Management, Leadership, Empowering Community and Participatory Democracy that engages industry and governments to reduce harm and maintain confidence across our society during crises. The Australian Government Crisis Management Framework is focused on all hazards where we have crises of national significance. As we deal with the complexity of consecutive, concurrent and compounding events, we need to have arrangements that work across society, share knowledge and understanding, organise ourselves in inclusive ways to inform our decisions that result in speed to action. We need to reframe the future and give confidence that our leaders at every level to ask the tough questions, engaging with risk, looking to the future and be willing to engage in the much needed challenging conversations."*

— Joe Buffone, Deputy Coordinator General, National Emergency Management Agency

# Collaboration and Application

Participants are assigned to Syndicates to build their cross sectoral understanding of the roles and requirements of other government departments. The breadth of experience and varied perspectives are an integral part of the development and learning opportunity.

Participants then have the opportunity to directly apply these learnings from the program into immersive scenario exercises.

## Program Details:

### Program Participants:

This program is designed for Band 1's, EL 1's, EL 2's and high performing APS 6's.

### Program Details:

Face-to-face program delivered at

**ThinkPlace Canberra**

**50 Blackall Street, Barton, ACT 2600**

### Structure:

Each program is a two-day non-residential professional development program for Commonwealth Professionals with crisis management responsibilities, based on the AGCMF. Representatives from State and Territory jurisdictions are invited to participate, and to provide input from a 'first responder' perspective.

**Registration Fee: \$2900 (plus GST)**

**June**

**Wednesday 12<sup>th</sup> and Thursday 13<sup>th</sup> June 2024**

**Day 1:** 9:00am to 5:00pm  
*then continue on for refreshments and evening speaker 5:00 – 6:45pm*

**Day 2:** 8:30am to 4:30pm

**REGISTER HERE**

## Connect with Us:

Follow us on [LinkedIn](#) for the latest updates, behind-the-scenes content, and inspiring stories from leaders who have mastered the art of strategic leadership.

Visit our website to [learn more](#) about the ECM<sup>®</sup> Program, access program details, and secure your registration today!