

New one-day Program to meet the interest and requests from Leaders across Australia on Leadership practices that successfully match today's disaster management context

Sustainable Leadership Practice™

How to lead through increasing uncertainty, complexity and ambiguity.

THE CONTEXT OF OUR WORLD – DISASTER MANAGEMENT SECTOR



Since the high-risk weather season of 2019/2020, Disaster/Emergency Management Leaders have had to lead through a series of concurrent, compounding, and cascading disasters, some derived from natural hazard events, and others from human actions. This began with an extensive drought leading up to the 2019 summer period which set the stage for catastrophic fire weather conditions across most States and Territories. These conditions produced disastrous bushfires taking many human lives, thousands of assets, and immeasurable numbers of wildlife. Soon thereafter, many of the same communities experienced catastrophic flooding and storm impacts. Simultaneously, COVID-19 began its march across the world, shutting down entire societies, taking over 23,000 lives in Australia and more than 6 million lives globally.

War also broke out in Europe between the Ukraine and Russia placing significant demands on energy pricing that, along with the impacts of COVID-19, translated into rapid inflation and associated cost of living pressures. The recent war in Gaza between Hamas and Israel threatens to further destabilise the global economy and world order adding even more pressure on individuals, communities, and governments in ways that may be hard to predict.



The ability for Disaster Management Leaders to lead across the spectrum of prevention, preparedness, response, relief, recovery, resilience and risk reduction is continually being tested and contested in a myriad of ways by these events, most of which are expected to increase in intensity, frequency and duration. They are also being asked to navigate an increasingly complex political environment, often finding themselves caught between the needs of their governments and the citizens they are being asked to lead, serve, and protect.



By 2022, catastrophic flooding returned to many parts of New South Wales resulting in significant losses of life, property and environmental assets in the Northern Rivers and the Hawkesbury-Nepean catchments. Concurrently, Australia experienced unprecedented levels of cyber-attacks on critical infrastructure, businesses, and personal devices by both State and Non-state actors.



THE RESPONSE BY US AS LEADERS



At the heart of this dilemma lies an important question:

How do disaster management leaders sustain their ability to lead in such increasingly uncertain, complex and ambiguous circumstances while maintaining their ability to invest in the happiness and wellbeing of themselves and those they seek to lead, serve and protect?

Contextualising the world in which we lead ourselves and others through adversity is critical. Reframing our view from *“life happening to us”* to *“life happening for us”* helps us to change our perspective and to locate the centre of our being.

From here, a deeper appreciation of our lived experiences along with the meaning and purpose derived from those lived experiences emerges. Likewise, a deeper appreciation of the ethics that are most important to us, as well as the values that we both hold and place upon things, also emerges.

Together, these insights can aid us in our ability to support our own and others’ mental, physical and spiritual health and wellbeing, as we collectively navigate the complexity, uncertainty and ambiguity of crises and adversity.



THE RESPONSE BY US AS LEADERS

Against this background, this course aims to support and develop a leader's inner confidence, courage and wisdom to sustain them through crisis by working with them to:



1. Access their innate ability to be inspiring and compassionate leaders who act in ways that exemplify the ethics that are most important to them and their organisation.



2. Develop their wisdom in knowing how to apply ethics to a complex world for the mutual benefit of themselves and others, at the individual and organisational level.



3. Aid them in sitting comfortably in the space of ambiguity, complexity and uncertainty whilst developing intuition and intelligence about these environments.



4. Assist them in reframing the context in which they find themselves to be more positive and life affirming.

COURSE OUTCOMES:

1. Prepare future and emerging leaders to better prepare for escalating, compounding, complex and concurrent disasters that are likely to occur in Australia and Internationally in the future.

2. Develop leaders who demonstrate moral courage, ethical decision-making, and innovative solutions to create and sustain psychologically safe organisational cultures.

3. Strengthen and broaden the sphere of influence of leaders who can support their teams by demonstrating psychological safety through skills and techniques of acknowledging and managing negative stress and trauma experiences.

4. Ensure organisations fulfil their duty of care and legal obligations for a safe workplace.

PROGRAM FACILITATORS:



Rhonda Andrews

MANAGING DIRECTOR, BARRINGTON CENTRE

Rhonda Andrews is the Founder, Principal Psychologist and Managing Director of the National Consultancy and Psychological practice, Barrington Centre, with 30 years of experience in leadership training, crisis management, team development and consequence management. Rhonda works extensively with Australia's leading and largest private and public corporations, as well as Local, State, Federal Government Bodies, and Agencies.

Rhonda's insights incorporate a deep understanding of human nature, alongside evidence-driven methodologies. Her focus uses proven techniques to help leaders and decision makers develop confidence in skills in a myriad of environments and challenges, including:

- » Dealing with issues, crises, and stress in workplaces
- » Fostering strong leadership skills in themselves and their teams
- » Navigating complex workplace cultures
- » Learning how to use decision making frameworks to achieve better outcomes
- » Improving communication styles and understanding team dynamics

With an engaging, direct, and always refreshing speaking style, Rhonda has a unique ability to tap into the issues of the day and deliver insight-driven, solution-focused presentations.



Dr. Mark Croweller AFSM

FOUNDER & DIRECTOR, ETHICAL INTELLIGENCE

Dr Mark Croweller has 40 years of experience in crisis, disaster management and national security leadership. During this time, he has led organisations through significant crises and transformational change while simultaneously navigating his own personal life challenges. Mark profoundly and pragmatically understands the challenges of sustainable leadership practice. He draws upon his own lived experiences as well as insights from some of the world's most influential philosophers.

Together, Mark's experiences and insights have helped many leaders sustain themselves through the best and worst of times.

"Mark is a fantastic presenter who allows for an open and authentic discussion of very large and difficult concepts. Sharing personal stories and reflections was helpful for grounding these concepts in the real world and lived experiences".

COURSE METHODOLOGY:

Course Details:

One-day course featuring highly interactive and exploratory dialogue with two executive facilitators: **Rhonda Andrews** and **Dr Mark Croweller AFSM**.

Attendees:

Recommended for Executive Leaders in Public Service Roles (States/Territories and Commonwealth); Private Enterprise and Executives; and NGO Senior Leaders

Course Dates:

May 2025	Victoria
DATE:	<hr/>
	Wednesday 7th May
TIMES:	<hr/>
	Program delivered between 9:00am to 5:00pm .
VENUE:	<hr/>
	Melbourne CBD

September 2025	Queensland
DATE:	<hr/>
	Thursday 11th September
TIMES:	<hr/>
	Program delivered between 9:00am to 5:00pm .
VENUE:	<hr/>
	Brisbane CBD

Executive Investment

Investment includes: pre-reading materials and resources; program manual, one-day program facilitated by subject matter experts, inclusive of refreshments, and continued engagement with alumni. Accommodation and transport are the responsibility of each participant.

Please Note: Limited capacity per course in order to enhance an interactive collegiate learning environment

\$1,100 + GST per participant

REGISTER HERE

Any queries, please contact **Barrington Centre** on [1300 857 363](tel:1300857363) or programs@barringtoncentre.com