CONFERENCE AGENDA

| Sunday, August 22 1:00 PM | AEDCE Golf Tournament Jonesboro County Club \$65 per golfer and advanced registration is required |
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| 1:00 PM | Tour Arkansas State University Meet in hotel lobby at 1 PM Chancellor's Ambassadors to provide tours |
| 4:00 PM | AEDCE Executive Committee Meeting New Deal Boardroom |
| 5:00 PM | AEDCE Board of Directors Meeting New Deal Boardroom |
| 5:00 PM | AT&T Hospitality Suite - Room 132 Cornhole & Evening Reception |
| Monday, August 23 8:00 AM - 8:30 AM | Registration/Continental Breakfast In front of Arvest III & IV |
| 8:30 AM - 9:00 AM | Conference Welcome Arvest IV - VII • JD Lowery, Electric Cooperatives of Arkansas • Katherine Holmstrom, Arkansas Economic Development Commission • Mark Young, Jonesboro Unlimited & Jonesboro Regional Chamber • Mayor Harold Copenhaver, City of Jonesboro • Congressman Rick Crawford |
| 9:00 AM – 10:00 AM | General Session 1 - Horseshoes vs. Chess Arvest VI - VII Keynote Speaker, Dave Adkisson |
| | Veteran chamber executive and former mayor Dave Adkisson will share lessons he learned from more than 30 years managing three distinct chambers - a small city chamber, a metro chamber and a state chamber. He offers lessons he wishes he had known when he was starting out. His recently published bestselling book, Horseshoes vs. Chess, is considered the most comprehensive review of the chamber profession and the unique role of chambers ever attempted. With vivid illustrations of successes and disappointments, Adkisson celebrates the valuable work chamber of commerce leaders do to shape their communities. |

10:00 AM - 10:15 AM



10:15 AM - 11:15 AM **General Session 2 - Live Here, Work Anywhere:** How Remote Work is Shaking Things Up Arvest IV - VII • Mike Harvey, Northwest Arkansas Council

- · JD Lowery, Electric Cooperatives of Arkansas (Moderator)
- · Clint O'Neal, Arkansas Economic Development Commission
- · Alan Morse. Ritter Communications

The realities and possibilities of working remotely can transform companies and communities that are able to realize and capitalize on the potential that this new landscape provides. Our panel will look at talent attraction, quality of life, broadband, and business realignment as we explore the challenges and opportunities arising from the shift to remote work environments.

11:30 AM - 12:50 PM **AEDCE** Awards Luncheon Arvest I - III Keynote Speaker: The Honorable Asa Hutchinson, Governor of Arkansas **Sponsored by:** ARKANSAS ARKANSAS Entergy Innovate ECONOMIC DEVELOPMENT COMMISSION Arkansas **Concurrent Breakout Sessions** Choose from one of three options below:

1:00 PM - 2:00 PM

Option 1: First Impressions Tour (FIT) Delta Cotton Ballroom

- · Julie Allen, Newport Area Chamber of Commerce
- Shelby Fiegel, UCA Community Development Institute
- · Tonya Fletcher, Paris Chamber of Commerce
- · Bethany Hildebrand, Stuttgart Chamber of Commerce
- · Amanda Mikles, Main Street Paris
- · Mallory Weaver, City of Gravette

Have you wondered what others think of your community? A First Impressions Tour (FIT) is an assessment tool that can provide a community with an unbiased perspective of its strengths and weaknesses. Two groups of community leaders switch places with one another and gather information that can be used to provide general direction for future

community development efforts by identifying broad categories of community assets and/or areas for growth.

Option 2: Establishing and Using a 501 (c) 3 for the Chamber & Community Delta Rice Ballroom

- \cdot Ginger Harper, Heber Springs Area Chamber of Commerce
- \cdot Bill Luther, El Dorado Union County Chamber of Commerce
- · Julie Murray, Van Buren Chamber of Commerce

Ever wondered how to start or use a chamber of commerce 501 (c) 3? Join three chamber of commerce executives as they discuss how they started and use a 501 (c) 3 organization to promote the mission of the chamber and as a community resource.

Option 3: Why Arkansas? AEDC Talent Recruitment Session

Delta Blues Ballroom

- · Wade McCune, CJRW
- Travis Napper, Arkansas Department of Parks, Heritage and Tourism
- · Clint O'Neal, Arkansas Economic Development Commission

Retaining and attracting talent is critical to a community's successful economic development future. Learn about a new talent recruitment campaign led by a partnership between the Arkansas Economic Development Commission and the Arkansas Department of Parks, Heritage and Tourism, and how your organization can be a part of this initiative.

2:00 PM - 3:00 PM Gen

General Session 3 - ReMembership Arvest IV - VII

Keynote Speaker, Kyle Sexton

Let's talk about what's broken and what's working. Kyle applies business marketing strategies to your chamber using real stories of remarkable organizations. Learn how to engage members without asking them to show up, discover a new value proposition for the different business profiles among your membership, and communicate your values and successes through the clutter of a noisy planet. Based on the second edition of Kyle's book, ReMembership - New Strategies for Remarkable Membership Organizations.

3:00 PM - 3:15 PM

Networking Break sponsored by:



Business matters.

Concurrent Breakout Sessions Choose from one of the two options below: **Option 1: #ChambersSoWhite: One Chamber's Pursuit to Diversify Their Team** Delta Rice/Blues Ballroom

- · Leo Cummings, Conway Area Chamber
- · Cecilia Elliott, Conway Area Chamber
- · Brad Lacy, Conway Area Chamber (Moderator)
- · Corey Parks, Conway Area Chamber
- · Adena White, Conway Area Chamber

Chambers have long been criticized for their lack of diversity. This diversity problem exists not only at the board level but more often at the staff level. Over a decade ago, the Conway Area Chamber of Commerce became purposeful about diversifying its professional staff. What started as an aspirational attempt to "look" more like America eventually changed the culture of the organization.

This commitment to diversity positioned the Chamber to help lead the city through its response to the racial unrest of 2020. In this candid conversation, Chamber team members will explore how cultivating authentic relationships internally has shifted the organization's approach to diversity, equity, and inclusion, thereby strengthening its ability to serve as a community partner in advancing social justice issues. You will learn practical ways to promote diversity in your organization, even if your community's racial and ethnic demographics are more homogeneous.

Option 2: Ready for Life Initiative

Arvest IV - VII • Rick Neal, Office of Governor Asa Hutchinson

Come learn about this new Arkansas initiative integrating education and workforce data from state agencies, the legislature, and the Governor's Office.

4:15 PM - 5:15 PM

General Session 4 - We've Got Funds, Now What?

Arvest IV - VII

- · Ted Abernathy, Economic Development Leadership
- · Dr. Ivy Pfeffer, Arkansas Department of Education
- · Sec. Larry Walther, Arkansas Department of Finance & Administration
- · Judge Joseph Wood, Washington County
- · Randy Zook, AR State Chamber (Moderator)

With the infusion of funds from federal and state sources, communities have an opportunity to change their trajectory by strategically allocating these dollars for maximum long-term benefit. Panel discussion with thoughtleaders around making the best use of funding to promote, position, and grow your community. 5:30 PM - 7:00 PM

Network Building Reception

Woodard McAllister Family Club Centennial Bank Stadium - Arkansas State University Sponsored by:







8:00 PM - 11:00 PM

AT&T Hospitality Suite - Room 132



Tuesday, August 24 8:00 AM - 9:15 AM

State of the State Breakfast & AEDCE Membership Meeting Arvest I - III Keynote Speaker, Sec. Mike Preston, Arkansas Department of Commerce/AEDC

Annual breakfast featuring Secretary of Commerce, Mike Preston, as he provides an overview of the past year in economic development as well as what's on the horizon.

The AEDCE Annual Membership Meeting will occur after Secretary Preston's remarks and will include the election of AEDCE Board Officers & Directors.

Sponsored by:



9:30 AM - 10:30 AM

Concurrent Breakout Sessions Choose from one of three options below: **Option 1: CEO Roundtables (For Chamber/EDO CEOs)**

- > 500 members/Metro EDOs Delta Cotton Ballroom
- · Nancy Lee McNew, moderator
- < 500 members/Non-metro EDOs Delta Rice Ballroom

· Amy Williams, moderator

Open to all CEOs of Chambers or Economic Development organizations to discuss trends, pending issues, and best practices. Two options are available based on membership/community size.

Option 2: Chamber Solutions with Kyle Sexton Delta Blues Ballroom Kyle Sexton, moderator

Kyle's unscripted format gives everyone a chance to get the ideas and advice they need in this high-energy, interactive session. Choose a focused topic like Membership Development, Communications or Web & Tech... or keep it general and let Kyle facilitate the conversation and see where it goes! 10:30 AM - 10:45 AM



10:45 AM - 12:00 PM

General Session 5 - Site Location Consultants Session

Arvest IV - VII

- Mike Smith, Crossett Economic Development Foundation (Moderator)
- · Rose Davidson, JLL
- Tess Fay, Global Location Strategies
- · Tony Schum, Duff & Phelps

Join this panel of site location consultants as they discuss trends in business recruitment and expansion. Learn what is on the mind of their clients and how corporations today are evaluating and choosing their next location or expansion opportunity and how to best position your community to win. **Sponsored by:**







12:00 PM - 12:15 PM

Closing & Conference Ends

Arvest IV - VII

- · Katherine Holmstrom, Arkansas Economic Development Commission
- · JD Lowery, Electric Cooperatives of Arkansas
- · Mallory Darby, City of West Memphis Economic Development



POST CONFERENCE ADD-ON SESSIONS

| Tuesday, August 24 | 4 (continued) |
|--------------------|--|
| 12:30 PM - 2:30 PM | Post Conference Add-on Session – Site Selectors Roundtable (\$150 per person includes boxed lunch) Arvest IV - VIII Drew Williams, Baldwin & Shell (Moderator) Rose Davidson, JLL Tess Fay, Global Location Strategies Tony Schum, Duff & Phelps |
| | Special opportunity to participate in a small roundtable discussion with three site selection consultants. This conference add-on session is open to 25 individuals on a first-come, first-served basis (limited to 2 from each organization). Join our conference site selector panel for an in-depth small group discussion about top business location factors including talent/ workforce development, incentives, infrastructure, technology, and the impact of COVID-19. |
| 12:30 PM - 2:30 PM | Post Conference Add-on Session – Media Training (\$125 per person includes boxed lunch) Delta Blues Ballroom Kristie Flynn, Stone Ward Engaging with the media is a critical function in communicating the good news we have to offer and mitigating the not-so-good news surrounding ou |

news we have to offer and mitigating the not-so-good news surrounding our work. In this two-hour workshop, AEDEC member Stone Ward's Kristie Flynn will work with us to define the ever-changing media landscape and provide best practices for engaging it to achieve the most positive possible outcomes.

This training will assist and prepare you for your role in representing your organization by learning how to predict questions, avoid common traps, and focus on delivering your key messages. You'll also review the basics of crisis communications to provide you with the knowledge to seamlessly communicate during a crisis. Resource materials will be provided as a takehome reference tool.

