# AEDCE ANNUAL Conference

# FAYETTEVILLE AUGUST 26 - 28



Arkansas Economic Developers & Chamber Executives

1200 West Capitol Avenue, Little Rock, Arkansas 72201 (501) 210-4206 | shelley@aedce.org | www.aedce.org Arkansas Economic Developers & Chamber Executives ArkansasEDCE S@\_AEDCE | #AEDCE2018

Program design by: Kari Beesley | karimbeesley@gmail.com

# Welcome

to Fayetteville and Northwest Arkansas - I am happy that you're attending our 2018 AEDCE Conference!

The members of the conference planning committee have put together a great lineup for you this year. The agenda is full of new educational opportunities for both EDOs and Chambers of Commerce, all designed to help you better serve your stakeholders and members.

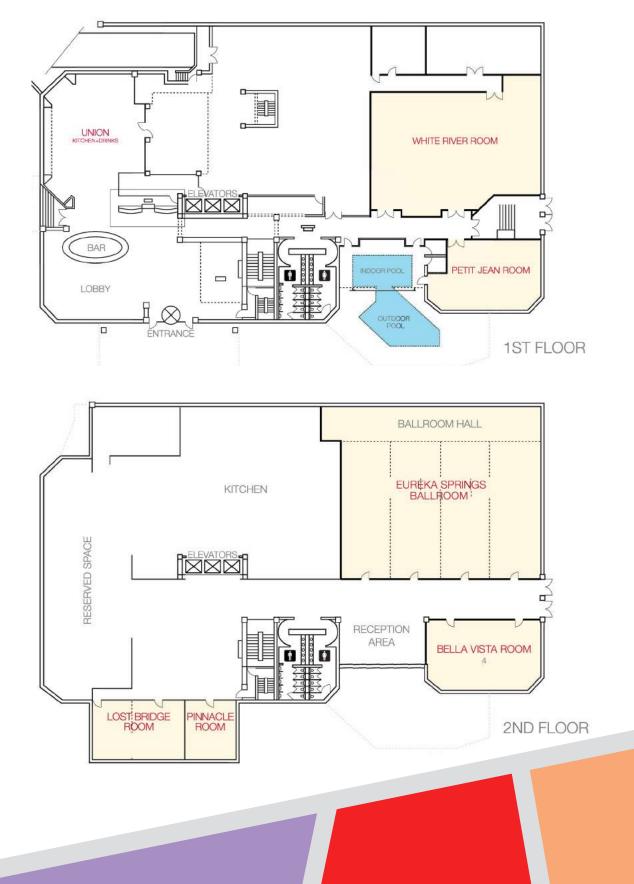
We'll be hearing from experts in a number of different interest areas like retail recruitment, policy, workforce development, talent attraction and retention, site selection, and trends affecting Chambers and EDOs both large and small. We're also anxious to hear the latest news and plans at the state level from Governor Asa Hutchison and AEDC Director Mike Preston. Plus, you'll have plenty of time before and after the sessions to network with your peers.

If you have any questions, please find me or another member of the planning committee. So, once again, thank you for attending – we hope you enjoy the conference!



Mike Harvey Chief Operating Officer, Northwest Arkansas Council President, Arkansas Economic Developers & Chamber Executives (AEDCE)

# THE CHANCELLOR HOTEL FLOOR PLAN



# **AEDCE OFFICERS & DIRECTORS**

President Mike Harvey Northwest Arkansas Council

## **1st Congressional District Crystal Johnson, PCED, IOM** Batesville Area Chamber of Commerce

Mallory Darby City of West Memphis, Economic Development

### At Large

Tamika Jenkins Mississippi County Economic Development

#### Chung Tan, CEcD, EDFP Fayetteville Chamber of Commerce

**1st Vice President Tim Allen, IOM, PCED** Fort Smith Regional Chamber of Commerce

# 2nd Congressional District Tara Cathey Searcy Regional

Chamber of Commerce

### Ben France Little Rock

Regional Chamber

# Ex-Offcio

Randy Zook Arkansas State Chamber of Commerce/AIA

Mike Preston Arkansas Economic Development Commission

### Sue McGowan, IOM

(Immediate Past President) Economic Development Corporation of Paragould

## 2nd Vice President Katherine Holmstrom, PCED

Arkansas Economic Development Commission

### **3rd Congressional District Raymond Burns, CCE** *Rogers-Lowell Area*

Chamber of Commerce

Rob Ratley OG&E

# Executive Secretary/ Director

Shelley Short

Arkansas State Chamber of Commerce/AIA

### Secretary/Treasurer

JD Lowery Electric Cooperatives of Arkansas

#### 4th Congressional District Nita McDaniel

Monticello Economic Development Commission

Lance Howell Malvern/Hot Spring County Chamber of Commerce



# AEDCE COMMITTEES

## Annual Conference

Helps with planning and organizing the AEDCE Annual Conference.

#### Members:

Mike Harvey, Chair Amy Williams Ben France Katherine Holmstrom Mallory Darby Tamika Jenkins Tara Cathey Tracy Brick

# Education

Provides guidance and input regarding the professional development programs offered by AEDCE including the Mid-South Basic Economic Development Course, new Chamber Boot Camp program, and various workshops. Members:

Joe Bailey, Chair Crystal Johnson JD Lowery Jeff Pipkin Katherine Holmstrom Mike Harvey Nita McDaniel Sue McGowan Tandee White Tim Allen

# Legislative

Provides guidance, expertise and recommendations regarding legislative or political issues affecting AEDCE members. Members:

Randy Zook, Chair Jay Chesshir Mike Preston Perry Webb Raymond Burns Rob Ratley Tim Allen

### Membership

Assists the Executive Director with membership recruitment, expansion and retention. Members:

> Ben France, Chair Chung Tan Lance Howell Tamika Jenkins Tara Cathey

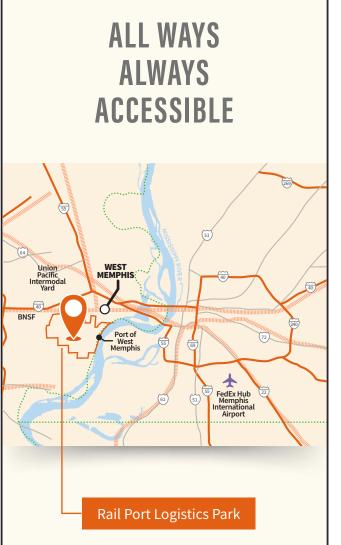
## Nominating

This committee is comprised of members of the AEDCE Executive Committee, which includes the President, 1st Vice President, 2nd Vice President, Secretary/ Treasurer, and Immediate Past President. Members:

> Mike Harvey Tim Allen Katherine Holmstrom JD Lowery Sue McGowan

## Scholarship

Reviews AEDCE scholarship applications and makes recommendations to the full board for the awarding of scholarship funds. Members: Raymond Burns, Chair Chung Tan Crystal Johnson Mallory Darby Rob Ratley



2000+ Acres Rail-Served Greenspace Where I-40, I-55, UP & BNSF Cross the Mississippi River Deep Water Main Channel Port Publicly Owned Rail, Port & Transload Facilities Recent \$10M Upgrade with Tiger IV Grant

# WEST MEMPHIS

Phillip Sorrell psorrell@citywm.com 870.732.7507 Learn more at wmexhub.com

# **SPONSORS**

# **AEDCE AWARDS LUNCHEON**







# NETWORKING RECEPTION



**Business matters.** 

SITE LOCATION CONSULTANT



# STATE OF THE STATE BREAKFAST





**JONESBORO** UNLIMITED

ort

# NETWORKING BREAK







Mississippi County ARKANSAS



# **CONFERENCE AGENDA**

**Sunday, August 26** 12:00 PM

#### **AEDCE Golf Tournament**

Stonebridge Meadows Golf Club A complimentary hotel shuttle is available for those not wishing to drive. Contact the front desk for details!

AEDCE Executive Committee Meeting Bella Vista Room

5:00 PM

4:00 PM

AEDCE Board Meeting Bella Vista Room

7:00 PM

### Monday, August 27 8:00 AM – 8:30 AM Registration/Continental Breakfast Atrium – Second Floor

## 8:30 AM - 8:45 AM Welcome

Eureka Springs Ballroom A, B, C Mayor Jordan, City of Fayetteville Mike Harvey, AEDCE President

# 8:45 AM - 10:00 AM General Session: Retail Recruitment & Attraction

Eureka Springs Ballroom A, B, C Anthony Michelic, Brick & Mortar

Cellphone data tracking is being used by the biggest brands in the retail and restaurant industry. This session will present the benefits available to EDOs and Chambers of Commerce when leveraging this technology as part of their retail recruitment & attraction strategy. A step-by-step process for in-house collection and utilization of this data will be presented as well as discussion of various applications (retail recruitment, fortifying existing business sales, increasing tourism, etc.) for the information gathered.

AT&T Hospitality Suite Opens Chancellor Suite - Room 1602



# CONFERENCE WIFI SPONSORED BY Arkansas Business

WiFi Username: ChancellorGuest Password: Hotel123







Home to the Little Rock Port and the Little Rock Technology Park, where tech-driven companies and entrepreneurs operate in innovation, Little Rock is open for business.

The Little Rock Port Industrial Park encompasses 2,600 acres on the Arkansas River with prime industrial sites only minutes from three interstates and the Bill & Hillary Clinton National Airport. The port's rail service connects with Union Pacific Railroad and BNSF Railway, two Class I railroads.

Located in the creative corridor of downtown Little Rock, the Little Rock Technology Park houses startup and mature technology companies of all sizes. The Tech Park is also home to The Venture Center and offers the VC Fintech Accelerator empowered by FIS.

Regardless of your industry, Little Rock is a great place to grow your business. See why businesses LOVE LITTLE ROCK at **lovelittlerock**. **org**. For more information, contact Ben France at 501.377.6004.



### 10:00 AM - 10:15 AM

Networking Break Atrium – Second Floor



# 10:15 AM - 11:20 AM General Session: Leveraging Taxes to Catalyze Economic Development (or at Least Not Thwart It) Eureka Springs Ballroom A, B, C

Panelists: Matthew Boch, Dover Dixon Horne PLLC | Leisa Cagle, McKee Foods | Nicole Kaeding, Tax Foundation | Sam Walls III, Arkansas Capital Corporation

Tax policies and incentives can make or break economic development efforts. This panel will look at recent changes in tax law that economic developers need to understand, including ways to leverage the new federal opportunity zones. It also will update attendees with efforts at the Arkansas state level to make the tax system more competitive, including the proceedings of the Tax Reform & Relief Legislative Task Force and a preview of tax and incentive proposals we might see in the 2019 legislative session.

## 11:30 AM - 12:50 PM

#### **AEDCE Awards Luncheon**

REGI NAL

White River Room (1st Floor) Keynote Speaker: The Honorable Asa Hutchinson, Governor of Arkansas Sponsors:









1:00 PM - 2:00 PM

General Session: Diverse & Inclusive Communities WIN! Eureka Springs Ballroom A, B, C Kuma Roberts, IOM, Tulsa Regional Chamber

Learn how communities WIN big using best practices centered around CEO commitment, recruitment/hiring, internal policies and community outreach efforts that showcase how to leverage diversity, equity and inclusion to enhance their competitive advantage. Attendees on all levels of their D & I journey are welcomed to attend.

2:15 PM - 3:15 PM	General Session: Lawsuit Reform as Economic Development & Upcoming Arkansas Legislative Briefing Eureka Springs Ballroom A, B, C Lawsuit Reform Panelists: Randy Zook, Arkansas State Chamber of Commerce/AIA Justin Allen, Wright Lindsey & Jennings   Sen. Lance Eads, Springdale Chamber of Commerce   Jodiane Tritt, Arkansas Hospital Association   Carl Vogelphol, Yes on Issue 1
	Legislative Briefing: Kenny Hall, Arkansas State Chamber of Commerce/AlA
	Issue 1 has been described as the "vote of your lives" for Arkansas. Separate the facts from fiction in this panel discussion about lawsuit reform and its impact on economic development and the health of our communities. Panelists will discuss facts about Issue 1, impact of lawsuit reform as economic development in surrounding states, and why a diverse group of stakeholders are engaged in this topic in 2018.
3:15 PM - 3:30 PM	Networking Break Atrium – Second Floor
3:30 PM – 4:30 PM	Breakout Session Economic Development Track: Business Leadership of Public Education Bella Vista Room Gary Newton, Arkansas Learns
	Talent now drives economic development. And the biggest piece of the talent pipeline is Pre-K-12 public education. Chambers and economic development organizations must seize this greatest opportunity to advance individual, family, community and regional economic development by electing and re-electing school board members who prioritize the best interests of students. The result is a thriving, growing community able to meet the needs of current and future job creators.
	Chamber Track: Communicating Your Chamber's Value Eureka Springs Ballroom D Shari Pash, Consultant Specializing in Membership Growth
	In this session discover strategies and tips for educating potential members on the value of their chamber investment. Helping members to see your value beyond events and ribbon cuttings. We also discuss tips for sharing why it's important to invest even if the potential member has limited time to be involved. How do we change these perceptions? Help prospects, members, and your business community understand the value that their investment brings to your overall mission.
4:30 PM - 5:30 PM	<b>CEO Roundtables</b> Open to all CEOs of Chambers or Economic Development organizations to discuss trends, pending issues, and best practices. Two options are available based on membership size.
	Option 1: Membership – 500+ (Bella Vista Room) Option 2: Membership – under 500 (Eureka Springs Ballroom D)
4:45 PM - 5:45 PM	AT&T Hospitality Suite Opens Chancellor Suite - Room 1602 (closes during Network Building Reception)

5:45 PM - 7:15 PM

Network Building Reception PinPoint 23 N. Block Avenue, Fayetteville

AT&T Hospitality Suite Opens

Chancellor Suite - Room 1602

#### Sponsors:





Tuesday, August 28

8:00 PM

8:00 AM - 9:15 AM

State of the State Breakfast & AEDCE Membership Meeting White River Room (1st Floor) Sponsors:



Welcome – Steve Clark, Fayetteville Chamber of Commerce Keynote Speaker – Mike Preston, Arkansas Economic Development Commission

# 9:15 AM - 10:30 AMGeneral Session: Invigorating the Workforce Pipeline Through<br/>Community-Based Career & Technical Education

Eureka Springs Ballroom A, B, C Panelists: Jason Green, ABB Baldor | Mike Rogers, Tyson Foods Jamie Rayford, Batesville Area Chamber of Commerce | Roger Rich, Southside School District

Businesses across Arkansas are leading efforts to strengthen and enhance the workforce pipeline through focused efforts in the communities they call home. Through partnerships with educational institutions, local employers are providing critical guidance needed to change opinions about career & technical education, create concurrent credit courses, and a pipeline of talent to meet their business needs.

10:30 AM - 10:45 AM Networking Break Atrium - Second Floor Sponsor:



10:45 AM – 12:00 PM General Session: Site Location Consultant Panel Eureka Springs Ballroom A, B, C

Sponsor:



Panelists: Ann Petersen, Sr. Director, Cushman & Wakefield | Chris Volney, Managing Director, Newmark Knight Frank Global Corporate Services | Robert DiSerafino, Sr. Associate, KPMG Global Location & Expansion Services

- 12:00 PM Conference Ends.... But does it have to??
- 12:15 PM 1:00 PM Optional: Tour & Boxed Lunch at the NW Arkansas Fab Lab & Fayetteville Chamber of Commerce (no additional cost)

# **POST-CONFERENCE ADD-ON SESSIONS**

#### 1:00 PM - 3:00 PM Option 1: Site Location Consultant Round Table (\$150 per person)

Bella Vista Room Site Location Consultants: Ann Petersen, Sr. Director, Cushman & Wakefield | Chris Volney, Managing Director, Newmark Knight Frank Global Corporate Services | Robert DiSerafino, Sr. Associate, KPMG Global Location & Expansion Services

Special opportunity to participate in a small Round Table discussion with three site selection consultants. This conference add-on session is open to 25 individuals on a first come, first served basis (limited to 2 from each organization).

Join our conference site selector panel for an in-depth small group discussion about top business location factors including talent/workforce development, incentives, infrastructure, technology, and the impact of opportunity zones, tax reform, and federal tariffs. Also, up for conversation is Arkansas's competitiveness and what they see as their clients' biggest needs going into the next decade.

### Option 2: Intentional Membership Growth (\$50 per person)

Eureka Springs Ballroom D Seminar Leader: Shari Pash, Consultant Specializing in Membership Growth

Multi-tasking and juggling priorities is a way of life in your chamber. How do you simplify steps for signing new members and strengthening retention?

In this session, we will discuss and learn about the key areas of focus for membership growth. An overview is provided on how to implement and utilize the steps of the recruitment/sales process.

Proven steps that will successfully increase your ability to sign new members. Walk away with tips and tools for a solid foundation for membership activity that result in recruitment and retention success.

# Cultivating a Better Arkansas

innovate arkansas

WINROCK



The Arkansas State Chamber of Commerce / Associated Industries of Arkansas is the leading voice for business at the State Capitol and serves as the primary business advocate on all issues affecting Arkansas employers Our mission is to promote a pro-business, free-enterprise agenda and contest antibusiness legislation, regulations and rules.

We work on issues around the clock that affect you and your employees including:

- Education and Workforce Quality
- Civil Justice Reform
- Taxes
- Unemployment Insurance
- Workers' Compensation
- Economic Development
- Labor and Employment

In Washington, D.C. and right here at home, the State Chamber is your advocate. Supporting the State Chamber is an investment in Arkansas's future. By working with the State Chamber, businesses unite and achieve goals that simply would not be possible if each were working alone.

1200 West Capitol Ave., Little Rock, AR 72201 | 501-372-2222 | www.arkansasstatechamber.com

# **SPEAKERS AND PRESENTERS**



### lustin Allen

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Kenny Hall

**Executive Vice President** Arkansas State Chamber of Commerce/AIA 501-372-2222 khall@arkansasstatechamber.com



Matthew Boch Member Dover Dixon Horne PLLC 501-978-9929 mboch@ddh.law



The Honorable Asa Hutchinson Governor of Arkansas 501-682-2345



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Gary Newton, CCE, IOM President & CEO Arkansas Learns 501-492-3418 anewton@arkansaslearns.org



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**Anthony Michelic** CEO Brick & Mortar 575-361-5513 anthony@bkmrco.com



# SPEAKERS AND PRESENTERS



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Mike Preston Executive Director Arkansas Economic Development Commission 501-682-7351 mpreston@arkansasedc.com



Carl Vogelpohl Campaign Manager Yes on Issue 1/ Arkansans for Jobs & Justice 501-680-8683 carl@arjobsandjustice.com



Jamie Rayford Chief Operating Officer Batesville Area Chamber of Commerce 870-793-2378 jamie.rayford@batesville areachamber.com



Roger Rich Superintendent Southside School District 870-251-2341 roger.rich@southsideschools.org



Chris Volney Managing Director Newmark Knight Frank 646-441-3757 CVolney@ngkf.com



Sam Walls, III COO & President Arkansas Capital Corporation 501-374-9247 cs3walls@arcapital.com



Kuma Roberts, IOM Executive Director of Talent Attraction, Retention & Mosaic *Tulsa Regional Chamber* 918-560-0218 kumaroberts@tulsachamber.com



Randy Zook President & CEO Arkansas State Chamber of Commerce/AIA 501-372-2222 rzook@arkansasstatechamber.com



Mike Rogers Senior Director of Maintenance and Refrigeration *Tyson Foods* 479-290-6819 mike.rogers@tyson.com

# CERTIFIED ECONOMIC DEVELOPERS (CEcD)

Jon Chadwell, CEcD Newport Economic Development Commission

Mike Downing, CEcD Jonesboro Unlimited

Jim Fram, CEcD, FM, CCE Community Growth Strategies, LLC

Daniel Games, CEcD Entergy Arkansas

Frankie Gilliam, CEcD Arkansas State University-Delta Center for Economic Development

Devin Howland, CEcD City of Fayetteville

Buck C. Layne Jr., CEcD Searcy Regional Chamber of Commerce

Norman MacNeill, CEcD Retired Barbara Merrick, CEcD Entergy Arkansas

Lou Ann Nisbett, CEcD The Economic Development Alliance for Jefferson County

Jeff Pipkin, CEcD Mountain Home Chamber of Commerce

Shelle Randall, CEcD Jonesboro Regional Chamber of Commerce

James Michael Smith, CEcD Crossett Economic Development Foundation

Dr. Ronald J. Swager, CEcD, EM, FM Swager Consulting

Chung Tan, CEcD, EDFP Fayetteville Chamber of Commerce

Mark Young, CEcD Jonesboro Regional Chamber of Commerce







This event is recognized by the International Economic Development Council (IEDC) as a professional development event that counts towards the recertification of Certified Economic Developers (CEcDs).

# **CERTIFIED CHAMBER EXECUTIVES (CCE)\***

Raymond Burns, CCE, IOM Rogers-Lowell Area Chamber of Commerce

Jay Chesshir, CCE Little Rock Regional Chamber

Jim Fram, CCE, CEcD, FM Community Growth Strategies

Jamie Gates, CCE Conway Area Chamber of Commerce

Paul Harvel, CCE Russellville Area Chamber of Commerce Brad Lacy, CCE, IOM Conway Area Chamber of Commerce

Paul Latture, CCE Little Rock Regional Chamber

Gary Newton, CCE, IOM Arkansas Learns

Perry Webb, CCE, IOM Springdale Chamber of Commerce

Cari White, CCE, IOM Jonesboro Regional Chamber of Commerce

# PROFESSIONAL COMMUNITY & ECONOMIC DEVELOPERS (PCED)\*

Tim Allen, PCED, IOM Fort Smith Regional Chamber

Brian Bahr, PCED City of Bentonville

Renee Dycus, PCED Southwest Arkansas Planning & Development District

Shelby Fiegel, PCED University of Central Arkansas

Sasha Grist, PCED Western Arkansas Planning & Development District

Katherine Holmstrom, PCED Arkansas Economic Development Commission

Crystal Johnson, PCED, IOM Batesville Area Chamber of Commerce

Steve Jones, PCED Arkansas Economic Development Commission

Justin Majors, PCED Arkansas Economic Development Commission Nancy McNew, PCED Pine Bluff Chamber of Commerce

Jean Noble, PCED Arkansas Economic Development Commission

Ivy Owen, PCED Fort Chaffee Redevelopment Authority

Travis Stephens, PCED, IOM City of Bella Vista

Matt Twyford, PCED Arkansas Economic Development Commission

Tandee White, PCED Entergy Arkansas

Amy Whitehead, PCED University of Central Arkansas

Drew Williams, PCED Arkansas Economic Development Commission

\*Listings include AEDCE members with professional certifications.

# NOTES



Arkansas Manufacturing Solutions, a division of the Arkansas Economic Development Commission, is helping transform traditional workforce training to meet the needs of manufacturers in our state. That's because new technology and industry innovations are transforming what a manufacturing job is. Today's technologybased manufacturing operations require individuals with sharp technical and computer programming skills, which means a wider range of job opportunities and better pay are now available. And for Arkansas, it means the creation locally of a highly-skilled workforce to be reckoned with in the global marketplace.

ArkansasEDC.com | Mfgsolutions.org | 501-682-1179

# A Top 10 Economic Development Utility.

Site Selection magazine has ranked Entergy as a Top 10 Economic Development Utility 10 years running. We partner with state agencies, local communities and global businesses to attract new industry – which has led to thousands of new jobs throughout Arkansas over the past three years. We believe in the power of cooperation. Together, we power life. goentergy.com





