

# Business Continuity Management in Today's BPO



*Anton Daniel V. Yap, MBCL, CBCP, CCP, PMP*

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# Contents



# BUSINESS RESILIENCY TRENDS WITHIN



Business Process Outsourcing

# 01

Shifting from “recovery” to  
“**continuity**” Strategies.



# 02

## Integration between **Cyber Security** and **Business Continuity**.



SUGPIAT DEFENSE, LLC



# 03

## Combining Business Continuity, Physical Security and OSH into Organizational Resilience.



# 04

## Private Sector **Alliances** on Resilience.



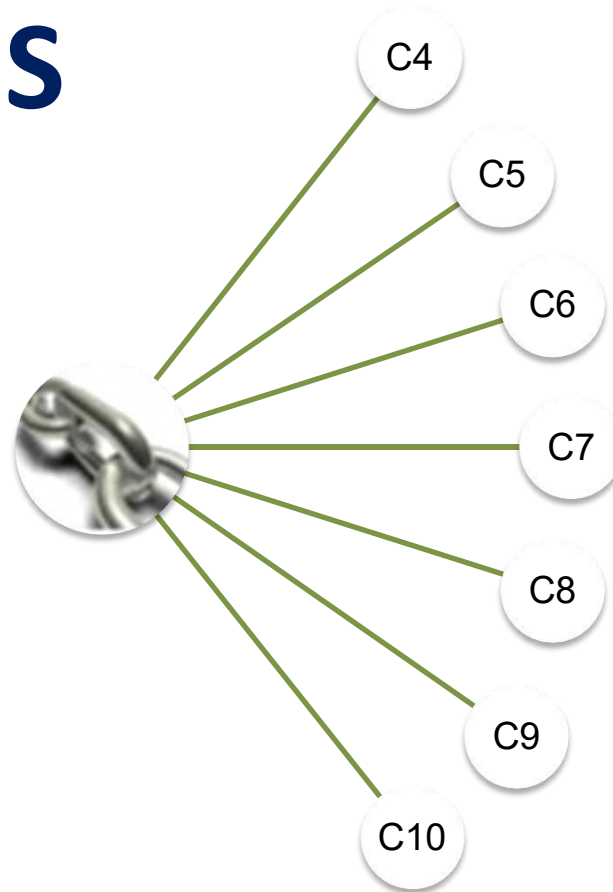
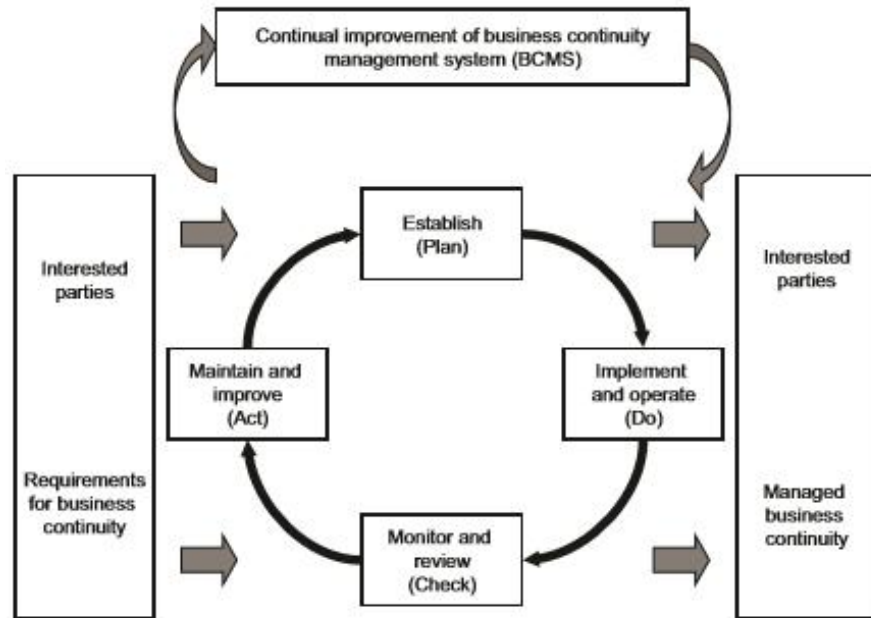
# 05

**ISO22301** as a global benchmark.





# ISO22301: BCMS

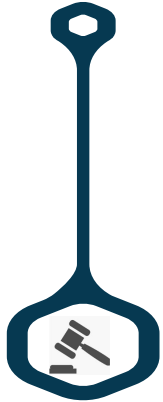


# Why ISO22301?



## COMPLIANCE

- Comply with local laws regarding business continuity
- Meet client BCMS requirements



## REDUCE DEPENDENCY ON INDIVIDUALS

- Complete documentation
- Frequency of updates/ review and approvals



## MAXIMIZE QUALITY & EFFICIENCY

- Integration with other ISO standards such as QMS
- International best practice **Plan-Do-Check-Act** framework



## MARKETING COMPETITIVE ADVANTAGES

- ISO22301 is an internationally recognized standard
- Ensure client confidence through certification
- Justification for premium prices



## FLEXIBILITY DURING DISRUPTION

- BCM processes are in place
- Execute BCM strategies
- Display organizational resilience



## ORGANIZATIONAL IMPROVEMENT

- Provides a clear understanding of your organization
- Measurement of effectiveness
- Mandatory requirements for continuous improvement

# The Story of “BCM as a Service”



GCash is the leading micropayment service that transforms your mobile phone into a wallet for secure, fast, and convenient financial transactions. It transforms the way you manage your money, buy load, pay bills, shop online and more!

thank you

gracias

grazie

efharisto

merci

danke

arigato

hvala

spasiba

cheers

stutiya

saboi

gracies

omol

welain

menlau

meharbari

shukria

tanan

nigosi

tack

akiba

manana

wado

dankegon

yekeniele

shukriyaa

nandri

misaotra

rahmat

akiba

manana

blagodaram

shakran

tanmirt

chokrane

modlob

barkal

nuhun

skoro

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shakran

saha

dziekuje

modupe

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bedankt

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danikewol

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buuznyg

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