

- Employee engagement and well-being
- Communications to stakeholders

- De-risk the supply chain
- Nurture 3rd party relationships
- Contingency planning

- Capitalize on opportunities at federal, state and local levels

- Cash and liquidity management
- M&A planning, including valuation

HUMAN RESOURCES & COMMUNICATIONS

SUPPLY CHAIN & CONTINGENCY PLANNING

GOVERNMENT PARTNERSHIPS & POLITICS

FINANCE & ACCOUNTING

COMPANY CEO

The Post-Pandemic Board in the New Normal

CUSTOMER EXPERIENCE

TRANSFORMATION & PROCESS REDESIGN

RISK MANAGEMENT

ENVIRONMENTAL, SOCIAL & GOVERNMENT

TECHNOLOGY & AUTOMATION

- Guide company through transformative change
- Streamline processes and internal controls

- Imagine the “unimaginable”
- Leverage automation to mitigate risk

- Sensitive to impact of ESG factors on future business success and investor activism

- Digital upscaling
- Address remote working technologies
- Leverage automation to improve processes

- Provide oversight and guidance on customer experience strategies, including robust customer analytics

Public company board built to exercise collaborative oversight

Many public companies will need to rethink their board makeup in the new normal. The skills, knowledge and background experience that have traditionally been sought after in board directors may not be sufficient to lead today's companies into the future.

Skill sets such as process automation, and areas of experience such as environmental, social and corporate governance, are becoming increasingly valuable.

In a post-pandemic world, board directors will also need to work more closely with management as they collaboratively navigate uncharted territory and plan for what lies ahead.